



*If you would like any further information on any of these specific examples, please contact Public Information Officer Joel DeSpain at 266-4897.*

### **April – June 2016 Employee Recognitions:**

1. An email was sent by a citizen thanking the officers who responded to a particular incident. The email stated the care and compassion that the officers showed to him and his sister was more than wonderful. The email went on to state that the officers made a very sad event bearable and they deserve a pat on the back for their efforts.
2. Recognition for officers who responded to a report of a strong armed robbery where the victim was struck and a boom box was taken. The officers conducted a very thorough investigation and were able to obtain very detailed information regarding the suspects and the incident. Officers took the investigation a step further and began checking the area for suspects and a suspect vehicle. The vehicle was located which turned out to be stolen. Evidence was also located within the vehicle connecting it to the strong armed robbery. The officers should be commended for their efforts.
3. Recognition for officers who responded to an intoxicated suicidal subject who was threatening to jump into a semi-thawed lake. When the officers arrived the subject entered the lake. The officers were very quick with their thinking and developed a plan in case the subject went underwater. The officers did a very good job establishing a verbal rapport with the subject keeping him calm and close to the lake shore.

After a protracted period of time and through their continued dialogue the subject returned to the shoreline whereupon he was placed into protective custody and given the medical treatment he needed.

4. Recognition for officers who assisted on locating a missing person. An officer and her K9 partner began tracking a missing person when they discovered multiple tracks in the same vicinity that were all fresh. The K9 officer contacted the mounted patrol sergeant to request that mounted patrol officers assist with the search. Two mounted patrol officers conducted a search and the missing person was found. The missing person was physically okay but was otherwise uncommunicative. The ensuing darkness and seasonable temperatures would have likely resulted in hypothermia for the subject if she had not been located. This was a fantastic team effort and the officers deserve recognition.
5. Recognition for an officer's efforts who was dispatched to a possible sexual assault of a child. Owing to some credibility issues and/or confusion on the part of the victim the officer went on to take a very detailed description of the incident. The victim's accounts and cooperation varied. The officer persisted in his investigation, driving the subject to several places to confirm locations, search for evidence and ultimately contact possible suspects. The incident was determined to have taken place outside of the City but when the agency of record was finally able to take over the case the officer had effectively completed the investigation - even obtaining a confession from the principal actor. His work exemplifies the ideals of MPD - character, competence, collaboration, caring and congeniality. His efforts should be recognized and commended.
6. A citizen wrote a note thanking officers which whom she has had personal interactions with who have helped her out with her safety due to being homeless/a 19 year old female. She

thanked them in her letter for helping her through both her mental health and physical safety while being on the streets.

7. A citizen called to report that two officers treated him with the utmost respect recently. The citizen said the officers were very respectful to him upon arrival and went above and beyond to help him resolve an issue quickly and without judgment of him. He said he was treated fairly and with dignity. The individual was very impressed with the compassion the officers displayed to him.
8. A citizen wrote an email to thank an officer for the ride-along. The citizen stated he is a candidate for a police officer position with our Department and the ride-along was an invaluable experience as he continues through the hiring process. The officer was very informative and offered a great perspective on the job.
9. Recognition for officers' efforts who responded to a check person call. The citizen was overwhelmed with her financial situation. The subject made a comment about no reason to live to a representative over the phone which prompted the police to be called. The officers assisted the citizen in getting in contact with her therapist to make an appointment. The officer also assisted in getting her connected with the proper agencies that could assist with some of her other financial issues - paying bills, food, etc. The officers were a calming force to make sure the citizen felt more secure and stable before the officers left. By the time the officers left the call the citizen was getting the help she needed and she had a much brighter outlook for her future.
10. Recognition for an officer and his efforts as he has done an extraordinary job developing rapport with an out of control juvenile who has mental health issues. The mother of the child wrote a note thanking the officer for all that he has done stating the officer has been a big support to their family and it

is very comforting to know how much officers care about people. The officer gave football cards and his business card to the child. The parent commented that the child often looks at the officer's business card in his room. This situation demonstrates the personal interest the officer takes on his calls and hit shows how much he cares about the citizens of this community.

11. Two officers should be recognized and commended for their initiative and commitment to the well-being of their coworkers by putting together a curriculum for on-duty tactical training for their shift. The training team, after taking a look at this training, decided to incorporate it into the on-duty shoot for the whole department. The original two officers who came up with this idea still wanted to provide extra tactics training to the night-shift so they put together another new lesson plan and put this training on which was very well received by the officers who attended.
12. Recognition for staff who assisted with a visit from the Iowa State University Criminal Justice Club. Staff changed their schedules to assist with this tour which consisted of members of the club completing 4 stations including room clearing, forensics/investigations, EVOC and TI simulator. The feedback from the club was amazing stating that "it was definitely a big success! Everyone had a great time! The staff was very informative and professional. We left with a very positive impression of the Madison Police Department." Thanks to the officers for their efforts.
13. A citizen wrote an email to an officer thanking him for attending a neighborhood meeting. The email stated that two people who attended the meeting had just moved into their neighborhood from New York and they were very impressed with the officer. They appreciated the officer's openness, approachability and professionalism. They walked away with a very good impression of the MPD.

14. An email was sent with thanks and appreciation for an officer who was very helpful in letting them know how to handle filing a report regarding stolen items from their home.
15. A parent sent an email with thanks and appreciation for an officer who responded to the scene when her teenage son was in a minor car accident. The parent was very impressed with how the officer handled the situation and talked with her son. He said the officer had a very positive impact on his son and he wants the officer to know what a great job he did.
16. An email was sent from a local college thanking two officers for taking part in a lecture and educating them about community mental health and the role of MPD in mental health crisis. The email stated that all of the students and faculty reported that they have learned a lot from the presentation and they stated that the presentation was one of the most interesting presentation they have seen. The knowledge that was shared will help immensely in the development of the students and understanding the role of police officers in mental health crises.
17. Recognition from a citizen for how officers handled a shots fired case where a round entered a home. The citizen had nothing but complimentary things to say about the responding officers. He said that they were very professional and also very considerate of staying quiet while in the house so as to not disturb his sleeping grandson. He thanked the officers for their assistance during this incident which was very disconcerting to him and his partner.
18. Recognition from a co-worker for another co-worker regarding his efforts on a call related to a possible suicidal subject. The officer described how another officer's demeanor was instrumental in defusing a volatile, potentially tragic situation. The co-worker was deeply impressed with how the other officer handled the situation and felt the officer deserved

to be recognized. At the end of the call the subject had been reunited with her partner, denied any plan to harm herself and was sent on her way with the understanding that she could call police any time she needed help.

19. An employee of another city agency sent an email to a supervisor to recognize an MPD employee stating that he provides outstanding assistance to their office. The email stated the employee is such a help in so many ways - quick to answer questions, concerns, track down officers, etc. The email asked that the employee be recognized for his great service.
20. Recognition for an officer and PRT who assisted with interviewing officers for a neighborhood resource officer position. The employees were willing to dedicate most of a shift to participate in the interview process and to provide candid feedback which was very much appreciated.
21. Recognition for officers who responded to a check welfare on a suicidal subject. After the officers exhausted all possibilities, the decision was made to force entry to the home and check the subject's welfare. The subject was located unconscious with handwritten suicide notes and multiple empty pill bottles. The father of the subject called to express his appreciation for everything the officers did for his daughter. These officers should be recognized for their efforts which in the end saved a life. The officers did an excellent job of working together collectively to resolve this call which had potential of a catastrophic outcome.
22. A citizen called to give recognition for an officer who responded to an accident call. The citizen commented on how well the officer handled the call and helped him.

23. Recognition for an officer who has been asked without notice to research multiple situations that require immediate follow-up. The officer takes on these tasks, without hesitation or complaint, even if it interrupts her workload. The officer takes morsels of information that we do know and turns them into useful information that could be acted on if needed. The officer should be recognized for her willingness to help, at a moment's notice.
  
24. An email from a citizen was received thanking three officers for their service and assistance. The email stated that two officers responded to an overdose call of a close friend and met them at the hospital. He went on to state that the officers provided the most exceptional service he has witnessed of officers and he interacts with law enforcement routinely as he is a volunteer medic. He described the officers as kind, compassionate, caring, understanding and incredibly respectful. Their patience in explaining the situation, providing guidance on next steps, as well as tips on how to navigate the process were exceptional. The officers deserve significant praise and recognition per the citizen. The citizen also commended a third officer who assisted him on the phone. He said her exceptional demeanor, calm and reassuring tone helped to calm him in trying to navigate a very difficult to understand process and procedure. He said the officer was knowledgeable and caring and went above-and-beyond to answer his likely routine questions.
  
25. An email was sent with recognition for an officer who attended her class and discussed topics through the COPS program. The teacher stated that she cannot express enough how much she appreciated the officer's time and knowledge she gave to the classroom. She said the officer did a phenomenal job of sharing information to the kids in an engaging and impactful way. The teacher also commented on a speech the officer made about keeping the children's bodies safe and stated how powerful the speech was.

26. An email was sent thanking two officers who assisted with an injured animal. The citizen stated that after she flagged down the officers they blocked traffic, helped the animal and contacted the owner. The email stated the officers help was greatly appreciated.
27. When a district was working through a homicide case a citizen called the district regarding shots fired outside his home. The citizen was explained that this was important information and the call would be transferred to dispatch so a report could be taken. The citizen called the district back to advise a report was not taken from him. The call taker, knowing how busy the district was but also recognizing the importance of this call, made sure that the citizen's report was taken and also that concerns regarding why the report was not taken previously were relayed appropriately. Great work by this MPD employee!
28. Recognition for an officer who met with a Hmong speaking family even though it was not his call, his district or his shift involved. The officer personally met with the father and his son at their residence to discuss and explain the entire situation from a cultural and law enforcement perspective. The officer's actions exemplify the caring and positive work the MPD strives for in every officer and contact. His actions should be recognized for the cultural sensitivity as well as the professional ownership of helping a person understand the nuances of laws and police actions.
29. Recognition for an officer's efforts and exceptional performance when dealing with repeat calls/offenders. The officer is fair in his treatment of citizens but also holds them accountable when needed. He writes well thought-out detailed reports as well. The officer, even while on probation, builds rapport with individuals. He looks at alternatives other than arrests in order to minimize calls for service. He is a great communicator. He has done an outstanding job and has shown



his commitment to assisting residents as well as maintaining community safety. The officer deserves to be recognized for his efforts.

30. Recognition for an officer who performed vacation checks during a period of her shift when not call driven. This action was not only appreciated within the district but by the homeowner as well. The officer observed a broken window at a residence and took the time to track down the homeowner to notify them and then do a walk-through with a keyholder. The homeowners sent an email to thank the officer for being so observant and to thank her for her help.
31. Recognition for two officers' efforts when responding to a check welfare call. The subject was on the top floor of a parking ramp sitting on a ledge with his feet over the side threatening to jump. The first officer arrived on scene and was able to direct the subject's attention towards her and away from his desire to jump to his death. Once the second officer arrived they both attempted to convince the subject to come down but the subject refused. The subject was very intoxicated. One of the officer's was able to use the second officer's presence as a distraction that allowed her to work herself closer to the subject. When the subject's attention was directed toward the other officer, the initial officer took this fleeting moment to close the distance and grab onto the subject. The subject was able to be taken down from the ledge successfully. The officers placed their own lives at risk in order to save the subject and they should be recognized for their life-saving efforts.
32. Recognition for the efforts and actions of an officer when an individual who was wanted for questioning regarding a homicide fled on foot. The subject, during the course of the pursuit, went over a 6' wooden fence, fled through a lot filled with RV's, went over a 10' chain-link fence into a wooded area. The subject was then confronted by another officer and

held at gun-point. Knowing that the other officer was alone, the officer being recognized, went over the 10' chain-link fence even though he did not have any gloves on and could see the exposed wires at the top. Upon clearing the fence the officer suffered cuts to both hands which later required stitches. He also had the presence of mind to warn-off additional personnel who were in the act of scaling the fence and thus helped them to avoid injury. The subject was eventually taken into custody without incident.

