

OUR CITY OF MADISON



Fleet

Alder and Resident Frequently Asked Questions (FAQ) & Answers

Rachel Darken, *Assistant Fleet Superintendent*

FAQ Overview

Inclusive – Innovative – Thriving



Frequently Asked Questions

Alders and Residents commonly ask our agency the following questions:

Questions

1. What are you doing on environmental sustainability at Fleet?
2. We receive vehicle complaints about city drivers out in the public.

FAQ Answers



What are you doing on environmental sustainability?

- EVs
- Hybrids
- Biodiesel and Renewable Diesel
- Soybean Tires
- Building Sustainability

City Vehicle Driver Complaints

- Take down information and refer to using departments for action
- Vision Zero Bumper Stickers

How Our Agency Provides Customer Service



We Provide Customer Service By...

- Website
- Telephone
- In-person – always welcome for a tour!
- Transportation & Innovation Expo
 - Save the date! October 28, 2025

OUR CITY OF MADISON



Stay Connected!

Rachel Darken, Assistant Fleet Superintendent

rdarken@cityofmadison.com

(608) 246-4540

CITY OF MADISON