



If you would like any further information on any of these specific examples, please contact Public Information Officer Joel DeSpain at 266-4897.

July – September 2016 Employee Recognitions:

1. Parents of a 17 year old robbery victim sent a note with appreciation and recognition for an officer. The note said the officer's calm, respectful and friendly manner helped all of them deal with the initial shock of the experience. They went on to say that the officer demonstrated care and concern for their son while staying focused on encouraging him to recall details from the incident to help him with the investigation. Beyond his empathy, his professionalism assured them that this incident was being taken seriously and that the response and investigation were underway. The officer seamlessly managed a conversation with them while simultaneously communicating with his sergeant and fellow officers.
2. An employee from a local bank called to give recognition for an officer who witnessed the officer interact with an elderly couple who was reporting some fraud. The officer was quick to respond, courteous and kind.

3. A neighbor of an officer provided recognition for him explaining that they had a nephew visiting them from out of the country who has muscular dystrophy and really wanted to see an American police squad up close and personal. The officer worked with his command staff so that he could visit the boy with his squad. The officer did an excellent job setting up this event and it was a very positive display of community outreach/engagement.
4. Recognition for the team effort of several officers with regards to an incident where a subject threatened to harm a bartender with her guitar and then spit in his face after being asked to leave. With a description of the subject and with their collective knowledge of the downtown area, two officers were able to locate a tentative suspect using the city camera system. Another officer compiled a photo lineup which was shown to the victim and the suspect was positively identified. Probable cause now exists to arrest this suspect for disorderly conduct as well as a parole violation. This was a team effort in which patrol officers from different shifts and assignments came together to solve this case.
5. Home Depot Loss Prevention sent an email with recognition for an officer who would respond to their store for retail thefts and was always professional and would go the extra mile to help identify shoplifters that got away. They went on to state the officer absolutely has the passion and you can tell he likes his jobs and we need more officers like him.
6. A citizen sent an email to thank an officer who helped her husband and her by getting her to his squad and giving her a ride after she sprained her ankle. She appreciated his kindness.
7. Two citizens sent emails of appreciation for two officers that attended a Fireside 5-0 session. The officers were described as professional, easy to talk with and actually listened to us. The

officers listened, took notes and were very honest with them which impressed them. The Fireside chats are a great idea per one of the citizens and thanked the officers for all that they do.

8. Recognition for an officer who took it upon himself to go to the methadone clinic after it had been closed to give toys to children, handed out water and provided jokes to a long line of customers. The officer did this over Memorial Day weekend and the 4th of July weekend. This kept people relaxed, kids played and the calmness of the long lines prevailed. This type of performance and service displays exceptional compassion.
9. A citizen sent an email to state she met an officer at the Mallards game recently and he was absolutely outstanding. He was fun while doing his job stated the citizen. He has a wonderful attitude and is good with the public. He is a wonderful representative of MPD.
10. Recognition for a detective who responded to a call where a subject was shot in the leg. The detective immediately built trust with the victim and later with his interview at the hospital. The detective's persistence with the victim allowed him to discover that the shooting happened as a result of an earlier unreported fight earlier in the month. With this information, along with other tips gathered, a suspect was identified. The detective actively pursued the arrest of the suspect, drafted a phone tracking warrant and coordinated with the US Marshall's office in MN. The suspect was ultimately apprehended and arrested. A sniper rifle was in his possession at the time of his arrest.
11. A citizen sent an email to thank two officers who responded to a very difficult family situation. The email said the officers demonstrated the perfect mix of compassion and firmness that the situation required. He said he was very grateful to the officers for helping them resolve things peacefully by taking the time to understand and respect what

was happening from everyone's perspective. He was impressed by their professionalism and genuine concern for them.

12. An individual who had been arrested sent an email to advise that the two officers who arrested her were both very fair and treated her with respect. She said she was impressed by one of the officer's because after telling her she was somewhat claustrophobic while in the back seat of a police car and in cuffs the officer offered to roll down the windows which was a big help. She went on to say that the officers took her out of the cuffs at the police station because she was being cooperative which was another huge relief to her. She says she has nothing but respect for the job the police do and the officers treated her with nothing but respect and were professional.

13. Recognition for a call which involved a complete team effort and showed the dedication of all of the officers, investigators, detectives and sergeant towards the City of Madison. The police responded to a home of a 15 year old minor who was scared, traumatized and autistic. The boy explained that three males had come to his home, punched him in the face and stole items from his home. Officers did a great job of establishing trust with the victim and his family who had an initial distrust of law enforcement. While the family was being talked to other officers were out canvassing for the suspects. Two of the suspects were ultimately located and arrested based on the efforts of numerous officers. The investigators assisted with processing scenes, a confession from one suspect evolved and a third suspect was identified. As this call unfolded, numerous people were filming the officers and making hostile statements directed at them. The officers all dealt with this in stride and remained polite, caring and professional.

14. A citizen who went on a ride-along sent an email to give recognition to the officers he came into contact with. The citizen said that he wanted to do a ride-along to have a better understanding of what the police do and because his wife works for the department as a civilian employee. The sergeant the citizen rode with was very inviting and encouraging of him doing the ride-along. The sergeant showed the ride-along around the station and gave him a brief description of how they set up their day when they report in for work. The citizen said none of the officers he came into contact with during his ride-along knew who he was and they all displayed extreme respect and professional to him and all individuals they came into contact with. The citizen wished to thank all of the officers he met for showing him a small glimpse of what they do on a day to day basis. He said the ride-along experience made him appreciate even more what MPD does for our community.

15. Recognition to a detective who gave a presentation to a group that offers scholarships to women who have survived domestic violence and who are trying to go back to school or improve their lives. The detective explained how she investigates domestic crimes and how domestic crimes can be challenging and unique in character. Her presentation was well-received. The detective should be commended for her enthusiastic and informative presentation. She displayed her intelligence, commitment and passion for helping victims of domestic violence.

16. A citizen sent an email to thank an officer for his service. The citizen said she called the police due to a suspicious male that had approached her. The officer contacted her a short time after her initial report to dispatch. The officer was described as professional, easy to speak with and showed concern. She said that as a prior law enforcement officer herself she can understand how easy it could be to become complacent and for the lack of a better word "numb" to other's

problems. She said the officer showed none of these characteristics and she wanted to thank the officer and the MPD.

17. Two officers who were assigned to a work a community event through First Tee of South Central Wisconsin received praise for their participation and positive representation of MPD. There were several comments from the participants emailed to the officers to thank them for their good work at the event. The emails said the kids felt like stars for the day, it was a great day for the kids, the event was well organized and the kids had a memorable and positive experience.
18. Special recognition for an officer who was on a call where a violent 12 year old was taken into custody. The subject injured at least three officers during the call, spat in the face of at least two officers, caused a major disturbance at the hospital by screaming at officers/security/medical staff. After all this one officer stayed by her side, held her hand, rubbed her arm and talked calmly to this likely confused and scared juvenile. It was impressive to see the officer stay by this girl's side and treat her with care and dignity following the immediately preceding incidents. This officer should be commended for her efforts.