33. A letter was received from a citizen with recognition for an officer. The letter stated that the officer responded to her home regarding a domestic dispute that had occurred between herself and her husband. She said she cannot express enough how calm, understanding and helpful the officer was with her during one of the worst days she has ever had. She went on to say that it was because of the officer that she was able to keep her emotions in control and get through the ordeal.
34. Recognition should be given to the employees who assisted with a med drop bucket to DOJ box transfer project. The project was able to be completed in record time thanks to everyone's help.
35. A handwritten note was dropped off at the Department from a citizen thanking the officers for saving his life.
36. An email was sent in to thank an officer for helping his wife who was involved in car accident. The email stated the officer bent over backwards to help them and make sure they got all the info they needed. He described the officer as very professional and that she should be commended for her genuine care.
37. Three officers responded to a death investigation call. The widow of the deceased was so touched by the compassion and support the officers provided to her that she not only

called to praise them but she also wrote a touching letter to each officer and brought each of them a pie.

38. Recognition for the efforts of two officers who responded to an overdose call. The officers worked in tandem to complete the investigation which resulted in multiple charges being brought forth on the subject. The DA's office noted that the reports from the officers were really solid. The officers should be commended for a quality investigation and reports worthy of note from the DA's office.
39. Recognition for two employees who worked hard on the deployment of a web-based platform for Telestaff. There was a tremendous amount of time, effort, planning and testing that went in to this project before they launched the program. Their dedication paid off with an excellent execution of going live for a software application of this scale. The employees should be recognized for their commitment to our agency and willingness to work collaboratively to make systems better for us all.
40. A citizen sent an email stating an officer responded to his business to diffuse a situation involving a dismissed employee. The email stated the officer was a reassuring presence, and handled the situation professionally and efficiently.
41. Recognition for an officer who responded to an unconscious female. The officer observed the subject to not be breathing and had a very weak pulse. After learning that the subject was a previous heroin user the officer administered naloxone and the subject was revived. The officer should be commended for his quick response and life saving intervention.
42. Recognition for civilian and commissioned staff who assisted with two unpaid ticket resolution days which were a complete success. Through their hard-work, ideas, marketing,

set-up of the room, assistance during the actual events, pre-work and any post follow-up work...citizens were given a unique opportunity that can truly make a difference in their lives. The employees should be recognized for their remarkable work in our Department and community.

43. An email was sent stating her husband was pulled over for speeding by the officer. The officer was described as courteous and efficient. He was professional to them both as he reminded them to slow down. The citizen wanted to thank the officer for being diligent and keeping our community safe.
44. Recognition for an officer and his efforts as he responded to a check welfare person call where the call taker was concerned that the subject had committed suicide. The officer recognized the urgency of the situation after a few other facts were provided to him so he gained entrance to the home where he found the subject submerged under water in the bathroom tub. The officer picked up the limp female and began to render aid. The subject began to breath but remained unresponsive. The subject eventually regained full consciousness where she admitted she was trying to kill herself. The officer correctly diagnosed the urgency of the situation and took immediate and decisive action in both directing the forcible entry and in his rendering of immediate aid. The officer saved the life of a subject in desperate need of assistance.
45. Recognition for two officers who responded to a location where a highly intoxicated subject was standing on the 6th story ledge of a parking structure. The first officer was able to establish rapport with the subject without agitating the subject or escalating the situation. The other officer took over negotiations after the first officer recognized signs that their verbal communication was breaking down. The second officer was able to help reestablish verbal dialogue. Together, both officers were able to get the subject to voluntarily come down

from his perch and surrender. The officers continued to demonstrate compassion for the subject. The officers engaged, listened and related to this subject while explaining what our actions would be which builds trust.

46. Recognition for an officer who is in constant contact with the University and Greek Councils trying to bridge the gap between Greek Life Students, the MPD and the UW. The officer was recently recognized for his hard work on a graffiti case by the President of the Greek Council who sent a note thanking the officer for the enormous amount of time and effort he put into finding the person responsible for the graffiti and reassuring the safety of the Jewish friends on Langdon Street. The card of thanks also stated that the officer's work and commitment to student well-being means a great deal to their council.

47. A family sent an email to the Chief with recognition and praise for officers who assisted them when they discovered their daughter was addicted to heroin. The parents stated they received a phone call from their daughter asking for help so they came to Madison, after not hearing from their daughter in years, and when they arrived they could not find their daughter. The parents spoke in their letter about their appreciation for the police in all that they did to offer guidance, help find their daughter and eventually get their daughter into treatment. They stated their daughter has been clean for a year, has a job and recently had a baby. They stated that the outcome may have been very different if not for all the help from the MPD. The email stated we have several heroes working for MPD and they are respected/appreciated by their family.

48. An email was sent stating that she and her friend were involved in a minor traffic accident and one of the officer's that responded made sense of the incident in an efficient, no non-sense way which was encouraging for them to see. The

email went on to explain that the officer stated the facts and really understood how stressful it can be to get into an accident and then get a ticket. The email thanked the officer and the MPD for having such a wonderful person on our Department.

