Homeless Services Consortium Board of Directors Meeting



February 5, 2025 1:00-3:00 PM Zoom.us – Meeting ID: 870 9809 4435 Passcode: 416930 1-877-853-5257

The HSC Board strives to prevent and end homelessness, by advancing Housing as a Human Right. We provide leadership, advocacy, planning, and management of program funding in order to promote accessible and equitable housing and homeless services.

AGENDA

- Call to Order and Welcome
- Introductions

Board members in attendance: Michelle Hemp, Patrick Duffie, Erin Kautz, Claire Bergman, Chara Taylor, Bev Priefer, Michael Etheridge, Taylor Rozman, Kayla Every, Aurey Leslie, TaMaya Travis, Skyler Van De Weerd, Jasmyne Bass, Alicia Spry, Andrea Gaines, Deja Mays, Rachel Kaiser

Board members not in attendance: Shanita Lawrence

Staff: Torrie Kopp Mueller

Guests: Sarah Lim, Takisha Jordan, Melissa Mennig, Brianna Morgan, Morgan Carling, Rachel Bauer, Alisa Henning, Kristina Dux

Updates City, County, United Way, Lived Experience Council, Youth Action Board – YHDP

City: stressful time with freezing of federal funds and the way funds are accessed was a big problem due to a paid for services are rendered.

County: H2H ended working on a final report by end of March, EDDP thru 9/2025, Fair Chance Housing provider is EXPO recently approved, CDBG and HOME funding delays due to federal funding, Farmer Workers Housing RFP is out for a consultant, Doubled Up Pilot has 60 served and housed, rental and utility arrears has been the area of the biggest burden, CFC ARP ended 12/2024

United Way: no updated at this time

LEC: first time meeting since break, mostly addressed items in house and how can they support HSC on a wider level, also revising current compensation

YAB: working on a contract with the city on the EverStrong program and securing more funding for their work and working on focus groups

- Vote to approve Minutes from January 8, 2025 Chara Taylor
 - Minutes are approved
- Treasurer's Report Shanita Lawrence
 - This is skipped for this month
- Action Item: Election of Board Officers Torrie Kopp Mueller –accept nominations
 - o President: Chara Taylor
 - Vice President: Kayla Every
 - o Treasurer: Shanita Lawrence, pending acceptance of the nomination
 - Secretary: Michelle Hemp
 - Above nominations accepted by the individuals and board
- Presentation, Discussion & Action Item: Dane County Homeless Justice Initiative Seeking HSC endorsement –
 Bre Morgan this portion of the meeting is being recorded
 - Seek endorsement of the HSC, getting the mission statement out, they have 4 demands equitable and affordable (subsidized?) housing, would like the county give direction that the ADRC have regular office hours at the Beacon, crisis workers present for safety of guests and staff (mental and physical health), it

- is their belief that as a collective movement can be made, for the health and wellbeing of our citizens experiencing homelessness, having 24-hour services available.
- They believe there needs to be a creation and need for funding, wanting more staffing available at the
 Beacon is the start knowing that is just the start, and starting small to get momentum, staffing and
 volunteers of course all of our shelters have this need The Salvation Army, Family Shelter, Porchlight
 overnight shelter, Safe Haven and expansion of services to communities outside of Madison, making the
 connection with Beacon guests and providers
- What would you like from the board? establishing that connection not necessarily specific action
- Would like community support
- O Do we need something new or more advocacy?
- How do we get this funding outside of the Federal Government? Liking to get the gears turning, money is so important in this country
- o Is there a way to overlap services?
- o How is information disseminated? There is a disconnect between services and how to access them.
- Looking for support of their mission.
- Action: Create proposal regarding endorsement of Dane County Homeless Justice Initiative a letter of support of their initiative
- Likes 13, passes unanimously
- Action Item: Presentation of CoC's Community Plan Implementation Year 1 Torrie Kopp Mueller
 - Not enough infrastructure so as a community and committees be responsible for keeping us on task of completing our Community Plan
 - o **Proposal**: Approve the CoC's Community Plan Implementation Year 1 as presented. Seeking approval
 - Passes unanimously

Presentation & Discussion – 1915(i) Medicaid Amendment for Housing Supports – Torrie Kopp Mueller

Eligibility

- To receive 1915(i) SPA services, a Medicaid member must:
 - Have a substance abuse issue OR mental health issue, AND
 - . Be 18 years or older, AND
 - Be experiencing homelessness as defined by the U.S Department of Housing and Urban Development (HUD) under 42 U.S.C 11302, AND
 - Require assistance with at least two instrumental activities of daily living as a result of homelessness or their health care need.

This is done by self report.