19. Recognition for two officers who responded to a call where an adult son of the caller had entered her home unwanted and refused to leave. The subject was very muscular, very intoxicated and very unwilling to cooperate with officers. The subject attempted to leave at various times but due to the officers professional communication skills they were able to convince him to stay while trying to calm him down and deescalate the situation. Officers did an excellent job of calming the subject down, deescalate his anger and get the subject to comply to their orders. The subject was taken into custody on a probation hold without incident and without physical force. The officers should be commended for their efforts.

20. An officer observed two males on bike acting suspiciously so she initiated a consensual contact and during this contact she noticed their pockets were heavily weighed down by loose change and gift cards. Recognizing that this was indicative of "car shopping" she detained both individuals with the assistance of another officer. A third officer and two detectives then assisted with the investigation which resulted in finding out that one of the males was a runaway from Chicago and the other one had a stolen credit card in his pocket. The two male subjects were interviewed and from this they learned that the males had stolen several items from unlocked parked cars and that the credit card was stolen and used to buy several hundred dollars worth of gift cards. Security video of the transactions was secured and solidified the case. This case is an example of excellent policing and excellent teamwork.

21. A citizen sent an officer a message to thank him. The officer responded to help the citizen after she overdosed on heroin. The message said "thank you for being one of the few people in my life to take the time to talk to me instead of only passing judgment. For encouraging me and caring when you didn't have to. I've been clean for 18 months. You make a difference."
22. A citizen sent a message to an officer for responding to a disturbance the night before. They said their neighbor was rude and disrespectful and she wanted to express her gratitude on behalf of their neighborhood for keeping them safe. She thanked the officer for all that they do.
23. A doctor from a local clinic called to express his thanks and appreciation for two officers who responded to a complicated situation. He said the officers were calm, helped them out in a big way and he wanted to express his appreciation for the officers' efforts.
24. Recognition for an officer who came up with an idea to create a video promoting our Amigos en Azul Soccer series. The officer took on this initiative on his own and ran with it by securing the necessary equipment to record the video, made appointments with the people in the video, recorded the video, edited it and created a spectacular video explaining what our soccer series is all about and posted it to the Amigos Facebook page. The officer should be recognized for coming up with this idea and creating the video. This is just another example of how dedicated the officer is to the Amigos program and how passionate he is about bridging the gap with our Hispanic community.
25. A citizen wrote an email stating they were at a restaurant this past weekend when they observed an officer helping an extremely drunk homeless man into a squad car. The officer was observed to be patient, nice and considerate to the man. It

was remarkable to see how well he treated the man given the bad situation. Truly commendable per the citizen.

26. An email was submitted thanking a sergeant and two officers who responded to the Juvenile Center in order to bring a juvenile to booking for a DNA sample. The email stated the 12 year old has many issues, self harms and is often combative, loud and out of control. The submitter of the email stated his staff told him that the officers were able to keep the 12 year old calm and complete the process without any issues which they were very appreciative of. He wished to thank the officers for a job well done.
27. A sergeant from another agency sent an email to extend his gratitude to three officers who presented at a conference. He stated the officers were true professionals and they had many great responses from officers who attended the course. He said the officers prove why MPD is a leader in law enforcement throughout the State.
28. A citizen sent an email to thank two officers who responded after she was involved in a serious car accident. The citizen stated the officers showed particular empathy when one of the officers offered to transport her groceries that were in her car and take them to her residence and put the perishables in her fridge/freezer. She said the quality of training of the officers is exceptional and they all deserve kudos. She said she cannot adequately thank the officers for the care they provided to her.

29. Recognition for two officers who responded a call very late at night regarding two parents and their 3 year old son who had arrived from Chicago and were stranded without food and shelter. The officers looked into all resources for the family and ultimately conveyed them downtown to be closer to homeless assistance in the morning. One of the officers purchased food for the family which, although a simple gesture, likely made a lasting impact on the family.
30. A citizen sent an email to thank the officer who responded to a man down incident. The officer appeared out of nowhere when he was trying to find someone to call 911. He said it was such a relief to have an officer just happen to show up on site to a situation like this. He wished to commend the officer for his vigilance and astute observation to catch that scene as he was driving home. The officer handled the situation with great professionalism.
31. Recognition for an officer who responded to a call where neighbors were concerned that a dog had been abandoned after the residence had been foreclosed. After determining that the dog had been howling for several days the officer borrowed a ladder from a concerned neighbor, made entry through a 2nd story window and rescued the dog. The dog was immediately fed and given water. This is just one small example of how the officer always goes the extra mile to serve the most vulnerable members of our community.
32. An email was sent in by an individual that went on a ride-along with an officer. The citizen said the officer told him he could ask any questions he wanted and that no topic was off the table. He said they covered a lot in 4 hours and it was the best discussion he has had in a long time. He said that during this discussion the officer was driving around the city helping people and there was no hidden agenda. He wished to thank the officer for this experience.

33. A citizen sent an email to thank an officer for his service. The citizen said the officer responded to their home in reference to a complaint on their daughter's husband. He said the officer was professional and he appreciated his direct investigative approach. He went on to say he feels our police department deserves much more praise than they are currently getting and the police have handled expressions of individual freedom in the same way the officer handled it at their home which he appreciates.
34. The VP of Operations of a local hospital sent an email to thank the officers who responded to an accident outside of their ER. He said the officers took quick action to ensure everyone's safety and they kept them informed so they could determine what to do operationally. He wanted to commend the officers for their actions.
35. A citizen sent an email to thank the officer for working a particular intersection during the storm and flooding we had. He wanted the officer to know his hard work was much appreciated.
36. A dispatcher sent an email to thank an officer for his assistance. The email stated that during the height of weather calls the officer went ahead and handled quite a few calls without being dispatched to them by volunteering to assist. Considering the high call volume the officer was a great help!
37. Recognition for two officers who attended a Madison Moms Blog Hanging with the Heroes event which allowed for children to meet and spend time with local police officers and firefighters. The coordinator of the event sent an email to thank the officers and said "it was so wonderful and your officers were phenomenal. They were so great with the kids - a true highlight." The officers should be commended for their commitment to customer service and dedication to community policing.

38. A citizen sent a message to an officer for responding to a disturbance the night before. They said their neighbor was rude and disrespectful and she wanted to express her gratitude on behalf of their neighborhood for keeping them safe. She thanked the officer for all that they do.
39. An email was received for recognition of a Detective for her efforts with human trafficking and prostitution victims/subjects. The email said the Detective doesn't blame the women for what they are doing but instead looks at the underlying root cause of why they are doing it. She wished to thank the Detective and the Department for exposing this issue (through an article written) and for getting help to those that desperately need it.
40. An email was sent to highlight just a few of the exceptional initiatives that the officer has been involved in. The officer has participated in Fireside Five-Ohs which has had great success. These in home gatherings have greatly increased dialogue on real issues, answered questions, built trust, create relationships and allow for an overall better understanding of what officers do in and for the community. This specific officer has reached out to other officers to attend these chats with him. The officer participates in Read with a Cop at a local school which brings school aged children and their family out for a evening of fun activities and allows them to pick out a book to have a police officer read with them. Another event the officer participated in was when a new splash park at an apartment complex opened up. The officer worked closely with the apartment management to organize a fun filled afternoon with the resident children which included a grill out, door prizes and an opportunity for the residents and police to get to know one another. The officer recently spoke with residents at a retirement community center on current issues and personal safety. The officer should be commended for his dedication and commitment to the residents of Madison.

