



# — Get On Board! —

## Ride Metro Transit Beginning March 3! Convenient - Fast - Reliable - Affordable

Route 38 is expanding into Monona and will serve several stops throughout the city including these key destinations:

Civic Campus • Heritage Senior Living • Pier 37 Shopping Center  
Monona Grove High School • Aldo Leopold Nature Center • Dutch Mill Park & Ride

Ride Route 38, as well as buses G & L that service Monona Drive to points to/from downtown Madison.

Plan your trip and learn more!

[mymetrobus.com/Monona](http://mymetrobus.com/Monona) | (608) 266-4466 | [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com)



Plan Your Trip & Track Your Bus



# Frequently Asked Questions

## How Do I Plan My Trip?

Starting March 3, plan your trip and track your bus using Metro's online Transit Tracker, Google Maps or the Transit app. For help planning your trip, call [\(608\) 266-4466](tel:6082664466) or email [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com).

## How Much Does it Cost to Ride?

An adult fare costs \$2.00. Youth, seniors, those with disabilities, and those with low incomes are eligible for half-price fares.

## How Do I Pay a Fare?

Pick up a Metro Transit Fast Fare card. Cards are available at Monona at City Hall, the library, senior center and school offices. Otherwise, [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com) to receive a Fast Fare card by mail. Cash is also accepted on all routes that board in Monona.

## Sign Up for a Fast Fare Account

With an account you automatically receive Metro's daily, weekly and monthly ride discounts through fare capping. Add money to your account online or at any Kwik Trip, Metro Market, Walgreens, and Walmart. Visit [mymetrobus.com/FastFare](http://mymetrobus.com/FastFare) for more information.

## Can I transfer to Other Routes to Get Further into Madison?

Yes, you can ride Route 38 all the way into Madison as well as transfer to other routes. A free 2-hour transfer window is built into your Fast Fare ride. Cash is not accepted on Metro's BRT platforms, only Fast Fare cards or paper tickets purchased at most BRT platforms.

## How Do I Sign Up for Paratransit?

Schedule an in-person assessment with Metro staff by calling [\(608\) 266-4466](tel:6082664466) or emailing [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com). You can schedule your assessment at any time so that you're ready to go when paratransit service is officially available in March.

## How Much Does Paratransit Cost to Ride?

Each ride costs \$3.25. Metro's Fast Fare system is not yet available for paratransit service. You can use cash or purchase tickets at Metro Transit (1245 East Washington Ave.) or through the mail at [mymetrobus.com/buyonline](http://mymetrobus.com/buyonline). Paratransit tickets are not available at sales outlets.