

# 2025 Organizational Development Course Offerings Catalog



Individual course titles, facilitator names, the Upcoming Live Offerings Available heading, and On-Demand Recording Available heading are hyperlinked for your convenience. Utilize those links to navigate to more information about the course, facilitator, or to access recordings.

## Mandatory Courses

Course Title – <a href="#">Select to view Course Page</a>	Facilitator ( <a href="#">Meet Your Instructors</a> )	Sponsoring Department	<a href="#">Live Offerings Available</a>	<a href="#">On-Demand Recording Available</a>	Q+A / Coaching Sessions Available by Request	<a href="#">Team Trainings Available by Request?</a>
<a href="#">Mandatory Reporter Training</a>	<a href="#">Ana Price</a>	DCR	X			
<a href="#">Prohibited Harassment &amp; Discrimination Policy</a>	<a href="#">Ana Price</a>	DCR	X			

## All Employees

Course Title – <a href="#">Select to view Course Page</a>	Facilitator ( <a href="#">Meet Your Instructors</a> )	Sponsoring Department	<a href="#">Live Offerings Available</a>	<a href="#">On-Demand Recording Available</a>	Q+A / Coaching Sessions Available by Request	<a href="#">Team Trainings Available by Request?</a>
<a href="#">ADA and Effective Communication</a>	<a href="#">Rebecca Hoyt</a>	DCR	X			
<a href="#">Build Bridges, Not Barriers</a>	<a href="#">Sharon Brokenbough</a>	HR	X			
<a href="#">Calm in the Chaos: Navigating Conflict, Stress, and Boundaries through Emotional Intelligence</a>	<a href="#">Brooke Vilella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">Creating a Gender-Inclusive Workplace 101</a>	<a href="#">Molly Herrmann</a>	HR	X			
<a href="#">Conflict Management</a>	<a href="#">Brooke Vilella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">Creating Accessible Virtual Meetings and Trainings</a>	<a href="#">Rebecca Hoyt</a>	DCR	X			
<a href="#">Creating Collaborative Relationships</a>	<a href="#">Cyndi Wentland</a>	HR				X – Limited Availability
<a href="#">Customer De-Escalation</a>	<a href="#">Justin Maki</a>	Metro		X		
<a href="#">Gender-Inclusive Language</a>	<a href="#">AJ Hardie</a>	HR	Check back soon			
<a href="#">Giving and Receiving Feedback, Part 1</a>	<a href="#">Cyndi Wentland</a>	HR	X	X		X – Limited Availability
<a href="#">Giving and Receiving Feedback, Part 2</a>	<a href="#">Cyndi Wentland</a>	HR	X	X		X – Limited Availability
<a href="#">Handling Confidential Information</a>	<a href="#">Tory Larson, Patti Lauten</a>	HR	X			
<a href="#">sHiggs and Lows: Navigating Substance Use</a>	<a href="#">Brooke Vilella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">How to Run Effective Meetings</a>	<a href="#">Sylvia Larrass</a>	HR		X		
<a href="#">I Feel Safe - Psychological Safety in the Workplace (Three-Part Series)</a>	<a href="#">Tim Mousseau</a>	HR	Check back soon			
<a href="#">Individual Work Planning</a>	<a href="#">Nina Ferraro, Mary Manthei</a>	HR		X		
<a href="#">Involving People in Decisions that Impact Them</a>	<a href="#">Jay Winston</a>	HR	X			X