41. Recognition for an officer from a co-worker who did a great job on two calls. The first call was an agitated dementia patient who had walked away from his residence. The officer was calm and spoke so kindly to the man and he was able to convince him to get in his squad. The man was able to be brought home safely without a struggle. A few days later an angry shopkeeper called about a woman sleeping near her store on the sidewalk. The officer was again very patient with the elderly woman and helped her up, gathered her belongings and got her on her way. The officer's kindness even rubbed off on the caller.
42. An email was received to recognize an officer for her help with a complicated dementia patient. The email said she wished to thank the officer, firefighters and ambulance personnel who all helped. She said they made the situation better and they all truly wanted to help.
43. A letter was received from the US Department of Justice to commend and recognize two detectives for their efforts on a case. The letter stated the detectives each played an important role in the prosecution of this very important case and the MPD should be very proud of their success and accomplishments in this case.
44. Recognition for an officer who self initiates investigations into area retail thefts since most retail theft cases are not assigned for follow-up. By doing so, the officer sends out information to the department eliciting leads to solve cases. The officer was recently able to link two suspects that were responsible for approximately \$30k of lost products from businesses not only in Madison but throughout our State. If not for the officer's dedication and remarkable investigative skills these cases would have remained unsolved.
45. Recognition for two officers and a sergeant who delivered exceptional service while investigating a missing

person. Even though the missing person's friend doubted and did not trust the police, the officers and sergeant demonstrated compassion, sensitivity and commitment as they searched and eventually grieved for their friend who was found in a lake. This dedication by the officers and sergeant is more evidence on how Madison patrol officers perform their duties everyday.

46. A citizen sent an email that stated his family had the privilege of meeting and talking with an officer at Greekfest. He said the officer was a gentleman and a positive representative of MPD. He was a shining example of what should be the norm in our city.
47. A victim was in need of assistance to move. The victim witness unit at the DA's office contacted our Department and asked for help. Several members of our Department stepped up at the last minute and volunteered their time to help the victim move. These employees should be commended and recognized for their efforts.
48. A restaurant chain contacted an officer and inquired about workplace safety information he could disseminate across his region. The officer went the extra step and offered to give a presentation on workplace safety and procedures in case their business was involved in a robbery, disturbance, etc. This type of partnership shows the officer's constant commitment to community outreach which builds a positive relationship with area businesses and personnel along with MPD.
49. An email was sent to thank two officers for their helping her out with their patience, kindness and willingness to re-trace their tracks to find the correct parking garage. She wanted to thank the officers from the bottom of her heart for their quick response, time and most importantly their service to the Madison community as great police officers.

50. Officers and a sergeant were put to the test when they were sent to a call at a local park. Things started off well but declined as the subject was being placed under arrest. The subject injured himself deliberately and due to this contaminated officers. Officers remained calm and did what they needed to do to control the subject and prevent him from causing further harm to himself or other officers. Additional officers responded to assist and helped with contaminated duty gear, rode with the subject to the hospital and offered moral support to those that were affected by this call.
51. Recognition for a detective who was working a traffic grant who volunteered to assist with decontaminating work gear after officers became contaminated from a subject during an arrest. The detective spent hours assisting and truly went above and beyond with his assistance and attention to detail.
52. A citizen sent an email to two officers who had to "deal with" their nephew who wasn't behaving in the best of ways. The officers were described as professional, positive and truthful. They quickly developed a rapport with their nephew by listening and discussion what needed to be accomplished. The officers respected their nephew even when he didn't return the respect. The officers represented MPD in a very positive light.
53. Everyday occurrences described below commonly go unrecognized. This is a superb example of how two of our officers have made an impact on children in our community. A small effort with great rewards. We rarely know how we impact others in our daily contact with them. This statement is an excerpt from one officer to another: What made my day today: Talking to a group of kids today while on patrol. They asked me tough questions like "Is ISIS really shooting each other?" Great conversation and a lot of listening on my part to their fears of what is happening in the world and in this country. As I was leaving, one of them yelled "BFF Officer -

you inspire me to be good!" This makes it all worth it. These are some of your kids from last year. They talked about how much they learned from you last year and how you have inspired them as well. You should be proud.

54. An email from a staff member at a school to an officer stated the following: "I want to highlight how important you are to our students, families, staff members, and community members in our school/community. The officer is consistently supportive of our community and builds meaningful relationships with everyone. He is irreplaceable and that cannot be overstated. The officer is a one of a kind talent who works incredibly hard and makes it look easy and fun. I am deeply grateful for his support and leadership."

55. A ride-along participant sent an email with thanks, appreciation and recognition for the officer she rode along with. She said the officer had many good things to say about the proactive work being done by Madison police officers to help their communities. She said his temperament was steady. He was kind, respectful and clear with every person he came into contact with even after the stress of clearing the creepy motel which involved looking under every bed and into every closet. The officer responded to a call where a subject had a flat tire and the subject was visibly shaken and apprehensive. The female had a vehicle full of children. The officer's first question was about all of their well-being. He gave her clear instructions on how to remain safe and how to keep her children safe. The woman calmed, smiled and expressed gratitude. The officer possesses an ideal temperament for working with both unpredictable situations and with people of all colors and from various backgrounds.

56. Recognition for two PRTs for going above and beyond this summer. During the months to hire a new PRT and train a new PRT, these two PRTs stepped up to the plate to cover the extra position while still completing their own work during one of the busiest times of the year.
57. A citizen sent an email to thank an officer who responded when she was involved in car accident. She said the officer approached the situation with a kind and compassionate manner. He was, very professional and clearly communicated the process they needed to go through and why he was doing what he was doing. She said she truly appreciates what all the officers do to be positive peacekeepers in our community. Upon receiving the recognition the initial officer stated another officer should also be recognized for their work on the same case stating the officer showed up at the crash scene on his own and volunteered to help find the owner of the parked vehicle which was the other vehicle involved. He located the owner at her DOT listed address which allowed for a smooth exchange of information.
58. A citizen sent an email to thank an officer who stopped to see her son who was visiting his grandmother to. The email said the officer threw the football back and forth with her son and even allowed for a photo to be taken of him with her son. The email said she wished to thank the officer for taking the time to do this with her son and this shows them there are good police officers out there who do care about our community.
59. A citizen wrote an email to thank those involved with recovering his stolen bike. He said he is incredibly thankful to have gotten his bike back as it is his primary mode of transportation and it means a lot to him. He wished to thank the entire police department for their good work.

60. Recognition for an employee who assisted in creating an informational video for patrol. The employee did an amazing job with the editing and quick production of the video. Her talents exceed her job requirements and we are so lucky to have her here at MPD.
61. An officer recently took a member of our community on a ride-along. This allowed the officer the opportunity to talk about his work and life as an African American police officer. The citizen was able to see the personal interactions between the officer and the community. In order for our department to be successful in improving safety and the quality of life the community enjoys the police and members of the public must work together to address issues directly. This begins by building relationships between the community and our department. The ride-along also sent in a letter of recognition for the officer stating how reflective, articulate and exceptional the officer is.
62. A citizen sent a message to an officer thanking him for his response to a road rage incident. The citizen was scared and was not sure what to do in the situation and was very grateful to see the police car and then the police officer. She thanked the officer for his service, his presence, his help, his kindness and his professionalism. The officer had a strong impact on this citizen and went so far as to contact her after the event to check on her knowing how upsetting the incident was to her.
63. A Family Fun Day was put together at a local neighborhood center. While there were many members involved in organizing the event one specific individual was the driving force and should be recognized for her efforts. The officer recognized there was a need to welcome several new families to the neighborhood. She arranged for music, a bouncy house, food and general fun for all ages to be present. The Family Fun Day was extremely successful. The officer

continually looks for ways to make a difference and to build trust over the long haul with at risk populations.

64. An email was sent to commend an investigator for his compassion, dedication and empathy. The individual stated she has had the pleasure of conducting ride alongs with the investigator and he has had a wonderful positive impact on the individuals he has come into contact with.
65. A citizen sent an email stating that an officer helped his girlfriend with a persisting issue and he wished to thank the officer for his time and how he treated the whole situation. The officer was described as professional, kind and understanding.
66. A citizen sent an email to thank an officer who assisted when they were involved in a car accident. The officer was described as very professional and treated them exceptionally well. The citizen said we are lucky to have officers like him in our community.
67. A local business sent an email to thank an officer for her assistance. The email said the officer came to their business regarding a fight in their parking lot. The branch manager said they were able to talk with the officer about concerns regarding loitering in their parking lot. She said the officer returned to their business later and gave them resources needed to file a no trespassing agreement. The manager was appreciative of the officer's efforts.

68. Recognition for officers, detectives and a sergeant who worked on a child abduction case. Due to their efforts the child was located and returned to her mother. This would not have been possible without the commitment and efforts by all those involved. Phone pings were conducted, interviews and phone calls were made, detectives volunteered to assist and stay after hours to help with the case and because of these efforts the child was located safe.
69. A local business sent an email to thank two officers for their assistance. The officers responded to their business for an employee theft. The calmness and respect the officers showed to their team member was remarkable. The officer did not condemn or judge the employee. This is not the first time the employer has witnessed this type of action from these and other officers. She wished to thank the officers for their service.
70. Recognition for two officers and their efforts in regards to an arson case. While one officer put out a fire of a wooden poster kiosk, began an investigation that involved reviewing video evidence, interviewing staff and obtaining detailed video evidence from a local business another officer meticulously tracked a suspect via multiple city cameras from the time he started the fire until he walked back to his apartment. Current information was obtained regarding the suspect, the suspect was contacted and the suspect confessed to the crime. This was a team effort combining one highly motivated patrol officer and one exceptionally dedicated neighborhood officer. Both officers should be commended for their initiative, dedication and commitment to customer service.
71. A store employee sent an email to thank an officer for his assistance. The employee stated she advised the officer, who was on patrol, about a suspect involved in a retail theft. The officer was more than helpful in questioning the suspect and recovering the stolen merchandise for the store. The

officer went out of his way to assist and was professional in every way. The employee wished to recognize the officer for his exemplary service to the community and the MPD.

72. A citizen sent an email to thank two officers for their exceptional professionalism. They stated the officers were genuinely concerned about the issue that they promptly resolved with respect and caring for all involved. The email said the officers used excellent de-escalation skills - an example of excellence regarding police and community working together.
73. A RN sent an email to thank an officer for the compassion and excellent work the officer conducted with a difficult patient. The interactions of the officer was professional, caring and respectful.
74. Recognition for an officers efforts in terms of a training he put on for the public. The officer was informative and instructive without minimizing reality or fanning any flames of fear. The individual was so impressed by the training that they sent out an email to their department giving recognition, praise and also recommending the training.
75. An email was sent to thank an officer for his assistance. The email stated he works at the UW Digestive Health Center and a man walked in off the street visibly upset, yelling loudly on the phone, pounding in the men's bathroom and it scared the woman working at their registration desk. The officer arrived and his voice was calming and even tempered. He asked the gentleman's first name and even asked again to make sure he got it right. He was reassuring and wanted the man to know that things were going to be okay. The officer did an absolutely amazing job. He wanted the officer to know someone noticed what a great job he had done.

76. Two officers assisted some out of town visitors with locating their vehicle. Although this interaction was insignificant in that it only involved a "lost vehicle" the officers took the time to engage and assist the visitors which left a lasting positive impression on all those involved. Their efforts are an awesome example of how the "small things" we do as law enforcement can sometimes have the biggest impact and be the most rewarding.
77. Patrol responded to a stressful incident where an individual was live streaming threats to locate and kill a MPD officer while driving around in his car. The incident ended peacefully but the stress this incident created could be felt throughout the agency. Two employees should be recognized for their leadership in the department's time of need as they quickly put together a response from EAP and peer support. All patrol briefings were attending throughout a two day period to offer words of encouragement, acknowledgement of their hard work during these challenging times, provide an update for the East Towne mall investigation and a reminder of those services available to everyone through EAP and peer support.
78. A local business owner thanked an officer for the training he provided to his staff regarding active shooter incidents. The officer was informative, educational and inspired them. The business owner wished to thank the officer for the work he does not only at his trainings but for his work he does daily as a police officer.
79. Recognition for the efforts of a co-worker in helping a citizen locate some missing property. When a citizen came to claim his property at the property room and it was not located a phone call was made to the district to try to resolve the situation. The employee stepped up to the plate to offer suggestions for locating the property. The property was eventually located at the district and arrangements were made

for the citizen to pick up their property that evening. The employee should be recognized for her efforts at going above and beyond her duty to help resolve the unusual situation.

80. A citizen sent an email to thank an officer for his assistance. The citizen called the police when during a torrential rain storm her windshield wipers stopped working while on the beltline. The officer arrived and safely guided them to a safe location. The officer then went above and beyond his call of duty by checking his wiper fuse, assisting in calling tow trucks and rental vehicles and checking with the manager of the store to ensure her vehicle was safe to park there until it could be towed. The officer eased the stressful situation as well by making her children feel safe and doing all this while always having a smile on his face. She wished to acknowledge what a wonderful officer he was.
81. Feedback from a local business regarding the officer who conducted a civilian response to an active shooter event training: "I just wanted to tell you how much we appreciated your class yesterday. The feedback has been fantastic from our leadership team on the quality of information you shared and the way in which you shared it. We were encouraged to see how many lessons have been learned from past active shooter incidents and how you connected to the tips and training you shared for how we can make a difference if we find ourselves in such an incident." The officer has a passion for the topic and he thoroughly enjoys interacting with members of the community in this capacity.
82. Recognition for two officers who made entry into a home to check the welfare of a subject. The subject was found face down in her bathroom after experiencing an overdose in an attempted suicide. The officers provided life-saving first aid measures to the subject. They should be recognized for their great work.

