

From: [IT Agency](#)
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Subject: IT October Newsletter: Strengthening Our Network
Date: Thursday, October 1, 2020 12:20:37 PM
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Importance: High



CITY OF MADISON INFORMATION TECHNOLOGY



IT October Newsletter

Strengthening Our Network

Our top priority is upholding a strong, efficient network infrastructure. The integrity of our City network ensures that City employees and our data remain safe and secure. In order to maintain and continually strengthen our City network infrastructure, we schedule routine, planned maintenance windows.

Upcoming Network Maintenance

**Please note that the following dates and times are subject to change. In the event of change, we will notify you immediately.*

Sunday, October 4

WHEN

Sunday, October 4, 2020
6:00 am to 12:00 noon

WHAT

The City network will be **unavailable** during this maintenance window, including all services that require network connection.

WHY

This work is vital to maintaining our key network infrastructure and technology services.

Sunday, October 18

WHEN

Sunday, October 18, 2020

6:00 am to 12:00 noon

WHAT

Portions of the City network will experience intermittent outages during this maintenance window, including certain applications and the City website. More details will follow in future communications.

WHY

This work will improve our network infrastructure and technology services.

Looking Ahead: November Maintenance

We will also be facilitating various maintenance windows in November to improve our network infrastructure. We are still in the planning stages of these windows, and will notify City staff and key stakeholders when our timelines are finalized.

Electronics Recycling

Recycle Personal Electronics at Cascade

Beginning October 1 and running through the fall season, Cascade Asset Management is accepting personal electronics for recycling and secure data destruction. As part of the E-Cycle Wisconsin program, Cascade will accept drop-offs of electronics from individuals at their facility on the northeast side of Madison. This electronics recycling option is affordable, easy, and embraces the City's green initiatives!

Drop-off Hours

Monday – Friday

9:00 am to 3:00 pm

[LEARN MORE](#)

IT EmployeeNet

Check out [IT EmployeeNet](#) for links to our various request forms, cybersecurity tips, Virtual Board, Commission, & Committee meetings information, and telework resources!



Cybersecurity



Video Conferencing



Virtual BCC Meetings



Telework Toolkit



Configure Email on
Mobile



Authorized Contacts



Hardware Purchase
Request



New Software
Request



Project Request

IT EMPLOYEE NET

Our Madison – Inclusive, Innovative & Thriving Through Technology

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