<a href="#">Language Access Using LanguageLine Solutions</a>	<a href="#">Rebecca Hoyt, Kelly Mistry</a>	DCR		X		
<a href="#">Models of Disability, Disability Culture, and Identity</a>	<a href="#">Rebecca Hoyt</a>	DCR	X			
<a href="#">Meeting Schedule + Virtual Type 2 Meetings Training</a>	<a href="#">City of Madison IT Department</a>	IT	<i>Check back soon</i>			
<a href="#">Plain Language and Effective Communication</a>	<a href="#">Rebecca Hoyt</a>	DCR	X			
<a href="#">Plain Language Workshop</a>	<a href="#">Rebecca Hoyt</a>	DCR	X			
<a href="#">Plan for a Proactive Approach</a>	<a href="#">Rebecca Hoyt</a>	DCR				X
<a href="#">Public Records for Records Custodians</a>	<a href="#">Adriana Peguero, Leslie Starczewski</a>	Attorney & IT	X	X		
<a href="#">RESJI Foundations Part 1: Introduction to Racial Equity and Social Justice</a>	<a href="#">Kristy Kumar, Tariq Saqqaf, Lara Mainella</a>	DCR	X			
<a href="#">Retirement Planning Nuts &amp; Bolts</a>	<a href="#">Tory Larson</a>	HR	X			
<a href="#">Service and Support Animals in Public Places</a>	<a href="#">Rebecca Hoyt</a>	DCR	X			
<a href="#">Setting Boundaries: How to Say No and Feel Confident In It</a>	<a href="#">Brooke Villella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">So You Need to Share Your Data: Graph Tips Everyone Can Use</a>	<a href="#">Rebecca LeBeau</a>	PHMDC		X		
<a href="#">Sparking Growth</a>	<a href="#">Brooke Villella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">Stress Management</a>	<a href="#">Brooke Villella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">Suicide Prevention: Navigating these Conversations While Maintaining Healthy Boundaries</a>	<a href="#">Brooke Villella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">The Connected Couple: Fostering a Healthy Relationship</a>	<a href="#">Brooke Villella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">Values-Based Leadership: Four Principles of Practice</a>	<a href="#">Jay Winston</a>	HR	X			X
<a href="#">Values-Based Leadership in Action</a>	<a href="#">Jay Winston</a>	HR	X			X

## Supervisors & Managers

<i>Course Title – Select to view Course Page</i>	<i>Facilitator (Meet Your Instructors)</i>	<i>Sponsoring Department</i>	<i>Live Offerings Available</i>	<i>On-Demand Recording Available</i>	<i>Q+A / Coaching Sessions Available by Request</i>	<i>Team Trainings Available by Request?</i>
<a href="#">Creating Equitable Interviews</a>	<a href="#">Bill Wick, Javian Dayne</a>	HR	X	X		
<a href="#">Family Medical Leave Act (FMLA) Training for Supervisors</a>	<a href="#">Brittney Hayes</a>	HR	X		X	
<a href="#">Hiring Foundations for Hiring Managers</a>	<a href="#">Julie Trimbell, Otis Harris Jr.</a>	HR	X	X		
<a href="#">How to Conduct an Employee Misconduct Investigation</a>	<a href="#">Tameaka Bryant</a>	HR	X			
<a href="#">Leading with Compassion: Mastering Accountability &amp; Cultivating a Healthy Workplace</a>	<a href="#">Brooke Villella &amp; Tineisha Scott</a>	EAP	X			
<a href="#">Managing Employee Performance in a Trauma-Informed Way</a>	<a href="#">Arlyn Gonzalez, Tameaka Bryant</a>	EAP, HR	X			
<a href="#">Managing the Drug Testing Process</a>	<a href="#">Brittney Hayes</a>	HR	X		X	
<a href="#">Next Level Leadership for Emerging and Current People Leaders</a>	<a href="#">Jay Winston</a>	HR	X			
<a href="#">Occupational Accommodations Training for Supervisors</a>	<a href="#">Tory Larson</a>	HR	X			
<a href="#">Practicing Employee Check-Ins</a>	<a href="#">Tameaka Bryant</a>	HR	X			

<a href="#">Supervisor Orientation</a>	<a href="#">Jay Winston</a>	HR	X			
<a href="#">Supervisors Building a Gender-Inclusive Workplace</a>	<a href="#">Molly Herrmann</a>	HR	X			
<a href="#">The Supervisory Collective (not a course)</a>	<a href="#">Jay Winston</a>	HR	X			

### Target Audience – Refer to Course Page(s) for Details



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<a href="#">OSHA 10-Hour Construction Outreach Training Course</a>	<a href="#">Brad Lovell</a>	Finance	X			
<a href="#">OSHA 30-Hour Construction Outreach Training Course</a>	<a href="#">Brad Lovell</a>	Finance	X			