

WATER UTILITY

Heim Building
119 East Olin Avenue
Madison, WI 53713
266-4651
FAX: 266-4426

Operations Center
110 South Paterson Street
Madison, WI 53703
266-4661
water@cityofmadison.com
www.cityofmadison.com/water

Mission, Goals and Objectives

We are entrusted by the people of Madison to supply high quality water for consumption and fire protection, at a reasonable cost, while conserving and protecting our ground water resources for present and future generations.

Main Office - 119 East Olin Avenue

<u>Joe Grande, Interim General Manager</u>	<u>266-4654</u>
Management, planning, policies, programs, expenditures, media, public information.	
<u>Amy Deming, Interim Public Information Officer</u>	<u>266-4651</u>
Media, public information and outreach, website.	
<u>Adam Wiederhoeft, Principal Engineer</u>	<u>266-9121</u>
Water main extensions, scheduling, specifications, contracts, assessments and hearings.	
<u>Peter Braselton, Computer Mapping & GIS Coordinator</u>	<u>261-9834</u>
Mapping, GIS, and Database Integration Services.	
<u>Jeff Belshaw, Water Construction Supervisor</u>	<u>261-9835</u>
Engineering, construction, scheduling, inspection.	
<u>Amy Jones, Operations Clerk</u>	<u>266-4646</u>
Applications for service laterals, plumbing inquiries.	
<u>Joseph Grande, Water Quality Manager</u>	<u>266-4654</u>
Water quality reporting, testing, commercial cross connection inspection, inquiries, private wells.	
<u>Joe DeMorett, Water Supply Manager</u>	<u>267-4902</u>
Groundwater production and management, distribution system operation, disinfection, fluoridation, SCADA and hydrogeology.	
<u>Andre Small, Customer Service Supervisor</u>	<u>266-4656</u>
Billing, receipting, requests for service.	
<u>Kathy Schwenn, Financial Manager</u>	<u>266-4645</u>
Financial planning and reporting, account, interagency billing, budget, audit, investment, Public Service Commission reporting.	

Rick Marx, Meter Operations Unit Supervisor 261-9820
 Meter reading and inspection, Meter Shop, Advanced Metering Infrastructure.

Dan Rodefled, Operations Manager 261-9970
 General operations and maintenance, Distribution and Maintenance Section activities, vehicle fleet.

Tom Rosemeyer, Public Works General Supervisor 266-5984
 Operation, maintenance and repair of distribution system water mains and services, new services, emergency repairs, hydrants, curb boxes, valves, one-call locations.

Doug VanHorn, Water Utility Maintenance Supervisor 266-4702
 Maintenance of buildings and facilities, vehicle and equipment maintenance.

Contacts

Establishing New Service	Engineering	266-4646
Lead Service Replacement Reimbursement	Administration	266-4651
General Inquiries	Administration	266-4651
Emergency Service	24 Hours - Waterworks Operator	266-4665
	Main Office: General (M-F, 8-4)	266-4651
	Main Office: FAX	266-4426
Pressure Inquiries	Sudden Change: Waterworks Operator	266-4665
	General: Engineering Section	261-9128
Water Quality Inquiries	Sudden Change: Waterworks Operator	266-4665
	General	266-4654
Water Bill Inquiries, Move In, Move Out	Customer Service: Billing Section	266-4641
Water Meter Appointments	Customer Service: Meter Shop	266-4765
Distribution, Maintenance	Operations Center: General	266-4661
	Operations Center: FAX	264-9298
Flushing Operations Inquiries	Engineering Section	261-9128
	Distribution Section	266-5986
Flushing Schedule Prerecorded Message	Warm Weather Months	261-9178
Main Office (Olin Avenue)	Customer Service, Billing, Accounting, Meter Shop	FAX 266-4426
	Administration, Engineering, Water Quality, Water Supply	FAX 266-4644