Metro Transit



Madison, Wisconsin

ADA Complaint Form

Metro Transit is committed to complying with the requirements of the Americans with Disabilities Act (ADA) in all of its programs and services.

"No entity shall discriminate against an individual with a disability in connection with the provision of transportation service" (§ 37.5(a)).

Any person(s) or organization(s) believing they have been a victim of discrimination based related to a disability may file a complaint with Metro Transit.

FILE BY PHONE OR EMAIL:

Contact Metro's customer service center at (608) 266-4466 or mymetrobus@cityofmadison.com.

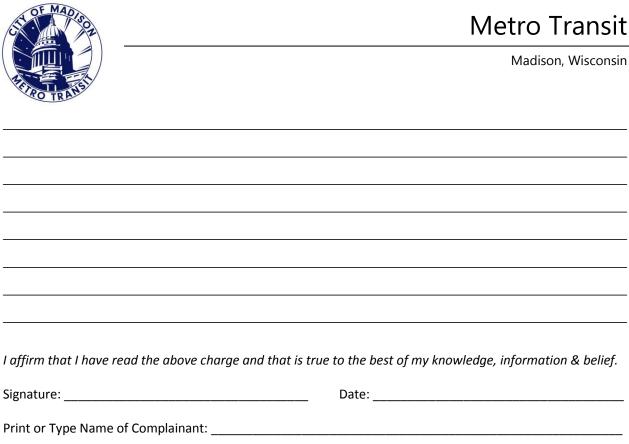
FILE ONLINE:

Visit mymetrobus.com/feedback.

You can also submit complaints in writing below. Submit completed forms to:

Metro Transit, Attn: ADA Complaint, 1245 E. Washington Ave., Madison, WI 53703.

Your Name:		
Home Phone:	Cell Phone:	
Street Address:		
City:	State:	Zip Code:
Date of Incident:		
Person(s) discriminated against (if oth	er than complainant). List all names: _	
	in what happened and whom you be	elieve was responsible. Please use



Received By:

Office Use Only:

Date Received: