Introducing Metro Fast Fare!

A New Way to Pay.

FAST FARE FEATURES:

- Online accounts with reloadable smart cards
- Pay as you go with fare capping technology
- Ticket vending machines at BRT stations
- Board and tap at new, easy to use readers

GETTING STARTED

1. Get a Fast Fare Card

Get one through the mail by emailing mymetrobus@cityofmadison.com. Make sure to include your address. Allow 8-10 business days for your Fast Fare card to arrive.

Pick up at Monona locations including City Hall, the library, and senior center.

2. Set Up an Online Account

Go to mymetrobus.com and click on Fast Fare. You'll need a valid email address to register.

3. Sign Up for Half-Price Fare

If you are senior, youth, a person with a disability or low-income, you are eligible for a half-price fare. See additional half-price fare information for how to add this eligibility to your account.

4. Add Smart Cards to Your Account

You can add up to 50 Fast Fare cards to your individual account. This is great for families and for those managing transportation for a group. All cards added will deduct funds from your account.

5. Add Funds to Your Account

Add funds to your online account with a credit card, Google Pay and Apple Pay. You can also add funds using cash at one of Metro's sales outlets including Kwik Trip, Walgreens, and Walmart.

HOW IT WORKS

- Tap your card every time you board a bus. Fare readers are located at all doors.
- Your fare will automatically be deducted from your account. If you need to make a transfer, still tap your card! You are eligible for a free 2-hour transfer and will not be charged, but your ridership will be recorded.
- Continue to tap every time you board. Once you hit the daily, weekly and monthly rates, you ride for free. Never pay for more rides than you take – this is called fare capping! Interested in seeing how it works? Track your live ridership and payments in your account.

FREQUENTLY ASKED QUESTIONS

Will I Have to Use a Phone or Computer to Use the New System?

No, using a phone or computer to access an online account is not required. You will still be able to pick up a reloadable Fast Fare card and load money into an account at Metro Transit, a sales outlet, or at ticket vending machines at BRT stations.

Is There a Mobile App?

Yes. Download the Metro Transit Fast Fares app from your app store. Add value to your account and board the bus using a QR code.

Can I Use Cash?

Yes. You can board with exact cash in Monona. However, if you are boarding at a BRT station in Madison, you'll need to buy a ticket or 1-day pass with cash at the ticket vending machine before boarding. Cash will not be accepted directly on buses at BRT stations.

You can also put cash onto your Fast Fare card at a number of outlets in Monona including Kwik Trip and Walgreens.

Will I be Able to Transfer Between Rapid Route A and Other Metro Routes?

Yes. It will be the same fare system. Fare capping will apply on all Metro buses.

FARE CAP PRICING

Fare capping is a new way to look at fares. Here's how it works:

- When an adult rider taps their Fast Fare card on the bus, the system charges a single ride fare of $2.00.

- The same adult continues to ride and taps every time they board.

- Once the system reads that this card hit the daily "cap" price of $5.00, it will no longer charge them for the rest of the day.

- That same rider then continues to ride throughout the week and tap every time they board. When the system reads that the rider reaches the weekly cap of $16.25, rides will be free for the rest of the week.

- The most a regular adult fare will be on any day is $5.00, the most in any week is $16.25, and the most in a month is $65.00.

Adult Fare Cap Pricing

Single ride $2.00	Week $16.25
Day $5.00	Month $65.00

What About Reduced Fares?

Metro offers one set of reduced pricing caps for youth, seniors, those with disabilities, and those with low income.

Reduced Fare Pricing

Single ride $1.00	Week $7.00
Day $2.50	Month $28.00

Your accounts and fare capping will work the same as any other rider, just with a lower cost per tap.