49. An email was received advising they attended the Judgment Under the Radar Training and it was one of the best trainings they have attended in their 25 years in social work. They were impressed with the knowledge and professionalism of the entire group of facilitators.
50. Recognition for the efforts and actions of two officers who responded to assist an elderly female who was crying and asking for help. When the officers arrived they found the female at the bottom of an embankment. The female had been in a wheelchair and had slid down the embankment which threw her into an area covered in mud and water. The female was not able to remove herself from the situation. The officers went into the muddy water to extricate the female and called for EMS to assist with the female as well as she had been outside in the conditions for almost an hour.
51. Officers should be recognized for their teamwork, efforts and actions regarding responding to a call regarding a PNB individual. Officers assessed the scene and preserved evidence as it was clear that drugs were a factor in the call. Suspect information was gathered regarding individuals that were with the subject as well as dealer information. A facilitated controlled buy/traffic stop was set up and two individuals were taken into custody for delivery of heroin; one of which was believed to have sold the heroin to the subject of the overdose. Interviews were conducted of all individuals and incriminating statements were obtained. Multiple units came together to see this investigation through. There were many roles that were filled and tasks that were delayed in order to make this investigation have a successful outcome. This is an example of true selfless teamwork.

52. Recognition for a group of officers who delivered their newest iteration of an 8 hour specialized training block of Judgment Under the Radar. The officers should be recognized for their ongoing efforts in support of this challenging and most important topic. Countless hours of work went into the planning, curriculum development, trial runs and final presentation.
53. Recognition for an officer who was assigned to a command post after a homicide occurred. The officer did an excellent job of keeping the information organized that was being developed. The officer's work in the command post resulted in a more efficient operation.
54. An email was sent from a middle school teacher with recognition for a detective who came to speak to his 8th grade health education class during their drug education unit. The detective spoke to 12 different health education classes. The detective's professionalism and genuine concern for the safety and well being of the students was very obvious in his presentations. His approach was age-appropriate and very informative on the topic of how drugs and drug activity impacts all of us in the community.
55. An email was sent with recognition for an officer and his report from the Dane County DA's office. The email stated the report from the officer is one of the best strangulation reports she has seen in awhile. The detailed descriptions provided were extremely well done. The report was so well-written that the DA's office quoted portions directly in their bail argument at the defendant's initial appearance.
56. Recognition for an officer and his efforts when working to locate a mentally ill subject. The officer communicated with the family and made attempts to locate the subject. The officer did locate the subject and made arrangements for him to stay at a shelter since he was stranded. The mother of the

subject called to express her gratitude to the officer for his willingness to offer her peace of knowing her son was alive until she could respond to Madison. This is another example of how the acts of kindness and through our contacts can completely change a person's perspective about police.

57. Recognition for an officer who administered naloxone to a heroin overdose subject while on an unrelated call. The officer was able to safely break from his current call and administer the naloxone which revived the subject. The officer should be commended for saving a life.

58. Recognition for a new FTO who has been very patient, diligent and persistent with her recruits assigned to her. The officer has gone above and beyond as a FTO. Her professionalism and standard of quality she produces and expects on a daily basis is second to none. She also spends countless hours documenting all interactions, communicating with supervisors and completing extra tasks based on need of training.

59. Langdon Street and surrounding areas downtown were hit hard by individuals spreading their anti-Semitic views via graffiti. Due to the diligence and hard work of several officers three people were arrested for graffiti. The Langdon Street community was very grateful to hear of the arrests due to the hard work of the officers, sergeant and detective.

60. A citizen left a voicemail to thank several officers who responded to his home for service. The citizen said the officers were all polite, really helpful and it was a welcoming experience. He went on to say that the officers were all great examples of what police officers should be.

61. Recognition for a detective and officer who appeared at a community meeting and offered great information. One of the coordinators submitted an expression of appreciation stating



the detective put on an outstanding presentation. The detective was described as "so personal, so spot on about crime prevention and sharing her experiences." The officer who attended was so helpful in answering questions and he is building relationships at these community meetings. The coordinator was very appreciative of the efforts by both the detective and the officer and stated that they have a motivated group all working together to keep our neighborhoods safe.

62. An email was sent to thank a parking enforcement officer for responding to their call and providing exceptional service. The email said the parking enforcement officer was able to find a solution in a speedy amount of time and with his assistance he doesn't believe the issue will reoccur in the future.

63. Citizen sent an email giving "huge kudos" to the officer for helping locate their middle schooler's lost/stolen cell phone. They said that "in a day and age when we are facing violent crimes in our community, we truly appreciate the officer helping our family out." The email went on to say that the officer never made them feel like they were wasting their time and it was a very positive experience for their family.

64. Recognition for three investigators who were instructed with putting together a short course on Crime Scene Processing for the MPD Explorer Post 911. This course was to assist the group in future competition and dealt specifically with scene preservation, documentation by photography, scene sketches and evidence collection. Even though all three investigators work different shifts, they were able to set up a comprehensive class that incorporated a short presentation coupled with multiple hands-on round robin training scenarios that the group participated in. The training was well received and will help the cadets further their understanding of crime scenes and the work that goes into their documentation.

65. Recognition for an officer's efforts as they stopped while off-duty and attempted to provide life saving measures to a subject. Although the subject did not survive the subject's spouse, adult children and grandchildren were very grateful for the attempts by the officer. The officer's actions exemplified the 5 C's of leadership expectations, demonstrated her commitment to her community and provided a wonderful example to her own children who happened to be with her.
66. Recognition for a co-worker/officer who responded to a sexual assault investigation where the victim was very irate when the officer first arrived and whom was not receptive to the officer. The officer was able to build rapport with the victim to where at one point the victim asked him to stay in the room with her at the hospital. The officer then had to deliver the bad news that the suspect was not going to be arrested at this time at which the victim was obviously upset about so the officer had to explain and smooth things over with her. The officer gave the victim a ride to a Starbucks and bought her breakfast before ending his contact with her. The victim will probably look back on this terrible situation and be able to at least take away a positive contact with a MPD officer.
67. Recently a SORP offender was released to a neighborhood and at the meeting which released this information it was advised that many of the Spanish speaking families in the area would want to know this information as well. So with this information the officer, using his Spanish speaking skills, went to the neighborhood and met/discussed the issues and concerns with neighbors. He then followed up with a customized SORP notice for all offenders in a specific area, done in Spanish to meet the needs of the diverse neighborhood.
68. A citizen left a voicemail wishing to thank two officers who assisted her when she called the police to report a tree blocking the bike path. The citizen said the two officers who

arrived were just wonderful, made plans to have the tree removed and she was very appreciative of their assistance.

69. A citizen left a voicemail with recognition for an officer. The citizen described the officer as "very helpful" and "really nice." He was appreciative of the officer's efforts and took the time to call in and leave a voicemail.
70. A citizen sent an email to say he saw what was easily one of the nicest things he has ever seen - a police officer took time out of the day to help "an actual old lady" with her flat tire on the side of the road. The citizen said for him this went above and beyond the line of duty. He said he highly appreciates what the officer did and he is proud of MPD. The citizen said he is proud to call this city his home, with a big help in part of MPD.
71. An email was sent to the Chief by a local alder with recognition for two police officers. The email stated that he had to come into contact with two officers unfortunately because his vehicle's window had been smashed and his girlfriend's purse had been stolen while they were out walking. The email stated the officer that they came into contact with patiently listened to them relate what happened, helped ease their fears and helped them stay calm. He said the other officer drove around to see if she could locate the missing purse. The email went on to state that the officers treated them so respectfully and it meant a lot to them.
72. A citizen called to thank the officer for arriving so promptly, resolving the issue and being so professional. The citizen said they were impressed by the service they received and the officer should be recognized for his hard work and helping her.
73. An email was received thanking an officer for being so kind and caring. The email stated that the officer was kind

enough to keep her family informed about her lost car. The officer should be recognized for his outstanding service and the citizen was very thankful for the officer's help.

74. Recognition for an employee who reorganized both the shed freezer and the 4000 room freezer which is a very tedious job. The employee didn't "bat" an eye at the challenge and now property tags/packages are much easier to find.
75. Recognition for an officer and his efforts which led to helping a domestic violence victim leave their abusive relationship. The victim was comfortable with the officer and the officer made them feel secure that they are not the only one dealing with this. The victim said that the officer was a turning point in his life and the compassion the officer showed was what attributed to him leaving the bad situation he was in.
76. Recognition for the officers and investigators who responded to a call where two people were shot and a large crime scene was involved. Everyone on the call did a phenomenal job of working independently, yet still understanding the importance of all roles to the successful incident resolution. Each officer played an important part of the incident and handled themselves safely and professionally during an ever-changing call that utilized the skill sets of all involved.
77. Recognition for an officer and his stellar traffic enforcement during his current assignment. The officer never hesitates to be proactive during downtime by running radar and actively looking for speeders and ATL vehicles aired by the Dane County Communications Center. The officer should be commended for his efforts at helping to keep the roads in our city safer through his proactive work.
78. Recognition for the outstanding response the MPD provided to a case where a 6 month old child was brought to

the hospital with significant injuries. The all-around quick response, coordinated efforts and team approach to this investigation was paramount in bringing resolution to a very disturbing set of circumstances for the baby. All involved patrol officers took initial statements, stayed for long hours with potentially involved parties throughout the investigation, guarded crime scenes and spent time sitting with the baby which was difficult due to the pain he was experiencing. The work and efforts the detectives put in to this case demonstrated tremendous leadership, intelligence and patience. Every officer, sergeant, investigator and detective assigned to this case played a significant role in the investigation. The baby's mother's new boyfriend was ultimately arrested for recklessly endangering the baby's safety and child abuse. Without a doubt the quick response and collaborative efforts with the DA's office all helped bring the baby's offender to justice.

79. A citizen sent an email to the Chief with recognition for an officer. The email said that an MPD officer voluntarily and cheerfully helped her last night as she was leaving the Overture Center and was nervous walking to her car alone. She said she asked the officer for the safest way to get to her car and the officer generously offered to walk her to her car. The citizen said the officer had good instincts in reading her fearful face and responded immediately which she was very thankful for.

80. Recognition for an officer who initiated a first aid class for area residents. The officer reached out to at least one resident in each building in his area to invite them to the training. He worked with an area landlord who provided food for the training. He applied for a grant which he received which allowed him to purchase first aid kits which were distributed to those that attended the training. The officer worked with two other officers who instructed and assisted during the training. This training proved to be a great success as the officer has been sought out by another group within his

neighborhood to have the training take place again. This initiative illustrates the officer's sincere commitment to the residents of his neighborhood and his belief in and support of the department's core values and 5 C's. His motivation, creativity and organizational skills were highlighted by the success of this endeavor.

81. Recognition for an officer who while transporting a prisoner to jail came upon a vehicle which was stopped in traffic and the driver was unconscious. The officer checked the welfare of the subject where a needle was observed. The officer administered nalaxone and the subject began to breath. The officer's quick actions ultimately saved this subject's life and she should be commended.
82. A note on a speeding ticket said the following: Sorry for speeding. Enclosed is a copy of the ticket and my check. I just want to let you know the officer was very nice and polite. Thank you to your dept for all they do to keep us safe.
83. Recognition for an officer and her efforts with our homeless population. The officer spends a lot of her day talking to and listening to the homeless population. A member of our community/church recently sent an email with appreciation for the officer's efforts stating the officer has been a godsend in downtown Madison connecting with our homeless on a personal level and building relationships.
84. Recognition for an officer who responded to a call where a suspect stole power tools from a store. Instead of just checking the area and reporting no findings the officer set up surveillance and located the suspect. This lead to contacting outside agencies and turned this call into a major investigation. The officer then orchestrated the return of stolen property, a stolen auto and the incarceration of the subject. The officer's dedication to the duty of Guardian and Protector speaks volumes in this call.

