



*If you would like any further information on any of these specific examples, please contact Public Information Officer Joel DeSpain at 266-4897.*

### **October - December 2016 Employee Recognitions:**

1. A citizen sent an email to thank and recognize the dispatcher and officer who assisted her daughter. The email said she called 911 to report that her daughter's boyfriend had been chasing her while she was on the phone with her when her phone went dead. Her daughter said she was contacted 3 times after the initial contact to make sure she was safe and the offer was made to press charges. The parent stated her daughter felt very supported by the police and her family is appreciative of the officer's help. She said the hard work, professionalism, thoroughness and value of the officer's tremendous service was recognized and appreciated.
2. Recognition for the officers and detective who handled a call where a juvenile reported that she was sexually assaulted. This investigation displayed great teamwork between multiple ranks, multiple districts and multiple shifts. From taking the victim's statement, to questioning the suspect, taking witness statements, collecting evidence and obtaining a confession from the suspect, everyone involved did a great thorough job. Each one of these officers played a pivotal role and should be commended for their contribution.
3. Recognition for the officers who responded to a call of a violently destructive individual who was creating a series of disturbances and damaging property. The officers responded

to the scene and created an effective perimeter which resulted in successfully isolating the subject. Officers pursued the subject with the assistance of a K9 up five flights of stairs and onto the 5th floor where the subject had hidden himself behind a closed door. The suspect ignited a fire inside the room which created a very dangerous and fluid situation. The officers were able to successfully confront the subject inside the room, talked him into going to the ground and then the subject was taken into custody without incident. The officers pulled the subject from the smoke filled room, down five flights of stairs and out to a waiting ambulance. All of the officers involved in this incident and the ensuing investigation should be commended for successfully resolving a very dangerous, rapidly evolving and potentially deadly situation with poise and professionalism.

4. Recognition for an officer who fulfilled a citizen's request to attend her 4 year old son's birthday celebration. Despite working in an incredibly busy district and during a very busy time the officer recognized the importance of taking a few moments to make a young boy very happy. This is just one of many ways that the officer demonstrates his commitment to our community. The mother of the boy sent an email to thank an officer for his service and said that her son, although shy when the officer was there, had a lot to say after the officer left about a real hero coming to his birthday party. The parents thanked the officer and wanted him to know how much they appreciate law enforcement.
5. Recognition for an officer who coordinated a change to a SOP which was a significant change. The officer, although she worked in a small cadre with others, was the individual who put in the lion's share of effort while juggling multiple other projects at the same time. The officer presented the materials at in-service, took copious notes on the feedback and returned to the workgroup in an attempt to create an even better final product. Over the course of several months she researched the

issues involved and actively participated in several meetings involving the Chiefs and City Attorney's office. She is a subject matter expert in this area and ultimately did her job, but went above and beyond in attention to detail and work ethic.

6. Recognition for the Violent Crime Unit which has developed into a very efficient unit. The unit is very dependable and are relied on to conduct the highest quality investigations in a very timely manner. They have the highest case load of major incidents and their hard working can do attitude deserves to be commended.
7. Recognition for those employees who were involved in the 2nd Annual South Side Soccer Series. This year there was an increase in attendance and the entire event was a complete success. Without the volunteers help the soccer series along with the Chicago Fire Soccer trip and the Wisconsin Aviation tour would not have occurred. All those involved in this wonderful community engagement event should be commended for their help, building trust and strengthening relationships with youth in our community.
8. An email was received from a community agency thanking two officers for their assistance on a case he was working on. The email stated that due to the efforts of the police an older adult was taken to the hospital rather than the morgue as she likely would not have survived if she had been down on the ground for a few more days.
9. A citizen sent an email to thank an officer for his assistance. The citizen said the officer did an awesome job and she appreciated his help. She thanked the officer for all that he does in our community and offered some suggestions on how to show the community how much the police do to resolve issues in the community.

10. Recognition for a PRT who processed and typed a report referencing an armed robbery investigation. The PRT went way above and beyond her duties to obtain information included in other reports, to be able to help their report be more complete and beneficial to a major investigation. The officer was dictating at a hospital and did not have any dictation sheets with him so the PRT cheerfully helped him and made the extra effort to further this investigation. The PRT always has a cheerful attitude and does excellent work that should be recognized.
11. A citizen left a voicemail to thank an officer. She described the officer as courteous and said she handled the stressful situation very well. The citizen wanted the officer to know how much she appreciated her assistance.
12. Recognition for the great investigation that was conducted by an officer after working on a strong armed robbery case. The officer's terrific initial investigation, report and diligent follow-up yielded great results and aided greatly in eventually identifying the suspect in this crime. As the investigation progressed, the officer willingly and capably assisted the lead detective on the case several occasions as the detective's work schedule conflicted with that of the victim. To top his initial efforts, the officer also spotted the suspect when heading into work and led officers to his location to be arrested. Due to the officer's high level of detail and significant groundwork, an admission was obtained from the suspect.
13. Officers were dispatched to a call referencing a suicidal male who told dispatch he was going to kill himself by lighting himself on fire. When officers arrived on scene, the contacted the male who was holding an open can of gas and a lighter while smoking. Officers dialogued with the male for almost half an hour but were unable to get him to put the gas can down. The male then started to raise the gas can as if he

