From: IT Agency
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CITY OF **MADISON**
INFORMATION TECHNOLOGY

IT December Newsletter

As we enter the New Year, we rounded up some helpful resources and tools to make telework easier and more efficient for City staff.

Helpful Resources Roundup

IT Telework Toolkit
The IT Telework Toolkit will provide you with the technical tools, resources, step-by-step instructions, and support you need to create a productive remote work environment.

HR Telework Resources
A variety of resources for employees and managers, as well as an onboarding toolkit.

Video Conferencing
Zoom and Skype for Business are audio and video conferencing tools available to the City of Madison. This page provides video conferencing best practices, how to obtain Zoom and Skype for Business, and how to navigate certain features.

Zoom Training Center
An amazing array of resources to assist you when using Zoom. These are resources provided by Zoom.

Microsoft Training (HR)
Find a training that best fits your needs through HR's training opportunities.

Virtual Board, Commission, & Committee Meetings
The City of Madison is continually learning and adapting as Virtual Board, Commission, & Committee (BCC) meetings grow and change. Refer to this page for the most current information, including detailed steps on holding and facilitating virtual meetings.

Virtual Neighborhood Meetings
As the City continues to grow and adapt our virtual meetings processes, we have identified the need for Zoom accounts designated specifically to virtual neighborhood meetings. This page outlines the steps for preparing and holding virtual neighborhood meetings.

Cybersecurity
City staff are our first line of defense against cybersecurity threats. On this page, you'll find resources for navigating technology at work and home in a safe and secure way.

More IT Training & Support
Visit this page for more information on technology best practices, support, and other tools.

Past IT Newsletters

Want to check out our previous newsletters for more tips and tricks?

View them here: https://www.cityofmadison.com/employeenet/information-technology/training-support/it-monthly-newsletters

IT EMPLOYEENET

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