85. Recognition for an officer who responded to a check person call where the officer located an elderly and disoriented subject. The officer noted that the primary concern was the apartment of the subject because there were bed bugs and the subject shows signs of being bitten. The subject told the officer, during their conversation, that she loved Banquet Brand spaghetti dinners. The officer, in an effort to calm the subject down, told her he would bring her some dinners which he did the next day. The officer has always shown the trait of community caretaker and it is this exact unselfish behavior that he deserves recognition for.
86. During an arrest transport, an officer identified a vehicle stopped in the street that turned out to be an drug overdose. With the assistance from another officer, the initial officer secured the vehicle (which was still in drive), assessed the situation and delivered nalaxone to the non-breathing subject who shortly after began to breathe on his own. The officer's follow-up investigation was spot-on and she conducted an excellent interview with the OD victim that was empathetic and complete. It was clear that she is thoughtful and considerate in regards to addicts and their families.
87. A citizen sent an email to thank an officer for his assistance. The email stated the officer met them at their property because they were in the process of evicting their tenant. The tenants have a history of being unstable, aggressive and combative. The officer stood by to make sure the tenants left the property peacefully. The officer was extremely professional and helpful and they were very thankful the officer was there to help.
88. Recognition for the exemplary investigative work conducted in a case of a brutal victimization of a 15 year old juvenile girl at the hands of several men. Due to the tireless work of the detectives and an investigator the men responsible for this sadistic behavior will not be in a position to victimize

other members of our community for quite some time. This case was an "all hands on deck" scenario and all the detectives stepped up to help and were team players.

89. Recognition for the officers, investigator, detectives and sergeant who all played critical roles in a call where a 17 year old was shot and sustained a gunshot wound to the chest. This call started off with a chaotic scene that was managed well and limited resources were coordinated very well. All involved did their part to conduct a thorough investigation. Hard work, commitment and persistence have been displayed by all. They should all be recognized for their tremendous efforts.
90. A citizen sent an email that he was robbed the other night and the officer who responded was thorough and professional. The officer explained everything that MPD would do and made him feel better about the situation.
91. An email was sent in by a citizen to thank the officer who responded when her husband was involved in a car accident. The officer was described as extremely helpful and compassionate throughout the ordeal. The citizen stated the officer deserved to be complimented for an excellent example of policing.
92. A letter was sent to an officer from the Rape Crisis Center thanking him for the sensitivity and patience he demonstrated while working with a victim reporting a sexual assault. The letter stated they were impressed with the officer's ability to conduct the interview and collect the information that he needed while being respectful of the victim's feelings and providing clear explanations about the process and some limitations. The officer's patience, trauma awareness and empathy were noted as having been exceptional.



93. An email was sent in by a citizen stating she was waiting at a crosswalk with a 4 month old child she nannies for. The citizen said an officer pulled up next to her and asked how old the baby was. The officer then smiled and proceeded to turn on his lights and stop traffic so they could stop the street safely. The email said this may have been a small thing to the officer but it made a huge difference to her and she wanted to thank the officer for all that he does to keep our community safe.
94. A citizen called to give compliments to an officer who responded to her home after their home was pelted by paintballs. The citizen said the officer responded and put her mind at ease. She described the officer as nice, polite and capable. She said the encounter made her feel good about the police department and she wanted the officer to know this.
95. A citizen sent an email stating he had a problem with vandalism a few weeks ago. He said the officer responded and her performance resolving the problem was exemplary. The officer took the time to track and vandals and solve the problem. The officer deserves to be recognized for solving the problem and not just giving words of comfort.
96. Recognition for two officers whose efforts were instrumental in saving a life. Both officers administered naloxone and one of the officers also performed chest compressions. The paramedics who transported the young woman remarked at the officers saved her life.
97. A mother of a 15 year old called to give her praise and recognition for a detective who worked the case involving her daughter and concerns of sexual assault at school. The citizen had nothing but praise for the detective who she described as thoughtful, sensitive, caring, honest and supportive. She further explained that the Detective was very thorough with them by explaining likely outcomes, discussing possible legal

actions, keeping them updated along the way of the investigation and being very open throughout the entire case. The mother of the 15 year old said the Detective informed them of their possible next steps and let them make the decisions. She said he put her daughter back in control of the situation (with the help of her parents) which she found to be profound. The citizen was very appreciative and grateful for everything the Detective did for her daughter and their family.

98. Recognition for an officer who has developed and implemented a style of policing that has become highly respected within her workgroup. The officer reads from a book that talks about compassion to others and ourselves, respect, care for others and ourselves. She has implemented a customer service style that she routinely calls "compassion theory" and this has been tested with great results. The officer is able to reduce the stress and fear our constituents have on a regular basis. Recently the officer noticed a subject who was wearing ill-fitted clothing and shoes that were rotting his feet. The officer talked with the subject about her concerns and suggested they help him out by taking him to a local store who were more than happy to ensure the subject was properly clothed.
99. Recognition for two officers who squeezed out a window and climbed onto a roof of one of the historic homes in our community in order to talk down a 11-year old autistic boy who had made veiled threats to his life prior to climbing onto the roof and sitting next to the chimney. The officers both showed courage and patience in thoughtfully gaining rapport with the boy to the point that he eventually came down and was helped back inside the home to safety.