was going to pour it on himself. A sergeant and officer on scene, fearing the worst when they saw this, charged the male and jumped on him knocking the gas can away. The officers were able to pry the lighter away from the male. Gas could be smelled on the sergeant and the subject. The male was safely taken into custody and transported to the hospital. The sergeant and officer's quick actions very likely diverted a tragedy and they should be commended for their actions.

14. A citizen sent an email to thank an officer for his help after being involved in her first car crash. The email from the citizen said her contact with the police officer completely changed her view of police. She said the officer made her feel comfortable and like an equal human being which she greatly appreciated after such a traumatic event.
15. A teacher sent an email to thank an officer who visited her 4k classroom. She expressed being thankful for community helpers such as the officer who visited. She said he came in and talked to her kids about what officers do, about the equipment they use to keep community members and police safe. He taught the kids how to use a crosswalk and how to be safe in parking lots. The children were so excited to have a real live police officer in their classroom. She wished to thank MPD and the officer for all that they do to keep our community safe.
16. A teacher sent an email to thank an officer who visited her classroom. She said he did an outstanding job of describing his job as a police officer. He related so well to the students and was able to keep their attention and teach them a few safety rules. It was a great visit and the teacher expressed her appreciation for the officer taking his time to visit them.
17. Recognition and appreciation for the officers who responded to a check welfare person call. The officers made entry to the apartment and found the subject in medical

distress. The subject was transported to the hospital for medical and subsequent psychiatric care. The mother of the subject called to give her thanks and appreciation for the officers who responded. She said that she was certain the actions taken by the officers saved her daughter's life.

18. Recognition for an officer who volunteered to assist with tasks that detectives needed while on light duty. The officer was provided with a table template and asked to review hundreds of pages of medical records in order to compile the information into a comprehensive format for presentation to the DA's office. The officer completed the task in short order and in an organized manner. The detective really appreciated the officer's willingness to assist and her diligence in digging through the medical records.
19. Recognition for an officer who responded to a residential burglary alarm call. The officer arrived, took the suspect into custody without incident, interviewed the suspect and received a confession. The officer displayed a number of skills necessary to be a detective and should be commended for his excellent work.
20. Recognition for an officer who responded to a local hospital in regards to a victim who had been stabbed in another city. The other city's police department gave recognition for the officer stating he did an excellent investigation, interview, report and collected the drill bit that had been used in the stabbing. The officer consistently provides solid, high-quality work and it is clearly appreciated.
21. Recognition for officers, a sergeant and a detective who assisted with a call which involved a suicidal male who locked himself in a bathroom. The officers quickly responded and formed a contact team. While some of the officers made a tactically sound entry and were able to contain the suicidal subject, another officer made contact with the subject's

girlfriend to find out details of what was going on. A detective assisted by providing important investigatory support by gathering information about the subject and providing it to officers on scene. Verbal contact was initiated with the subject. A safety plan was made with the girlfriend and ultimately she was taken to a safe location. After no criminal charges were determined to be present, the officers successfully deescalated the situation by removing themselves when it became apparent that there was no longer an emergent or imminent need for police services. Mental health service provider numbers were left on scene for the subject to find and hopefully utilize.

22. MFD sent an email to the Chief with recognition for an officer and how he handled a call. MFD stated they had a very positive experience observing an officer and his interaction of questioning a juvenile about a fire. The officer was very professional, kind and achieved positive results in questioning the child that was involved. The officer was then able to talk with the child's mother, who only spoke Spanish, which was a huge help.
23. Recognition from MFD for an active shooter training they attended that was put on my MPD. The staff involved from MPD in the training did a phenomenal job not only setting the stage on importance but providing real life in house scenarios to help staff prepare should some tragic event like an active shooter occur. They stated they were impressed with the debriefings that occurred post scenario and overall were very impressed with the entire training.
24. A citizen sent an email to thank an officer for assisting her when her car broke down. She said when she was dialing AAA, the officer stopped by to help. The officer stayed with him with lights on for safety. She said the officer's calm, professional and friendly demeanor helped her feel much better about the stressful situation.

