

From: [IT Agency](#)
Bcc: [All Email Users](#)
Subject: IT November Newsletter: Upcoming Maintenance & Madison City Channel on Roku!
Date: Friday, November 13, 2020 4:00:13 PM
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Importance: High



CITY OF MADISON
INFORMATION TECHNOLOGY



IT November Newsletter

Upcoming Network Maintenance

**Please note that the following dates and times are subject to change. In the event of change, we will notify you immediately.*

Sunday, November 15

WHEN

Sunday, November 15, 2020

6:00 am to 10:00 am

WHAT

You may experience intermittent network outages during this time.

WHY

This work is vital to maintaining and improving our key network infrastructure and technology services.

ALTERNATIVE OPTIONS

If you experience issues connecting to the City network via AnyConnect VPN on Sunday, try the following options instead:

- [GlobalProtect VPN](#)
- [Remote Desktop Services \(RDS\)](#)

Saturday, November 21 – Sunday, November 22

WHEN

6:00 am on Saturday, November 21 through Noon on Sunday, November 22

WHAT

FPS2 data and storage drive upgrade. **This window will only impact agencies using the FPS2 file services.** We will reach out with a targeted communication closer to the maintenance window date.

WHY

This maintenance will enhance the performance of the FPS2 storage drive and file services.

Madison City Channel Now Available on Roku!

Watch Madison City Channel live coverage and on-demand content on your Roku streaming device.

Madison City Channel is now available on Roku streaming devices! Madison City Channel is the City of Madison's municipal television channel, a service provided by City of Madison Information Technology (IT). Madison City Channel covers essential City board, commission, and committee meetings, as well as events like panel discussions and community listening sessions. Madison City Channel also presents public affairs programming, featuring City officials, community leaders, and candidates in local elections.

The Roku channel will appear in full high-definition (HD) for live coverage and on-demand content. Madison City Channel will also be available on Apple TV in the very near future. "Over-the-Top (OTT) media services like Roku and Apple TV offer some real advantages over traditional cable television delivery," said City of Madison Digital Media Supervisor, Boyce Johnson. "Where traditional cable companies carry our channel at standard definition or even lower quality, OTT services offer it at full HD. They also offer on-demand content, so viewers can watch what they want when they want to watch it." Madison City Channel will continue to be available on Charter Digital 994 and AT&T U-Verse 99.

READ MORE

Add Madison City Channel to your Roku channel list now!

- Open Roku.
 - Go to "Add Channel".
 - Search for "Madison City Channel".
 - Click "Add Channel" to add Madison City Channel to your Roku channel list.
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IT EmployeeNet

Check out [IT EmployeeNet](#) for links to our various request forms, cybersecurity tips, Virtual Board, Commission, & Committee meetings information, and telework resources!



Cybersecurity



Video Conferencing



Virtual BCC Meetings



Telework Toolkit



Configure Email on
Mobile



Authorized Contacts



Hardware Purchase
Request



New Software
Request



Project Request

IT EMPLOYEE NET

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