100. Recognition from an officer for how grateful he was for the help the Lt gave him as he tried to rehab and recover from a back injury. The Lt made it very clear what documentation was needed, he was always available for questions and he felt supported throughout the process.
101. Recognition for two officers who responded to a call where a female was having a tough time. The citizen said the officers were very sensitive, supportive and kind to her.
102. An email was sent to the Chief with praise and recognition for a sergeant who helped support and volunteer at the Paulson Family Basketball Camp in South Dakota. The email said he (the sergeant) provided a great motivationally-inspired, educationally-based presentation to kick start the camp as well as end the camp. The sergeant, along with his children and several other college kids did an awesome job putting on a fun, positive and beneficial basketball camp for the 3rd to 8th graders of Enemy Day School, a tribal school affiliated with the Sisseton Wahpeton tribe in northeast South Dakota. All the kids had an amazing experience. As the kids struggle with overlapping social problems, such as poverty, teen pregnancy, drugs/alcohol, and dropping out of high school; basketball offers them hope, confidence and fun.
103. Recognition for two instructors of the 4 day IDC class. The employee who attended the training stated this is one of the best trainings she has ever attended. The professionalism, instructional methods and knowledge brought forth by both instructors was of high level. There was an eclectic blend of backgrounds, learning styles and abilities within the class and the instructors rose to the challenge and surpassed it. These trainings take an incredible amount of prep time, energy and commitment and both instructors should be recognized for their efforts.

104. A citizen sent a letter to the Department thanking an officer for the compassionate and caring help he provided in getting his elderly father to his residence following the admission of his wife to the hospital. The citizen was very appreciative that the officer made sure his father got home safe and sound. The letter stated the officer came across his father as he was upset, confused and having some problems in getting home. The officer assisted him in getting him home safe and the family of the father was very grateful.
105. Recognition for the efforts of multiple staff regarding a report of two young children who had been contacted by an adult male near their school. The girls had made statements that the adult male had shown them pornography on his tablet. Detectives who worked the case arranged for interviews of the two girls to take place, set up a surveillance operation to locate and arrest the suspect and communicated with the school district of where this occurred. After some persistent work the suspect was identified, located and contacted. The subject made some incriminating statements and was ultimately arrested. If the subject had not been apprehended there is little doubt that his criminal behavior would have continued and likely may have escalated. From the first officer on scene of how they handled the beginning of the investigation to all of the detectives involved this was at team effort and made Madison a safer place for kids.
106. A citizen sent an email to thank an officer for assisting her with a flat tire. The email said "his passion for assisting others was evident in the conversation we had about his recent proposal relating to mental health and children." She thanked the officer for being such a good role model.
107. Recognition for two officers, an investigator and a detective regarding their efforts of a stranger sexual assault case. The primary officer did an outstanding interview of the victim and her report was equally impressive. The back-up

officer assisted with interviews of the victim's children, neighbors and apartment management. This canvassing helped develop a lead on the suspect. The investigator did a detailed processing of the scene for evidence which included DNA. The detective lent her expertise and became involved in the case right away to assist. The suspect was identified and was arrested/interviewed where he made incriminating statements. This entire case was handled extremely well throughout and all involved should be commended for their efforts.

108. A teacher sent an email thanking an officer for all he has done for her, the students and their school. The email said the students trust the officer and know he is always looking out for their best interests and safety. The teacher also thanked the officer for attending her class and arranging for another officer to come and speak about driving habits.

109. A teacher sent an email to an officer with comments from her student regarding the officer speaking at their class. The comments said the officer gave examples of things in relatable ways and his talk was very interesting. Another student said the way the officer talked about things and really got the class involved was interesting. Recognition for this officer who is having a positive influence on the lives of our youth.

110. Recognition for an officer who took a young man to a local clothing store and purchased him a pair of pants and a pair of sneakers. The officers have frequent contact with this subject who struggles with mental illness and the skills necessary to navigate daily life. Despite his struggles, this particular officer has maintained a very positive relationship with this young man and noticed his clothes were ill fitting and worn. The officer should be commended for this touching and sincere display of kindness.

111. Recognition for an intern for his dedication in assisting with completing the task of running background checks on all taxi drivers who wish to renew their licenses. The project also involved printing IDs, updating LERMS jackets and uploading the new applications into their LERMS jacket. This was a huge task and the intern showed initiative and willingness to learn new tasks quickly and accurately. His support was appreciated.
112. A citizen sent an email to thank a Lt. for helping him find his car when he forgot where he had parked it. The Lt walked by himself around the area and came back to the subject after he had located the car. He then walked with the citizen to his car. The citizen was very appreciative.
113. A citizen called to thank an officer for his assistance and follow-up this week. The citizen described the officer as professional and kind and wanted the officer to know how much he appreciated his help.
114. An individual posted a note to Facebook giving recognition to an officer for his efforts after the Orlando tragedy. The post stated that he wished to thank the officer who stopped into FIVE Nightclub to take the time to talk with the customers to reassure them that they are safe and that MPD was there for them. This was a kind gesture and meant the world to the patrons.
115. Recognition for a detective and two officers in their efforts that brought a subject into custody for a connection with a recent homicide. The subject was located, identified and placed into custody without incident. The detective should be commended for his astuteness in identifying the subject and the officers should be commended for their decisive actions in contacting and securing the subject as well as the removal of a dangerous weapon from his body.

116. A citizen left a voicemail thanking an officer for giving her and her female friends a ride home the previous night. The citizen said they were "pretty intoxicated" and the officer made them feel safe and he was very kind. The citizen was appreciative of the officer and his efforts.
117. A Swiss TV documentary program chose to profile MPD and the way in which our department trains in order to address and reduce unconscious bias of its personnel. Several members of the Unconscious Bias group agreed to assist with this initiative. This program will be aired in Switzerland and all over the world. With very short notice members of our Department created scenarios and a script, organized the roles, directed the scenario during the taping and playing an acting role. Others assisted and volunteered to perform the TI Simulator scenarios which was done on camera and followed by a debriefing of each officer. This was a wonderful opportunity to showcase our department and the work of the unconscious bias group.
118. A Department of Justice employee called to give recognition for an officer who he has worked with for a lengthy period of time and who he has always been impressed by his work. The DOJ employee described the officer as always respectful and brings a positive attitude every time he responds to a call. He said the officer is kind and compassionate with everyone he encounters and the officer embodies community policing and is a fabulous officer.
119. A citizen sent an email to thank a sergeant for issuing him a warning/violation notice instead of a speeding ticket that he says he deserved. The email said the sergeant got far more miles out of issuing him a warning along with a brief lecture telling him to slow it down. The sergeant was described as respectful and pleasant.