25. A citizen sent an email to thank a records service clerk for their help with a parking fine. She said the employee assisted her quickly with recovery of her vehicle which was falsely reported as abandoned. She said the employee's service was "literally service with a smile." She made an unpleasant situation quite enjoyable. The citizen said they left in an upbeat and good mood.
26. A citizen left a voicemail with recognition and appreciation for an officer who assisted her over the weekend when she had a flat tire. She said she got a flat tire on the beltline at night. She described it being a scary situation with it being dark and cars flying by. She appreciated the officer stopping and making her feel safe and more at ease.
27. A Patrol Supervisor with the Columbia County Highway Department sent a letter with thanks, recognition and appreciation for an officer who assisted him when he was involved in vehicle accident. He described the officer as courteous, respectful and had the right amount of humor to keep everyone at ease. He continued by saying the officer is a shining example of a dedicated, professional police officer.
28. A letter was received with recognition and thanks for an officer who assisted them when their vehicle got wedged in a parking garage. After failing to secure a tow truck and not knowing what else to do the couple called 911. They said the officer arrived in a short amount of time, helped resolve their problem and they were on their way home. They were appreciative of the assistance and efforts of the officer.
29. Recognition for the efforts of an officer who responded to a missing person report. The officer promptly requested a K9 and additional resources to assist in looking for the subject. The officer got much needed information from the complainant such as physical and clothing description and possible areas he may have gone to in order to air to other



units. The officer located the subject, transported him home and provided information to the complainant about the Care Track program (the missing person suffers from dementia and has cancer). The officer displayed compassion and professionalism during this entire call and he should be commended for his actions.

30. A citizen called to thank the officers who assisted his son. The citizen stated he received a call from officers who were interacting with his son. The police were wondering if the behaviors displayed by his son were normal. The citizen was able to relay that his son has bipolar and was having a tough time. The officers were able to calm and stabilize things with his son and get him headed in the right direction until his dad made it into town. The citizen wished to thank the officers and to let them know how much he appreciated how they handled the situation.
31. A citizen called to give recognition for two officers. He described the officers as polite, empathetic, pleasant, non-judgmental and stated they offered positive suggestions which he appreciated.
32. Recognition for an investigator who was able to decode data from a victim (decedent's) phone account after it was initially determined that the data received through a search warrant was not in a viewable format and therefore was unusable. The investigator took the initiative to decode the data which led to invaluable text and application messages sent by the decedent.
33. A Detective assisted with another city agency's hiring panel. Two emails were received from staff from the other city agency with recognition for the Detective. The emails stated that they really appreciated the Detective's time, expertise and humbleness that he showed during the process.

34. Recognition for two officers who responded to a man down call. The subject's pulse became so weak that officers were not able to find it at one point. The officers provided CCR and administered Naloxone which allowed the subject to agonally breathe again on his own. The officers should be commended for their life-saving measures.
35. A note was received with thanks and recognition for an officer. The note stated that the officer was in contact with her mother-in-law who was disoriented and driving unsafely. The officer made contact with her family to have someone respond to their location. The officer patiently waited until family members arrived on scene and safely turned over her mother-in-law. The citizen said they were very appreciative of the officer's actions and dedication.
36. A citizen called to thank an officer who assisted his wife after her vehicle was struck in a parking lot. He said that the person that hit his wife's car was not honest about what happened and was "obnoxious." He said his wife commented on how well the officer handled the situation and they wanted to call us to let the officer know how much they appreciated her help.
37. A citizen sent an email to thank the officer who assisted when he was involved in a car accident. He said he wasn't sure if he was in shock but the compassion the officer showed did not go unnoticed and he wanted to make sure the officer knew this.
38. A citizen called to thank two officers for their assistance last week when he was experiencing a mental health crisis. The subject wanted to thank the officers for their help and compassion. He wanted to relay he was doing better and he really appreciated their help.

39. An email was sent from a local business to thank an officer for her help in identifying retail theft subjects and getting offenders charged. The email stated the officer is extremely quick to respond to them and her follow-up has been superb. They wished to recognize the officer for her dedication and persistence in helping the retailers in Madison.
40. A local business owner sent an email to an alder with recognition and appreciation for a Sergeant's efforts. The email stated they wished to commend the Sergeant for his incredible efforts and hard work he has effected upon with the dire situation at a local motel in their area which has had a negative impact on their business. The email stated that the efforts the Sergeant has made has shown remarkable positive changes and is working. They wished to express their appreciation.
41. Recognition for those that assisted with a community dinner. This community diner was put on by Just Bakery which is a program that prepares men and women facing barriers to employment to work in commercial bakeries. The officers helped the Just Bakery students on this specific night prepare and serve food during the community dinner to over 180 community members. This program is a very important initiative and it was important that our Department be a part of it as an outreach mechanism.
42. Recognition for the officers who responded to the hospital regarding an unidentified subject who had been dropped off at the ER. The officers were able to work with another police department to obtain a scan of the subject's fingerprints in order to identify the subject who was having a medical crisis and had no identifying information on him. The officers efforts enabled the hospital staff to notify the subject's family. The staff at the hospital were very appreciative of the officers' efforts.