Eligibility

- The instrumental activities of daily living members may need assistance with to be eligible are:
 - Managing finances
 - Maintaining housing stability
 - Managing behavioral health symptoms
 - Managing medication
 - Managing substance use related needs
 - Making decisions
 - Coordinating healthcare needs or services
 - Coordinating transportation

Again, self report

Supportive Housing Services

- Four services will be available as part of the 1915(i) Housing Support Services benefit:
 - Housing consultation
 - Transition supports
 - Sustaining supports
 - Relocation supports

Supportive Housing Services

- Housing Consultation identifies and evaluates a member's needs and presents options through a personcentered service plan. This includes:
 - Conducting a screening to identify the member's preferences and barriers to housing.
 - Identifying other needed services and supports and supporting access to those services.
 - Developing a person-centered housing support plan based on the identified needs.

A one time thing, can be updated as things change

Supportive Housing Services

- Transition Supports assists with the housing search and prepares member for transition to housing. This includes:
 - Assisting with and providing education on the housing search
 - Identifying the adequacy and availability of public transportation in areas under consideration
 - Helping to address credit issues for applying to housing
 - Assisting the member to complete an application for housing assistance and reviewing a lease or rental agreement

Supportive Housing Services

- Sustaining Supports assists the member once they are housed in maintaining housing stability and achieving the goals in the housing support plan. This includes:
 - Education on the role, rights, and responsibilities of the tenant and landlord;
 - Conflict resolution skills
 - Supporting members in the development of independent living, such as skills coaching and financial counseling
 - Providing ongoing individualized coordination efforts connecting members with needed resources in accordance with the housing support plan

Supportive Housing Services

- Relocation Supports assists members transitioning from a provider-operated setting to their own private residence. This includes:
 - · Security deposits.
 - · Utility activation fees.
 - Necessary health and safety services.
 - Essential household furnishings.

Eligibility Evaluation

- Supportive Housing Providers will also complete the 1915(i) Eligibility Evaluation and Needs Assessment with the member.
- Providers may submit the 1915(i) Housing Support Services Eligibility Evaluation and Needs Assessment either electronically or on paper.
- Once the provider meets with the member to gather the required information on the form, the provider will need to submit the information either electronically on the ForwardHealth Online Portal, or on paper by fax or mail.

Conflict of Interest Protections

Federal Medicaid regulations prohibit the same professional within an agency from conducting eligibility functions and care plan development (housing consultation) from also delivering state plan home and communitybased services (transition, sustaining and relocation services).

Separate people from the same agency have to be providing the different functions.

1915(i) Enrollment

- Enrollment into the 1915(i) may begin with referrals from existing prioritization (coordinated entry) wait lists, various partners, or self-referrals.
- Referral sources may include community partners, homeless shelters, managed care organizations, federally qualified health centers (FQHCs), hospitals, or others.

How they get connected.

Service Providers

- Services will be provided by agencies who are enrolled as Supportive Housing Providers under the Wisconsin Medicaid Provider process and agreement.
- Supportive Housing Providers will be required to belong to one of the four Continuum of Care Lead Agencies in Wisconsin (Milwaukee, Racine, Dane, Balance of State) or be affiliated with a state or federally recognized Wisconsin Tribe.

Not providing the actual housing.

Service Providers

- Supportive Housing Providers will have a <u>Moderate</u> <u>Risk Level classification</u>.
- Wisconsin Medicaid performs certain screening activities for each provider during enrollment corresponding risk level classification.
- The Office of Inspector General must complete an onsite visit of Moderate Risk Level providers prior to enrolling in Wisconsin Medicaid.

Payment Rates

- Housing Consultation is paid at \$84.36 per consultation, based on an average time estimate of 1.5 hours per consultation provided by supportive housing agencies.
- Housing transition services are reimbursed at \$14.06 per 15 minutes of service.
- Housing sustaining services are reimbursed at \$14.06 per 15 minutes of service.
- Relocation supports are reimbursed at cost up to a \$2,000 limit

Reimbursement

- Housing services will be provided on a fee-for-service basis.
- Supportive Housing Agencies will bill ForwardHealth directly for services.

Service Limitations

- Housing consultation services are available one time, annually unless the member becomes homeless or experiences a significant change in a condition that impacts their housing, or when a person requests an up date or change to their plan.
- Housing Transition services are limited to 150 hours annually per individual. Additional hours beyond this threshold may be authorized by the Department.

Service Limitations

- Housing Sustaining services are limited to 150 hours annually per individual. Additional hours beyond this threshold may be authorized by the Department.
- Relocation Supports can be utilized once per relocation event/occurrence. Relocations supports may only be provided more than once annually if the member returns to homelessness.
 - Discussion: CoC Updates Torrie Kopp Mueller

Adjourn

Future Board Meetings, All meetings are 1-3PM

March 5 th	August 6 th
April 2 nd	September 3 rd
May 7 th	October 8 th
June 4 th	November 5 th
July 2 nd	December 3 rd

If you have topics you think the HSC Board should discuss, please email them to hsc@cityofmadison.com.