83. A detective reached out to an officer to see if he could assist with a Spanish speaking sexual assault suspect. The officer responded before his shift started stating he was available to assist. The interview lasted about two hours. The officer was professional through out, paid attention to detail and assisted with clarifying questions and had a relaxed demeanor with the subject, all of which contributed to the success of the interview. The detective was appreciative that the officer was willing and able to help and his commitment to provide excellent community service.
84. A citizen sent an email to thank an officer for his patience and helpfulness in recovering a phone and keys.
85. Centro Hispano sent a note to thank an investigator for helping to coordinate a unique youth event this summer where he put together an entomology forensics class out in the woods. The lesson and field trip was well organized and a lot of fun. The investigator helped create a wonderful learning experience for the students.
86. Officers were dispatched to a domestic disturbance involving a subject who barricaded themselves in a bathroom with a knife. The sergeant on scene coordinated responding units. One officer gathered background information on the subject in question with the family while another officer continued to negotiate and dialogue with the subject. A three way phone call, between the subject, officer and grandmother was established which persuaded the subject to exit the bathroom unarmed after nearly 45 minutes of talking. The team tactics, patience and follow-through demonstrated by this group of officers clearly resulted in the safe resolution of this incident. The efforts by all involved should be recognized and commended.
87. An officer was investigating a theft that occurred at a bus transfer point. There was no specific suspect information

known. Even though this was a difficult start to an investigation the officer was able to develop an investigative lead using the bus video surveillance footage. The victim had cancelled her debit and credit cards and due to this she had no funds for a place to stay for herself and her children. Sergeants and officers pulled their own financial resources to pay for the family to have a night at a hotel paid for. A suspect was id'd and apprehended. The initiative, team work, kindness and follow-through demonstrated by this group of officers should be recognized and commended.

88. A citizen left a voicemail to give recognition to an officer for their assistance. The citizen described the officer as very professional, patient, listened and was respectful. He was very appreciative of the officer's efforts.

89. An officer, while on light duty, was tasked with reviewing thousands of pages of internet documentation associated with a homicide case. The officer was able to get through over 8,000 pages in just under two weeks. Without the officer's help this project would have taken months to get through all this. The officer was able to locate pivotal information on the case. The officer's commitment to this assignment was well observed. She worked diligently and efficiently and was very focused. This is just one example of the type of excellent employee the officer is - reliable, driven, professional and dedicated.

90. A detective wrote a recognition for an officer who assisted him with a case by reviewing over 8,000 pages of Facebook content for the homicide victim in the case. The officer's work was extremely important and greatly appreciated by the Detective.

91. A citizen posted a compliment for an officer on a social media site stating that when her vehicle died in the middle of the intersection (and she had a car full of kids) an officer

showed up to assist. The officer was so kind in trying to get her vehicle to restart and to make sure they were not in harms way. Instead of the officer just sitting in his car and telling her to call a tow truck he went out of his way to help. The officer made a difficult and scary situation seem like a simple task.

92. A citizen wrote an email to state she observed an officer de-escalate a middle-aged man with some concerning behaviors. The officer was kind, calming and respectful. The officer greeted the subject's caretaker. The citizen wanted to thank the officer for his patience, humane treatment and great example of how to treat all with respect and care. The officer was prepared, calm and educated in working with individuals with autism and it was great to witness.
93. A nurse sent an email to thank two officers who responded to assist with a patient who had dementia and was being combative. The officers were calm, collected and so kind-hearted.
94. Officers responded to a check man call. The subject was on a roof of a building and appeared to be having some sort of mental or drug-induced distress. A Captain responded to the scene and was impressed with the responding officers' teamwork, tactics and professional communications that led to the subject being taken into custody safely.
95. Recognition for a Lieutenant and his unit's procedures after another agency stated they are so impressed with the unit and how it is run that they want a newer agent of theirs to observe the unit. This is a testament to the Lts. leadership and the professionalism that has been maintained to his unit.
96. A citizen sent an email to thank an officer for being so kind and helping her. The citizen said she prefers to not get a speeding ticket (or speed) but the officer's compassion with reducing his lights and explaining local regulations is above

and beyond his requirement of service. She thanked the officer for his service.

97. Recognition and appreciation to a co-worker for taking the time to train and teach employees why and how to run things in a database. She had a thorough and organized presentation. She has a passion and understanding for the database and it was helpful for this training to take place.
98. An email was sent to thank an officer who helped her daughter find her way to Chicago. The email said her daughter got lost and confused due to construction. The officer not only gave directions but got her on her way by having her follow her to the highway. The officer was so nice, pleasant and truly understanding.
99. Recognition for an officer by a co-worker in regards to a call where an unwanted person was being disrespectful to his wife, daughter and others in the home. When the officers arrived at the home they were met by a distraught subject and her daughter. The amount of compassion, empathy, respect and time the officer displayed to those involved, despite a language barrier, was impressive to say the least. There was quite a size and cultural difference but in the end the differences were inconsequential and what remained when they parted ways was a genuine and heartwarming contact with the officer who truly made a connection. On the way out of the home the officer also made a home repair for the family.
100. A citizen sent an email that when an incident took place near her home where police were merging the citizen became concerned so she went to talk with an officer. She said he was so nice answering her questions and reassuring neighbors. She wished to thank all the officers who were present and making sure they were all safe.

101. Recognition for an officer who was assigned to follow-up on a self report submitted by a local bank referencing 3 forged checks where a person defrauded them. Evidence was obtained through transaction records and ATM videos. The officer spent more than 3 weeks following up on the evidence and completing interviews. The suspect was identified and confessed to the officer. The officer was also able to convince the suspect to fully repay the bank the entire amount owed which the bank confirmed they received full payment for. The officer's dogged determination to complete a multifaceted felony investigation deserves our praise and respect. He spent countless hours tracking down a suspect, gaining a confession and providing restitution to a financial institution.

102. A note was sent to the Chief about a ride-along experience. The note said "what an example of an officer who truly cares about his community" when describing the officer. The note went on to state she is a realtor and puts together a monthly newsletter she sends to clients. She wrote about her experience of the ride-along with the officer which was very complimentary of the officer. The newsletter spoke about the calls the officer responded to and his connections in the neighborhood he works in. She went on to say that the officer, even after 10 years on the job, still comes to work everyday and really believes he can make a difference and does make a difference. The stories she was told by the officer about calls he responds to/individuals he helps was eye opening. The citizen truly appreciated the time and efforts of the officer.

103. A citizen wrote an email to thank an officer for her assistance. The email stated the officer handled the situation with a lot of respect and with a respectful attitude. The citizen said the officer treated her like an equal and that was refreshing.

104. Recognitions for officers who assisted with putting together the Operation Giving Hope initiative which helped

human trafficking victims/prostitutions and their family with getting their children registered for school, back packs with school supplies, community resources, food, toiletries and someone to talk to. This program was a major success and would not have been without the efforts, hard work, dedication and commitment of these MPD employees.