43. A co-worker submitted an employee recognition for her co-worker/detective to express how lucky she feels to have the commitment and dedication from her co-worker. She stated that her co-worker is consistently helping her and others out with questions when it comes to Mobile, LERMS and any other computer/technology programs within the Department. Both commissioned and non-commissioned rely on her for advice and assistance on a daily basis. The detective has put herself in this position by taking on these new challenges instead of sitting there and waiting to be trained. The detective is extremely proficient, intelligent, responsible and hard working. She helps other detectives on cases while also doing her own workload. She consistently stops what she is doing to help others which should be recognized and commended.
  
44. A subject attached a note to a ticket with recognition for an officer. The note stated the officer pulled him over for speeding as he rightly should have been. He said the officer was perhaps the kindest police officer he has ever met, as he was courteous, respectful and completely professional. He wished to take a moment to let the officer know how much he appreciates his fine work and dedication to making our community better.
  
45. An email was sent to the Chief from another city agency with recognition for a Lieutenant. The email stated that he and his staff have worked closely with the Lieutenant over the past year and they wished to express their sincere appreciation for this working relationship. The email stated the Lieutenant has hit some significant resistance in his role from other staff because change can be hard yet he has taken on this task and given it the importance it deserves. The email went on to say that they wished to thank the department and the Chief for allowing this Lieutenant to remain in his position which has greatly aided their efforts in assisting staff.

46. An email was sent from another agency with appreciation and thanks for two officers who assisted them with training on their new armored rescue vehicle. The officers were both willing to adjust their schedules to accommodate driving to their agency out of the area and spending a few hours with them to help them become familiar with the operation of their newly acquired vehicle. The officers were both professional, open to questions, knowledgeable and flexible in meeting their training needs.
47. A citizen sent an email to state that an officer stopped by her home to advise that a neighbor reported that a package had been stolen from her front porch. The officer was sympathetic to the loss and offered some helpful suggestions on keeping property safe and secure. She appreciated the time spent and the attention given to this unfortunate situation. She wished to thank the officer for his efforts.
48. An email was sent with thanks and recognition to an officer who giving her a "push in the right direction." The email went on to say that the individual reached out to her parents and they have helped her with an emergency psych visit, as well as setting up regular appointments with a psychiatrist and psychologist. She said she truly believes the officer's kindness and empathy was a reality check for her and she doesn't know how much longer she could have been in that state without an intervention.
49. Recognition for a sergeant and officers who stepped up by responding to an address several times to check for two people who were wanted for a series of retail thefts totaling \$33k. The officers dutifully checked the location several times which resulted in the arrests of both individuals. A subsequent search yielded drug paraphernalia and a magnetic key utilized in the retail thefts. The initial officer of the retail theft reports truly appreciated their assistance in stopping a serial shoplifting spree, fueled by heroin addiction as the

crimes would have definitely continued had they not been caught.

50. Recognition for a sergeant and two officers who assisted by responding to an officer's email plea to help track down and locate a wanted subject. The officers spent hours checking known addresses, pulling over known vehicles and ultimately arresting the subject. The lead officer on the initial reports appreciates the officer's willingness to act on her investigations and track down subjects in active crime sprees.
51. A professor sent an email to thank an officer and a sergeant for coming to his class and giving a presentation. The email stated that he and his students enjoyed their presentation and their openness to questions. The officers explained their way of policing very vividly and in a very clear way which left a great impact on the students.
52. Recognition for a sergeant and detective who delivered a drug related presentation to about 160 nurses. Their course evaluation was outstanding and they received some of the most positive scores and comments of all the presenters. Their presentation is so popular and well thought of that they have been asked by numerous groups to come to their trainings.
53. Recognition for an officer who, while on light duty, was assigned to work on property dispositions. The officer was able to get the largest number of dispositions down to a manageable number. He worked tirelessly everyday and displayed intelligence and common sense when dealing with complex property disposition issues. He had an excellent attitude and he worked well with the detectives during this project. The impact the officer made on the project was significant and he should be commended.
54. Several officers and a sergeant received recognition from a local business for an active shooter training that they put on

for them. The email thanked the officers for the time they took to provide their staff with the training. They said they truly appreciated all the time they spent with them and for their service in the community.