120. The mother of a victim expressed to the detective her appreciation for the two initial responding officers to assist her daughter. The mother was very appreciative of the officer's work on the case and their treatment to her daughter. She said MPD has been "just awesome" at every step of this investigation. She also said the officers were a calming presence for her daughter and have left a lasting impression on them both.
121. Recognition for two officers efforts who responded to a domestic strangulation case where the victim was strangled by two hands to the throat by her husband. The officers took the incident very seriously and collected all possible physical evidence from the scene. The documentation of the victim's symptoms and statements, as well as the collection of the physical evidence will tremendously strengthen this case. The officer's transcription of the suspect's recording of the incident will be very useful as well. The officer also provided the victim with a great deal of information on services available to her. Both officers took their time and care in investigating this serious crime and should be recognized for their great work.
122. Recognition for two officers who were assigned to a custody issue call. CPS was involved and advised that they wished to commend the officers for their assistance. The CPS worker advised that the family was uncooperative and the child was ultimately removed from their care. The CPS worker said that both officers should be recognized for their "cool disposition" and for their ability to maintain control over the situation.
123. A citizen left a voicemail with thanks and appreciation for an officer who assisted him with a non emergency situation. The citizen said he wanted the officer to know how much his help meant to him.



124. A citizen sent an email to thank an officer who helped him when his vehicle died at a stoplight. He said the officer was very nice and gracious and pushed him out of the lanes of traffic to a nearby parking lot. His help was greatly appreciated per the citizen.
125. A citizen called to thank two officers for their assistance the other night at his home. He said that both officers were very helpful and reassuring during a time of family crisis. He said their assistance in helping with communication between family members was essential and he is grateful for their help.
126. Recognition for officers who were dispatched to locate a wanted subject from a bank robbery that occurred in another city. The officers set up a perimeter of where the subject was discovered to have rented a room from while keeping hotel staff and guests safety in mind. Officers worked with hotel staff to investigate further as to the direction of the subject through security videos, worked further background information on the subject and a K9 track was set up and conducted. The officers assigned to this call demonstrated determination and teamwork to assist an outside agency with their case. All officers contributed ideas and techniques to the call to keep both officers and the community safety during this search for the subject.
127. An email was sent to thank two officers for the outstanding job they did while assisting someone with a removal of a child. The email said the child's relatives were very upset and tried multiple times to intimidate the officers. The officers showed professionalism and patience as they spoke with the relatives. The officers were able to maintain a peaceful situation and resolution.
128. A letter was mailed with recognition for an officer of how he handled the situation where their son's bike was stolen. The letter stated the officer promptly called them, was

extremely polite, professional and helpful. They stated the officer communicated clearly, asked great questions, verified their ID and within an hour had visited a local bike shop to locate the missing bike. The family was appreciative of the officer's efforts and assistance.

129. A citizen called to give recognition to three officers who assisted with a situation at her home. She said the officers were wonderful, sensitive and handled the situation "so well." She wished to commend the officers for their help.

130. Recognition for three officers who all administered lifesaving efforts to a subject who had a heroin overdose. The officers administered naran and CCR. The quick-thinking teamwork displayed by these officers saved the life of this subject and they should be commended.

131. Recognition for two detectives who crafted a briefing video to better clarify the Investigating Physical and Sexual Abuse of Children SOP. The video was fantastic and is done in an easy to understand manner. The detectives should be commended for recognizing a way to assist patrol and improve investigations.

132. An email was sent to thank the instructors for the quality of the training at the Tactical Response Instructor Course. The email said the training benefits him as an instructor and as an officer and it was a very positive experience.

133. Recognition for officers who responded to a burglary call at a store which shows a subject smashing the front doors and leaving with a large tv on the security footage. One of the officers stayed in the area and after an hour his patience paid off as he saw a subject carrying a large tv. The officer contacted the subject who initially lied about what he was doing. The suspect then fled on foot but was apprehended by the officer. Another officer was able to get the suspect to

confess to the burglary. Both officers should be commended for their efforts.

134. While working a special assignment a subject who was believed to be involved in a shooting incident was observed. The subject, when attempted to be contacted, lied about his identity. During a search incident to arrest a handgun was found on the subject. Due to the officers proactive contact and identification, a dangerous suspect was arrested without incident and a gun has been removed from the street
135. Recognition for an officer who responded to a subject who was intoxicated and acting aggressively. The officer recognized the suspect as a person who has fought with police in the past so he called for additional resources. The officer used outstanding communication skills to talk the suspect down by showing compassion and concern for him. The suspect allowed himself to be handcuffed without incident. This is an excellent example of using communication skills to de-escalate a situation.
136. The detective was contacted in May by a mother of a 17 year old victim of human trafficking who had gone missing. The detective was familiar with the family and had worked with them in professional manner in the past. The detective started an investigation and began to reach out to other resources in an attempt to locate the 17 year old. The detective coordinated resources between the FBI in Madison, Rockford and Chicago where the 17 year was thought to be. After an unsuccessful attempt to recover and locate the 17 year old she was finally located and she was recovered. The 17 year old had been trafficked, sexually assaulted and beat up. A detective should be commended for his compassion towards victims and his tenacious work ethic regarding human trafficking and child exploitation.