105. Recognition for all of the work that went into a brutal domestic sexual assault case. From coordinating the initial patrol response, to the interview of the victim, identification and apprehension of the suspect, the compassion and attention to detail on all parts of the case, the evidence collected and all the hours spent on this case led to a successful trial where the suspect was found guilty on all charges and sentenced to 30 years. These officers should be commended for their exemplary work and because of their work this community is a safer place.

106. A teacher sent an email with recognition for an ERO. The teacher said she was at school on a day where there were no students and the ERO was present. She said just seeing and knowing that the officer was there made her feel better. She expressed appreciation for the officer and advised what a good job the officer does at their school with the students.

107. A letter was sent to the Chief with recognition for an employee's efforts as a volunteer. The letter stated that without the employee volunteering and without her time the children would not be given the experiences they have to help prepare young people for life. The experiences allow the children to learn values of character, integrity, self-esteem and service. The employee at MPD who volunteers helps make all this possible.

108. An officer is involved in the working lives project for the Wisconsin Humanities Council and shares his experiences as a black police officer in today's climate of societal unrest. A

parent sent the officer an email after hearing the officer speak. The parent thanked the officer for his participation and his perspective. The email said that as adoptive parents of black children fear was primarily leading their thoughts toward police. This was before however hearing the officer speak. She thanked the officer again for his perspective and said he has changed her mind about her use and consumption of social media. The officer should be commended for sharing his personal experience and building the relationships with the community to bridge the divide between police and our community.

109. Recognition for an officer who is on light duty who has volunteered to clean rifles and handguns for officers. His volunteer effort to conduct this type of service for his co-workers is commendable and very much appreciated.

110. A neighborhood association sent a letter to thank two officers for their efforts in helping to keep their city safe and peaceful. The letter stated the officers specifically assisted with a house which was a huge disruption to the peace of residents and was a large drain on city resources. The officers assisted to resolve the problem and this has been a relief for their neighbors.

111. A citizen called to thank two officers that assisted her when she was having significant mental health concerns. The officers were both extremely helpful in making her feel safe and cared for.

112. Officers responded to a large fight call where a gun may present. The officers approached carefully and with good sound tactics. Officers used great dialogue with these subjects to calm the situation and eventually separate all involved. This allowed space and the ability to determine what had occurred and if anyone was injured. Taking this calm approach defused the situation in short order and did not

escalate the subjects behavior allowing officers to maintain control with dialogue only. Outstanding job of teamwork and professionalism.

113. A brother of a suicide victim told a detective he appreciated the officers and sergeant who were on scene. He said he appreciated all they did for his family and he wanted to convey that he was impressed with the professionalism of everyone involved during the death investigation involving his brother and more importantly how respectful everyone was towards him during the investigation.
114. The Wisconsin Department of Justice sent a letter to show their appreciation for a sergeant and all that he has done for their Training and Standards Bureau. The demeanor, personality and work ethic of the sergeant was commendable. Their agency has received numerous positive statements from their team members regarding the sergeant's work and positive attitude. They wished to thank the sergeant for his leadership and willingness to make this effort happen.
115. A Consulate General of the Czech Republic sent an email with thanks and appreciation for two officers who assisted them. They thanked the officers for their help with a case and said that without their extraordinary assistance their help to a family would not have been possible.
116. Long time residents sent a letter to a Captain thanking her for efforts that led to the removal of pkestops at a park near them that was causing some havoc in their neighborhood. The residents were very appreciative of the assistance and the outcome of their concerns.
117. The mother of a civilian employee of MPD that passed away sent a note to thank the supervisor of the employee for their concern, care, response and letter that she wrote to them after the passing of their son. The email said the supervisor

took the time to send them a truly heartfelt, beautifully composed letter expressing details of encounters she'd had with their son over his employment with MPD. The letter was brimming with the sort of details a grieving parent craves. The letter is something she plans to share with family members and friends and was a lovely profile of their son.

118. A citizen called to thank an officer who came to his home when he called regarding a noise complaint on their neighbor. The citizen said the officer arrived and tried relentlessly to get the attention of the individual making the noise/playing the drums but without success. The officer told the citizen he would issue a citation to the management company and come back later to try to make contact with the subject again. The citizen said he did not expect to see the officer again but to his surprise he saw the officer later on trying to make contact again. The citizen was appreciative of the officer's efforts and said the officer was courteous, patient and wonderful. He citizen wanted the officer to know his efforts were noticed and appreciated.

119. A citizen sent an email stating she is grateful for the officer as he and his team did a wonderful job of following up on a robbery where her briefcase was stolen from her car. She said she can't believe that they were actually able to recover her laptop a few hours after it was stolen. The officers were 100% professional and she said they restored her faith in humanity.

120. A citizen left a voicemail to thank an officer. Even though the subject received a ticket he said he was very impressed with how the officer handled the call. He said the officer's demeanor was awesome and he wishes all police acted like he did. He wanted the officer to know how much he appreciated their contact.

121. A citizen left a voicemail to thank an officer who assisted him when he got into a fender bender. He said the officer did an amazing job and he wanted the officer to know how much he appreciated his help.
122. A dispatcher sent an email to the Chief to give recognition for an officer. The email said that she had a disabled vehicle in traffic on her way to work. She said the officer arrived, was incredibly polite, professional and incredibly compassionate. She said the officer drove her to work and offered to give her his cell number in case she needed a ride later on. She said after she arrived at work the officer went well above and beyond and had pizza delivered to them in dispatch. She said the officer's actions are deserving of more than a "thank you." He made sure her otherwise detoured day had a better ending.
123. Recognition for four mental health liaison officers who go above and beyond their normal patrol responsibilities. The officers have been critical in helping to identify ongoing issues and coordinating follow-up efforts within their district. They have all taken on various outreach efforts and initiatives, supported patrol services with information sharing and have provided valuable knowledge of the mental health system and individuals that live within their district.
124. Recognition for two officers who provided training to a local nightclub recently. The owner of the nightclub praised the training and conversational manner of the officers. The officers are dependable, ethical, humble, knowledgeable and take their roles and responsibilities seriously while still managing to be engaging and approachable.
125. Recognition for an officer who after making contact with a victim of a potential stalking case located the suspect, conducted a very thorough field interview, built rapport with the suspect and built a timeline of her activities. The officer

was able to elicit what amounted to an admission that she was following the victim, staking out his residence and monitoring his comings and goings. The officer's arrest, backed up by her excellent field interview likely prevented an escalation of her behavior.

126. Recognition for a sergeant and an officer who took on the initiative to improve community relations with the Hmong community. The sergeant and officer met with approximately 40 community members of the Hmong descent in an effort to involve the Hmong community in our department's outreach and to continue to expand and strengthen their ties to our community and to our department. This initiative is outstanding and illustrates the commitment of the sergeant and officer to make this happen. This project is a wonderful illustration not only of how the individuals at the department can make a true difference but how members of the department work cooperatively from different areas, different assignments to advance our mission.