55. A detective wished to thank several officers and sergeants for their work on a burglary case. The email stated that seldom do they get these types of cases resolved so quickly yet with the evidence collection, thinking of DNA, documenting everything so well and property tagging the clothes the case was solved and their work was appreciated.
56. A citizen sent an email to a district to thank several officers for their diligence regarding having a greater presence in a specific area where there were concerns about traffic/speeding. The individual wished to thank the officers for all that they have done in the community and for giving attention to a matter that so many people like her have concerns about.
57. A citizen sent an email to give recognition to an officer who she went on a ride-along with. She described the officer as courteous, professional and an embodiment of MPD core values. She said she observed the officer treat everyone she interacted with all with the same level of respect. She was able to analyze each situation and made educated decisions without thinking twice about it. She was clear and explained to all involved what was going on and what the next course of action was. The officer was an excellent representative of the Department.
58. Recognition for an officer from another law enforcement agency for the officer's professionalism, compassion and selflessness as he volunteered on short notice to support a child he had never met. The officer, along with other law enforcement officers/agencies participated in a parade for a 5 year old boy who loves police and who recently lost his mom

to cancer. The officer appeared in uniform and with a squad to show his support for the family.

59. A letter was sent from the Dane County Victim Witness Unit with recognition for numerous employees of the Department. The letter stated they wished to recognize all the employees who were involved in a recent trial of a stalking case. All of the officers were cooperative, accommodating and patient with their office. They should all be commended for their dedication to the investigation and for their excellent job either on the stand during trial or for help during prep meetings and trial. The lead detective's investigation was nothing short of outstanding and provided the robust foundation for a criminal case. The detective made herself available to their prosecution team any time they needed her assistance and provided invaluable insight into the extensive criminal history of the defendant. She also remembered every detail of the defendant's sustained victimization of her neighbors which made this instrumental in structuring their case.
60. Recognition for officers who worked as a team to provide content for a training that engaged the attendees in exercises to apply the material presented in the morning session. During the discussion they were able to effectively engage the audience of area law enforcement and other professionals, to share from their experiences and consider the material in the law enforcement context. They were able to facilitate a valuable learning experience. These officers represented MPD well and showed a commitment to our core values in action.
61. A citizen sent an email to thank an officer for his help with a police report that she made.
62. A letter was received from a county department with recognition for a detective stating that during a conversation



with a family member of a deceased subject the family member mentioned the detective several times in a positive glowing way. It was very obvious that the detective gave her kind and compassionate guidance and support at what was presumably a very difficult time for her. The detective should be commended for a job well done.

63. A Lieutenant sent an email to a Sergeant and several officers letting them know they did a great job on what was for sure an exhausting call. He stated "good work and disposition." He thanked them for their patience and professionalism and said it was appreciated.
64. Recognition for two officers who provided life saving medical aid to a subject who wasn't breathing. The subject survived and was transported to the hospital. The officers should be considered for a life saving award for their efforts.
65. An officer took two reports of a victim being battered two days in a row. She sent out information to her district's officers advising of the batteries and issues involving the juveniles. Another officer, took it upon himself, to research the suspects. He then put together photos of all the involved parties and coordinated with the initial officer, other police resources and school staff to arrest the suspects. The process was smooth, quick, and discreet and the school policies were all followed. The initial officer thanks the secondary officer for his huge help during her investigation which led to the identity of the suspects, arrests and background information as to why the fights were occurring. The officers went above and beyond their duties to assist with this case.
66. Recognition for officers and a sergeant who stepped up to the plate and volunteered to assist with a tour of the training center for criminal justice students. The faculty member from the school was impressed with each of the instructors and their experience, professionalism and ability to teach a group of

students with no law enforcement experience. The students participated in a mental health scenario, building clear with a K9 officer, decision making with the TI simulator and traffic stop scenarios. Without the support and help from these officers, this event would not have been as successful as it turned out to be. These officers should be recognized for their dedication and commitment to the MPD.

67. Recognition for the officer's efforts as he responded to a call of a subject breaking into a residence. The officer located a subject with significant facial injuries and who was unresponsive. The officer maintained scene security while assessing the subject. He then contacted witnesses once the scene was stabilized and received two potential suspects. The officer contacted one of the suspects and observed physical evidence on the suspect which was impressive due to the dynamics of the scene and environment conditions - poor lighting, cold, etc. Two suspects were ultimately arrested for felony substantial battery. The officer should be commended for his efforts.
68. Recognition for the teamwork, professionalism and dedication three officers displayed during a child abuse investigation. One of the officers should be commended for her thorough and detailed investigation as well as her coordination of all the interviews. The officer worked with two other officers to ensure the safety of the child during these interviews. All three officers were willing to do the necessary work, even beyond their shift, to ensure that the case was appropriately resolved.
69. Recognition for officers who responded to a very complex and involved investigation where a subject was found face down in a pool of blood. It was determined after a thorough investigation that the injured man had tried to break into a residence and was confronted by three subjects who ended up beating him severely. The officers worked

brilliantly and patiently together to determine what happened, gather all necessary evidence and to come to a reasonable disposition for a very unusual and unfortunate chain of events. The investigator on the case worked very closely with the officers and was an integral part of identifying and capturing valuable physical evidence. The high level of professionalism, dedication, teamwork and dependability of all of these employees was imperative in this case and was the reason it was brought to a reasonable resolution.

