

DEPARTMENT OF PLANNING AND COMMUNITY AND ECONOMIC DEVELOPMENT
Office of the Director
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Natalie Erdman, Director 267-8730

The Office of the Director is responsible for the overall leadership and management of the Department and aligning the activities of the agency's five divisions in the pursuit of the Department's mission and community-building goals set by the Mayor and Common Council. The Director of Planning and Community and Economic Development leads this Division and serves as the Secretary of the City's Plan Commission. The Division also provides centralized administrative support such as word processing, telephone and visitor reception, public information production and coordination, and consultation on Division and Department initiatives to improve systems and customer service.

Adam Pfof, Budget & Performance Excellence Manager 261-5567

Administrative Support Services

This service provides centralized word processing, reception, desktop publishing, data management, general clerical, and other support services to the five divisions of the Department.

Lea White, Program Assistant 2 266-4564

Julie Cleveland, Word Processing Operator 2 266-4480

Vacant, Graphics Technician (60%) 266-4635

Lauren Heiser-Ertel, Administrative Clerk 1 266-4807

Abbie Kurtz, Administrative Clerk 1 266-9013

James Nichols, Administrative Clerk 1 267-1991