127. Recognition for an officer who made an appearance at a neighborhood watch meeting. The neighborhood watch organizer sent an email to thank the officer for his presence and contribution to the meeting stating how nice it is to see the police and community members coming together for the good. The organizer thanked the officer for making this meeting a priority as he attended on his day off and stating how much these events build community trust.

128. A citizen sent an email to thank an officer who he observed arrest an individual. The email said the officer did everything he could to get the person to comply which he finally did. He said the officer identified himself as an officer and told the person what he wanted him to do. The citizen said in his opinion the officer did everything just right and he wanted to thank him for his efforts.

129. A Lieutenant was assigned to follow-up on what originally came in as a complaint against two officers for their actions during a felony stop of an occupied vehicle that matched the description of a suspect vehicle involved in a weapons offense. The complainant alleged that the officers had their guns stuck in their face as well as the faces of their children and that the officers were screaming at them. Upon review of the squad video it was found that the officers approached the vehicle with their guns drawn but neither of them were pointing their guns directly at the passengers and the officers were not screaming at anyone. Once the officers arrived at the vehicle they re-holstered their weapons and began to dialogue with the occupants. The officers were extremely professional in keeping an initial unsafe event under control. Once the scene was stabilized one of the officers spent a significant amount of time, kneeling at the passenger door, explaining to the driver/complainant why they stopped the vehicle and the circumstances surrounding the stop. Both officers did an amazing job of engaging, relating and listening. The Lieutenant met with the complainant. The Lieutenant took time to listen to their fears and feelings. He then showed them the video. The complainant was shocked to see the video as it was not what she remembered the incident to be. The Lieutenant was kind, compassionate and empathic when speaking with her. The complainant left with a better idea of what happened, was satisfied with the investigation and thanked the Lieutenant for taking the time to engage with them. All involved should be commended for their professional citizen engagement.

130. Recognition for a detective who was selected to be recognized by Today Not Tomorrow, along with other community members for the 2016 Water Bearer Awards. The detective should be commended for his contributions to our community and for this momentous occasion.

131. A citizen sent an email to thank an officer for his efforts. The email stated they were involved in a car accident which sent one friend to the hospital and left the vehicle undriveable. The officer transported the other friends to the hospital, took them inside, showed them where to go and checked in on the individual who was transported to the hospital to make sure they were okay. The officer then assisted to retrieve a bag with medication from the vehicle and delivered it back to the hospital. The officer went above and beyond his call of duty. They wished to thank him for his efforts and for being an awesome example of what a police officer should be.
132. Recognition for the planning, fundraising, coordinating and volunteering for the MPPOA/AMPS Charity Golf Outing. The event would not have gone as well as it did without all the hard work and assistance from the volunteers. The event raised just shy of \$9k which benefits both the Road Home Dane County and the WI Law Enforcement Museum of Valor.
133. Recognition for a sergeant and his leadership and unending drive in making the MPD's inaugural Dog and Pony Show fundraiser an unequivocal success. Along with organizing the event the sergeant secured the venue, food, beverages, bathrooms and all the other details that are required when undertaking an event of this magnitude. He was also critical in finding donors for the event. The fundraiser was a success on many levels. The sergeant's contributions cannot be understated and he should be recognized for this tremendous undertaking and the effort required to make this event a true success.
134. Recognition for officers who responded to a call where a subject was being disorderly. The officers were able to develop probable cause to arrest the subject. The subject locked himself in a vehicle, refused to exit and was yelling at the officers. The subject then drove away but his tires were spiked which did not allow him to flee. The officers exhibited

patience and great dialogue with the subject during the encounter. The subject was eventually taken into custody without injury to himself or any of the officers. The officers used the least amount of force to remove and arrest the subject. The officers should be commended for their professionalism and patience in this matter.

135. A citizen wrote a note to a detective thanking her for speaking to their group. The citizen said after the talk several members of the audience thanked him for arranging the discussion. He said he is grateful for the support of MPD and experts like the detective who keeps them informed about what they can do to remain safe as times change.

136. Recognition for a detective who initiated and concluded a narcotics and firearms case. The detective gathered information on the subject, was able to successfully cultivate a CI and get buys from the subject and was able to coordinate a takedown of the subject. The detective's thoroughness and tenaciousness on this case is well documented and observed. The subject was arrested and charged with multiple charges along with several other subjects. Weapons and drugs were also seized.

137. A citizen sent an email to thank the officers who responded when she called for help with a flat tire. She said she could not reach her husband and she didn't know what else to do so she called 911. She said the police were there immediately and changed her tire. She said they were a bright spot in a crappy situation.

138. Over the past year a detective has come forward with a number of process improvement/SOP change suggestions, many of which have been or are in the process of being implemented. The detective's ability to think outside the box is greatly appreciated. We are grateful he is willing to put the time in to not just make a suggestion but provide answer/solutions.
139. A cub scouts pack leader emailed an officer and thanked him for giving his scouts pack a tour and presentation. The officer spoke about civic duty, rule of law and the challenges facing the community. The officer works well with groups and with youths. This is not his first time presenting to the community and youth groups. He is an excellent ambassador for MPD and has consistently demonstrated his dedication to the department and the community. He takes on the initiative to coordinate these events with interested groups.
140. A citizen sent an email with recognition for how an officer handled a situation. The email stated a man began sprinting in and out of a building and his pace was dangerous. The man seemed to be in a panic and not able to stop himself. He expressed concern about dying. Two employees from the fire station observed what was going on and came to help. The man started to fight hard and expressed worry about them having guns. One of the officers who arrived calmly knelt down and began talking gently to the man, using his name and with the same hand that was holding him down patted the man on the back to soothe him. The officer's experience, confidence and care were exemplary. The officer should be commended for using his discretion, confidence and skill to deescalate a mental health crisis.
141. Recognition for an officer who wrote an excellent report with regards to a stolen auto. A sergeant wanted to commend the officer for the well written report and investigation.

142. Recognition for an officer from a detective on her excellent investigation and report regarding a very violent domestic. The detective sent an email to the officer recognizing her thorough report and investigation.
143. Recognition for two sergeants who were a part of a team who responded to a call where a subject was being disorderly. The sergeants and officers were able to develop probable cause to arrest the subject. The subject locked himself in a vehicle, refused to exit and was yelling at the officers. The subject then drove away but his tires were spiked which did not allow him to flee. The sergeants and officers exhibited patience and great dialogue with the subject during the encounter. The subject was eventually taken into custody without injury to himself or any of the officers. The sergeants and officers used the least amount of force to remove and arrest the subject. The sergeants and officers should be commended for their professionalism and patience in this matter. The sergeants provided direction and leadership which was exceptional.
144. Recognition for an officer who put herself out of service only to be found by a sergeant playing basketball in the park with three teenage boys. She then took them to the gas station and purchased them chips and soda. This may seem like a small task and a simple gesture but in today's culture the officer's actions were much more than simple. She did what most officers are cautiously avoiding right now and she is making connections. This is an excellent example of one officer shaping the perception of the police one person at a time.
145. Recognition for officers who responded to a call of a commercial burglary involving 6-7 people. The initial officers on scene were able to safely approach the scene and provide information on multiple suspects as they ran from the area. Other officers responding and listening to the radio traffic

were able to locate and take into custody 4 subjects. An investigator responded and did a great job handling all the evidence and also assisting with the perimeter to ensure it was cleared. All of the officers handled themselves very professionally and worked well as a team.