70. Recognition for two officers who responded to a pulseless non-breathing subject. The officers arrived quickly and began providing life saving efforts to a subject who was not breathing, had turned blue and had no pulse. The officers administered narcan which resulted in the return of a pulse. Another dose of narcan resulted in a stronger pulse. They should be commended for their outstanding response, limited damage to the subject that might have injured from prolonged lack of blood and air.
71. An investigator sent an email to recognize an officer for the fantastic work she did in solving a burglary case. The officer lifted prints at the scene which a match was then located which ended in an arrest of a suspect. The investigator really appreciated the extra work the officer put in.
72. A citizen left a voicemail with recognition for the officer who helped her when they could not locate her vehicle. The citizen described the officer as kind, helpful and said he made the stressful situation a good experience overall. She was happy with her contact with MPD and wanted the officer to know how much she appreciated his help.
73. A Lieutenant gave praise to an officer for his tremendous efforts in helping an individual who has been in a downwards decline in mental health. The officer was able to make contact with the subject and get him admitted to the hospital for the

help he needs very quickly. The officer's efforts should be commended.

74. Recognition for two officers who, after receiving intelligence about possible protests during homecoming festivities. The officers shared this information with the appropriate personnel and a plan was put into place to prepare for such protests. The officers should be recognized for their finding, sharing and monitoring the information as they did.
75. An email was received with recognition for three officers who assisted when a male subject became lost on an evening walk. The wife of the subject wanted to thank the officers and described them all as so professional and kind.
76. Recognition for staff who assisted by meeting with a German Criminology Professor to learn about our Department. The Professor spent time with multiple members of the Department who gave them their perspective from their own assignment and scope of supervision. Discussions on the following topics took place (but not limited to these as well): community policing, racial disparities, mental health, drugs and alcohol and their impacts on the criminal justice system, neighborhood policing, restorative justice, focused deterrence and overall community engagement. The Professor sent a follow-up email saying how much he enjoyed his visit and how they were impressed by the warmth, openness and personal engagement. These employees should be recognized for being great ambassadors to our Department.
77. A family member of a subject who was arrested sent an email to the Chief with recognition for an officer and his efforts. The email stated that he feels MPD has some of the finest and most professional officers he has ever met. He said the officer's actions went above and beyond the call of duty to resolve the situation in the very best way possible. The officers were called to the scene of the family member's

brother and a stand-off occurred. The subject was not cooperative and had to be physically taken to the ground to be arrested. The family member of the subject said the officers were able to quickly gain control and place handcuffs on his brother. He said they also immediately rendered aid to his brother who had suffered an injury from the take down. The family member says he is convinced that due to how the officer(s) handled the situation this led to his brother's life being saved. He wished to thank the officer for his brave and decisive actions.

78. A citizen sent in payment for a citation and included a note which gave recognition for an officer. The note stated the officer was courteous and professional in every way and felt the officer should be recognized for his assistance.
79. Recognition for an officer who showed compassion and understanding while working with a woman to resolve an issue that impacted several others. The officer's ability to find a resolution and then communicate with the night officers demonstrates her continued commitment to the MPD values and concepts of Police Like a Champion.
80. Recognition for three employees who participated and helped shaped the Mobile and LERMS upgrade project from the beginning. From attending project meetings, build groups, workflow analysis, training to just helping where needed these employees went above and beyond in their duties. Their time, efforts, dedication and support to the project is appreciated.

81. In order to prepare the Department for the new Mobile and Field Reporting, numerous staff members took on a very significant and critical task for the upgrade by teaching at training sessions, adjusting their schedules and going above and beyond their normal duties. These trainers took part in the final build team, developed training curriculum and correlated documentation used for both training and as a field resource. The effort and dedication of this team was exceptional.
  
82. Officers were dispatched to a physical domestic where the suspect had pointed a gun at the victim. A perimeter was established. One of the officer's leadership was found to be outstanding - he was extremely clear with directions and his expectations of the contact team in relation to the potential usage of his K9 partner. He made sound tactical decisions in a dynamic and dangerous situation. Another officer's clear and concise usage of his radio to be outstanding. Both of these officers made others on scene feel more comfortable and had a calming effect. They both reduced the risk to officers through their actions.
  
