

**DEPARTMENT OF TRANSPORTATION
Metro Transit (Transit Utility)
1245 East Washington Avenue, Suite 201
Madison, WI 53703
266-4904**

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www.cityofmadison.com/metro

Mission, Goals and Objectives

It is the mission of Metro Transit, through the efforts of dedicated, well-trained employees, to provide safe, reliable, convenient, and efficient public transportation to the citizens and visitors of the Metro service area.

Metro Transit is responsible for the operation, planning, development, and coordination of the various elements of public transit for the Madison urban area. These responsibilities include both regular and paratransit service.

<u>Justin Stuehrenberg, Metro Transit General Manager</u>	<u>266-4904</u>
<u>Ann Schroeder, Assistant to the General Manager</u>	<u>267-4967</u>
<u>Crystal Martin, Deputy Transit General Manager</u>	<u>266-4904</u>
<u>Chris Mikkelson, Transit Operations Manager</u>	<u>266-6594</u>
<u>Vacant, Transit Maintenance Manager</u>	<u>266-4739</u>
<u>Nancy Senn, Paratransit Program Manager</u>	<u>267-8654</u>
<u>Jim Fink, Transit Building and Grounds Foreman</u>	<u>267-4951</u>
<u>Drew Beck, Transit Planning and Scheduling Manager</u>	<u>266-6599</u>
<u>Poorna Shivakumar, Transit Planner 2</u>	<u>267-8764</u>
<u>Tim Sobota, Transit Planner 3</u>	<u>261-4289</u>
<u>Julian Carrow, Schedule Planner</u>	<u>261-9633</u>
<u>Mike Cechvala, Transit Planner 2</u>	<u>261-9283</u>
<u>Mick Rusch, Transit Marketing & Customer Service Manager</u>	<u>266-6532</u>
<u>Jessy Stammer, Marketing General Supervisor</u>	<u>266-6545</u>

Wayne Block, Transit Finance Manager	267-8766
Jeff Daniels, Transit Accountant 4	267-8788
Scott Korth, Transit Accountant 3	266-6538
Vacant, Transit Information Systems Coordinator	267-8757

Contacts

Topic	Contact
Accessible Information Request	266-4466 / 711 WI Relay
Accounts Payable	266-4717
Accounts Receivable	267-8770
Advertising on Buses	267-8771
Affirmative Action Designee	267-8780
Budget Information	267-8766
Building & Grounds Maintenance	267-4951
Bus Shelter Maintenance	267-4951
Bus Stop and Shelter Requests	261-4289
Customer Feedback: General	266-4466
Customer Feedback: Paratransit Service	266-4926
Customer Feedback: Supplementary School Service	266-4466
Customer Service Center	266-4466 / 711 WI Relay
Daytripper Program for School Groups	266-4466
Detours for Construction and Special Events	261-9633
Elderly/Disabled Reduced Fares	266-4904
Elderly/Disabled Service	267-8654
Financial Analysis and Related Reports	267-8766
Grants Administration	266-6538
Information (Customer Service Center)	266-4466
Labor Agreement	267-8780
Land Use, Transit Review	261-4289
Lost and Found	266-6524
Maintenance of Buses and Support Equipment	266-4739
Marketing Program, Promotions, Public Relations	266-6532
NTD Data (FTA Section 15)	266-6599
Paratransit Customer Information	266-4466 / 711 WI Relay
Parts Inventory, Shipping, Receiving	267-8790
Payroll	267-8772
Personnel	266-8751
Planning	266-6599
Purchasing	266-4717
Route and Schedule Planning, Coordination and Monitoring	266-6599
Safety Programs	267-8780
School Routes and Schedules, Complaints	266-4466
Supervisor - Bus Drivers	266-6594
Supervisor - Customer Service	261-9616

Topic	Contact
Supervisor - Maintenance	266-4739
Ticket/Pass Sales	267-8770
Transfer Point Maintenance	267-4951
Transportation Commission - Agenda/Minutes and Meeting Schedule	267-8751
Worker's Compensation (transit employees)	266-8751