146. Recognition for the efforts of officers who responded to a burglary in progress. The officers arrived quickly and with minimal force were able to detain the suspect. The other officers quickly secured the scene and stabilized the scene. Evidence was found to implicate other suspects. The officers' response and investigation demonstrated a commitment to community service and a thoroughness that allowed actionable follow-up from the Burglary Crimes Unit.

147. Recognition for the efforts of several officers who responded to an initial call of a domestic dispute at a store. The subject fled on foot with police following. The officer did a great job following the officer and providing updates to their location via the radio. Other officers who were assisting with the call were given instructions about the location of the subject and a bag that he discarded. The subject eventually surrendered and started to yell at people in the area to videotape the incident. The bag was recovered which contained illegal drugs. Once the subject was in the backseat of the squad the officer turned on the backseat camera which was important as the suspect made allegations that were refuted by the video. The suspect was ultimately charged with 10 charges, 5 of which were felonies. All of the officers involved did an outstanding job including the detailed investigation, officer safety and evidence collection.

148. A citizen sent an email with appreciation for an officer who he described as kind, courteous and friendly. He said the officer approached the situation in a light tone and ensured a peaceful resolution.

149. Recognition for an officer who significantly contributed to the successful outcome of a case where a teenage male was shot. The officer demonstrated a thorough knowledge of neighborhood residents and was able to assist the investigation greatly by drawing on his relationships with people in the area. He was eager to assist with the case and even did so outside of his normal working hours. The officer recognized his potential to augment the investigation and demonstrated a sincere desire to help. The officer's performance exemplifies teamwork and illustrates one of the many benefits of having a caring and dedicated officer invested in a challenged neighborhood.
150. An officer was first on scene for a call that involved a male subject shooting up drugs in a vehicle. The officer approached the vehicle/subject and gave verbal commands which the subject ignored. The subject then fled the scene in a vehicle and the officer pursued while giving clear information over the radio to incoming officers. The officer re-contacted the subject after his vehicle stalled and attempted to give verbal commands again. The officer broke a window of the vehicle after the subject continued to disregard commands and used a taser which the subject pulled out and then drove away again. The subject eventually fled on foot and was apprehended. The officer demonstrated exceptional radio skills, usage of various law enforcement tools, verbal and physical skills as well as a determined commitment to the safety of the community by preventing a drugged driver from endangering others. The officer's actions demonstrate why she is a true guardian and a role-model for other officers.
151. A violent suspect who strangled his girlfriend violated his no contact order at least 7 times while in jail and upon release went immediately back to the residence to locate the victim. The suspect evaded apprehension and remained at large for several days. The suspect has a long history of gun possession, drug involvement and unstable behavior.

Recognition for an officer who while out on routine patrol spotted a vehicle, which at the time was unknown as being related to the case, and ran the temporary tag and discovered the suspect's victim was listed as the registered owner. The officer followed the vehicle after he noted the driver was consistent with the suspect's description. A felony stop was conducted and the suspect was taken into custody without issue. The officer should be praised for taking the initiative of paying attention to cases that are out of his district, for making note of the names involved which clearly led to him being able to locate and apprehend the suspect. His persistence and diligence, notably with a potentially armed and unstable suspect, is highly appreciated.

152. Recognition for an officer who assisted with a stolen bike report. The officer was described as very professional, attentive, patient and willing to help.
153. Recognition for an employee who is responsible for millions of dollars in grants that the citizens of Madison and the MPD have been benefited from. Through his understanding and expertise of the technical aspect of grant writing we have received grants that without a doubt we would not have otherwise received. His ability to navigate through the complicated requirements of a federal grant application are invaluable to our Department. He provides his service year in and year out without the recognition he deserves. Most recently our Department was awarded a \$700,000 grant. The individual who reviewed the grant for the DOJ said she rarely sees applications that are of this high quality submitted. She was impressed with the detail and planning that went into the application.
154. Recognition for an officer who assisted a parent who was trying to get Chapter 51 help for her son. She stated the officer treated both her and her son with dignity and respect while listening and asking questions in regards to the situation.

The officer also followed-up a few days later to ask how her son was doing. The officer is an outstanding example of what an officer serving and protecting looks like and feels like.

155. Recognition for an officer who responded to a residential burglary alarm. The officer observed an open door and maintained his position until additional units could respond. The officer had the presence of mind to ask the civilian key holder to stage away from the address. As he covered the door, a subject later determined to be the suspect, exited the doorway. The officer exercised exceptional poise as he organized a safe approach with other officers to take him into custody. His decision making was based on a skilled risk assessment, including concerns of cross fire, and the possibility of additional subjects inside. His poise, decision making skills and actions brought an excellent resolution to a high risk and dynamic situation.

156. The investigators who responded to a recent shooting should all be recognized for performing in an outstanding manner under extreme and challenging circumstances. The investigators responded to a scene where one victim suffered from a critical head wound. The scene was very widespread and affected multiple buildings, vehicles and other objects that were struck with the 20 plus rounds of gunfire that were fired during the incident. Not only did this scene provide challenges with forensic processing but the weather also provided an unexpected challenge with an unpredicted downpour. The investigators worked fast and efficient to document, measure and collect over 40 pieces of evidence under these conditions without jeopardizing the integrity of the evidence portion of the investigation. Their dedication, actions and teamwork will provide the case detectives intact evidence to help solve this case and provide justice to the victim and his family.

157. Recognition for an officer who observed a flat tire on a vehicle of an occupied vehicle that was about to drive out of a parking lot. The officer made contact with the driver and offered his assistance. The spare tire was found to be in worse condition so the officer helped take off the flat tire and take the tire and individual to a tire shop. During their time together they struck up a conversation about the individual. The officer, after hearing about the commute that the individual does everyday from Milwaukee to Madison and her financial concerns, paid for without hesitation the repair to the tire. He then took the individual and the tire back to her car where he continued to help by putting the tire back on. The officer should be commended for his compassion and selfless act of kindness. He went above and beyond what is required of him in performing his duties. He is a shining example of what it means to adhere to one of MPD's core values of providing the absolute best service possible.

158. Recognition for two detectives who assisted with a MPD rifle that went missing. The first detective helped find the location of the missing rifle which had fallen off a trunk of a car and began his search. He went to the courthouse, Capitol PD and Metro to ask for their assistance. Another detective then took over the case and worked with Metro in finding video/plate numbers. The detective was able to get a match, locate the subject who had found the rifle and arranged to get the weapon back. This is an example of great police work coupled with MPD having built great relationships with other city, county and State agencies.

159. A citizen left a voicemail to thank an officer for his assistance a few weeks ago related to a hit-and-run accident. The citizen described the officer as kind, compassionate and she appreciated how he handled the situation. She said the officer even followed-up with her several days after the accident.