83. Recognition for officers as they arrived to a call with a pulseless non breathing subject. One officer administered naloxone which resulted in the subject coming to. Subsequent investigation at the scene by two additional officers yielded substantial drug paraphernalia and witness statements. This, combined with the interview of the subject, yielded probable cause for a few charges. These officers demonstrated excellent investigative acumen and teamwork as well as efforts that saved a life.

84. Recognition for two employees who were critical elements to the success of the Mobile and LERMS upgrade. They stepped up going above and beyond through the various phases, training and especially the go-live week. Many additional hours were expended in supporting and addressing issues as the new Mobile went live. Their efforts in this project should be recognized.
85. A citizen sent an email to state she had a very positive experience with an officer. She described the officer as kind, respectful and nice during a traffic stop which she says she was totally at fault for. The email stated we should be proud of the officer for being an outstanding officer to our community. She said she has respect for everything police officers do and she wanted to take a moment to specifically thank the officer for his service.
86. Recognition for the efforts of two officers regarding a vicious sexual assault case. The primary officer did an excellent investigation and report which was very detailed. She also built great rapport with the victim. The second officer had to fight with the suspect to get him into custody safely. This officer showed amazing restraint and professionalism. The probation and parole agent for the suspect gave recognition for both officers about how well they were prepared for a hearing they attended. The officers should be recognized for their excellent work in this case.
87. A citizen sent an email to give recognition for the officers who came to her home for a situation involving a man who had been brought to her home by her daughter. The officers were so professional and reassuring to her during the call for help. They were quick, efficient and professional which gave her peace of mind.
88. Recognition for two officers who responded to a burglary investigation. The officers were able to determine

the point of entry, successfully lift multiple fingerprints and took the time to locate additional fingerprints after locating the first set. This is a good example of diligent work during a burglary investigation that helped to solve multiple burglaries that were committed by the same suspect.

89. A citizen called to compliment two officers who responded to a call late at night to locate a possible disturbance. The citizen said the officers completely explained why they were there and were very polite. She said the contact was a lovely positive experience. The officers should be commended for making a nerve wracking encounter into something positive for this family.

90. Recognitions for officers, a detective and a sergeant regarding their investigation and efforts related to a threats complaint. After discovering that the suspect had greatly increased his threatening behavior a detective was assigned. The initial officer and detective did a fantastic job of working together and coordinating more resources. Emergency cell phone ping, an arrest team and a plan was put into place. The suspect was located and taken into custody safely while his ex-girlfriend (victim) and their child were relocated to a safe place. This case is an excellent example of multiple people within MPD once again stepping up to protect the community. They worked efficiently and with purpose to make this arrest happen and avoid a potential tragedy.



91. A letter was received from the Security Director at Meriter for recognition of excellent performance of duty regarding an incident. The officers demonstrated exceptional assistance, judgment and professionalism. An individual in the emergency department became dangerous, was threatening to harm staff and physically acting out. The subject was safely taken into police custody. The police continued to act in preserving safety, remaining calm and demonstrating exceptional community and safety leadership during this entire call.
  
92. Officers were dispatched to a person shot call but the specifics and circumstances surrounding the incident were vague upon arrival of the officers. The officers were met with a dynamic and chaotic scene. Officers successfully rendered aid to the victim, secured from the victim an initial statement of responsibility, performed a sweep for additional suspects/victims, identified and interviewed witnesses/associates, secured the crime scene and canvassed the neighborhood. All officers automatically performed the tasks necessary and showed great teamwork and initiative.
  
93. Recognition for the reactions, responses and overall efforts of a MPD UC who was robbed at gunpoint. The UC was not injured during the call. The UC's reactions and responses during this high stress situation were outstanding. The UC remained calm and in control, clearly communicating the situation as it happened in real time. The UC remained engaged while other units searched for the suspect providing additional information and working on getting photos out to the team. Following the incident, the UC cogently explained the decision making process throughout the encounter and demonstrated great judgment. The UC remained engaged and involved and assisted with the ultimate apprehension of the suspect and firearm later that day. The Sergeant in the Task Force repeatedly demonstrated leadership, tactical decision making and tenacity that led to the safe and successful

outcome of the incident. Both routinely perform great work and demonstrate leadership, team work and professionalism. During this rare and dangerous incident, both performed in a manner that was above and beyond and worth of recognition.

