

Quick Guide for Greeter

Updated 10/2024

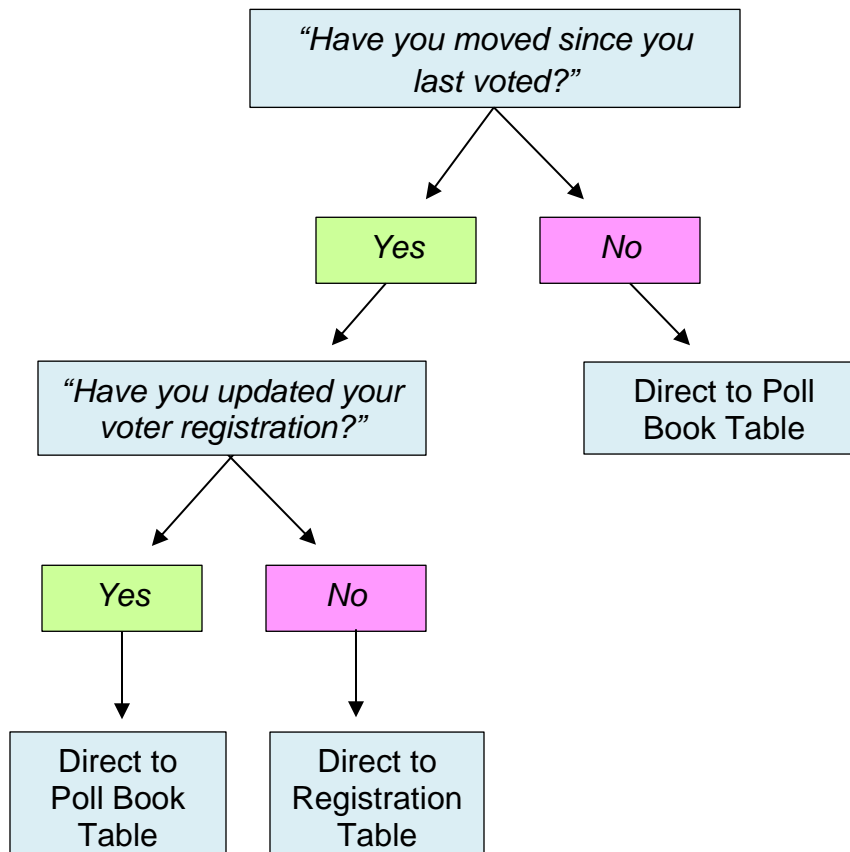
1. Help verify voter is at the correct polling place.

“Have you voted in this room before?
They redrew the lines again. Let’s double-check that you’re at the right place.”*

*Helpful for in-person absentee voting sites.

Use the ward map and ward-specific street directory to assist voter. If the voter says they looked up their polling place on My Vote, proceed to next step.

2. Direct voter to appropriate station.



Need an interpreter?

1. Dial 1-866-874-3972
2. Enter Client ID 509626
3. Indicate Language
 - 1 – for Spanish
 - 2 – For all others (clearly state the language)
 - 0 – If you don't know the language needed
4. Enter Agency Code 13, followed by #

At the beginning of the call, briefly tell the interpreter the nature of the call. Speak directly to the limited English proficient individual, pausing for the interpreter at the end of each complete thought. To ensure accuracy, the interpreter may sometimes ask for clarification or repetition.