94. An officer responded to a person shot call where very little information was known. The officer approached the scene which became frantic and located a victim with multiple gunshot wounds. The officer immediately began to render aid. The officer began a dialogue with the victim in an attempt to calm and reassure him. The officer preserved the victim's life and gave him the best possible chance of survival. His actions reflect great credit upon himself and model the values of the Department.
95. A citizen called to relay that she had a very pleasant experience with an officer. The citizen said she was a victim of domestic abuse a few weeks ago where another person saw what happened and called police. She wanted to call and tell the officer how much she appreciated her help and she described the officer as very kind and respectful during their interaction. She said the officer made her feel safe and did so without judgment. The citizen said she wanted the officer to know what a great experience her contact was with the police, under the circumstances.
96. Recognition for the assistance of a co-worker/detective who was able to assist with resources to connect an intoxicated, drug addicted, human trafficking victim to. The detective is a great resource and has an innate ability to work with vulnerable victims.
97. Officers responded to a call regarding ongoing abuse by an officer against his victim. The suspect and victim were both located. The victim was threatening to harm herself. Recognition for her co-worker/officer on scene who was able to take the victim into protective custody and start to build a

relationship with her and gain trust. The officer then spoke to the suspect and during a two hour interview listened to the suspect brag about his strength and see him demonstrate how he strangles his victim. The officer then canvassed the area and located a witness. She sent up charges on this case which would hold him accountable for his continued violence. The officer showed her devotion to police service on this call and her commitment to serving our most vulnerable citizens. The officer brings her excellent attitude and work ethic every day to work with her.

98. Recognition for an officer who mentored an officer who was returning from military leave. The officer spent several days with the officer re-acclimating them to patrol and putting them through a firearm qualifier. The officer mentor should be recognized for his efforts.
99. An officer displayed exceptional performance of duty, exceptional dependability and demonstrated initiative in a project that brought winter coats to community children whose families couldn't afford appropriate winter clothing. The officer worked with a local retailer and the Madison Community Policing Foundation to obtain clothing and funding for this project. She worked countless hours over several months to make this happen. She lined up volunteers within MPD and the community to assist with the distribution event. This was an extensive and exhausting project that she undertook simply because she recognized the need for children was there. She truly has a golden heart and the drive of a team of stallions.
100. Recognition for officers and a sergeant who were all part of the pre-service academy vehicle contacts training. This block of training involves many isolation exercises and scenarios. This type of training, by its nature, is complex and complicated with many moving parts. This cadre of instructors worked well together and afforded our new officers

with excellent training opportunities. This group of instructors should be recognized for their time, experience, patience and leadership.

101. Reference an Armed Robbery Arrest two officers should be recognized and commended for their efforts. One of the officers recognized the suspect from photos that were sent out to the department while another officer and his K9 tracked the suspect's trail. The suspect threatened a clerk aggressively and with a knife during the armed robbery incident. Great team work.

102. A citizen left a voicemail with recognition for an officer. She said she called the police after discovering her vehicle had been damaged in a parking lot. She described the officer as professional and compassionate. She said she was so appreciative of the officer and how she handled the situation. She said she is fortunate to have met this police officer and she wanted the officer to know how much she appreciates her service.

103. Recognition for officers who participated in an Implicit Bias Training for outside law enforcement agencies. One of the audience members sent in an email commending the training and instructors. He said he was most impressed with the officers who taught the course. The officers should be recognized for their professionalism and dedication to providing the highest quality training.

104. Recognition for a detective who was the negotiator on a call referencing a suspect who was wanted for firearms related violent crimes. The suspect was located and a perimeter was set up. The suspect was inside of a building with a female and two children. The detective negotiated with the female and the suspect for over 7 hours. The suspect was convinced to give himself up. The negotiating skills of the detective was one of

the main reasons this incident was able to reach a peaceful resolution and she should be recognized for her efforts.

105. Staff who organized and put on a CRASE training was recognized by the attendees. An email was received stating that the training was a very valuable training and they were impressed by the kindness, knowledge and professionalism by all the officers.
106. An email was sent from the DA's office with recognition for an officer. The email stated that the officer was asked to assist with a last minute motion hearing. The officer had very little notice but she came incredibly prepared. She was prepared, professional and exhibited all of the positive qualities one would hope to see in an officer.
107. A citizen called and left a voicemail with recognition for an officer who helped in getting his credit cards returned to him. He was very appreciative and wanted the officer to know.
108. Three officers should be recognized for their efforts related to a call where they worked with a man who suffers from PTSD and mental illness. The man made comments about how he was touched and overwhelmed by the care the officers demonstrated to him after he was initially very concerned about his contact with the police. The officers provided the man with encouragement, care and concern which resulted in a positive resolution for the call.
109. Recognition for the property team and their supervisor for their assistance and guidance. The officer who provided the recognition stated that all of her experience with this team has been exceptional and it is clear that they have a very clear and effective leader. The property staff have all been very patient and helpful with questions and issues. They have gone above and beyond in their efforts to help officers.

110. Recognition for an officer who assisted on a call. The officer did an exemplary job of sorting through red tape and miscommunication that took place. Without the officer's help several more hours would have been spent on the call that already took seven hours as it was. The officer has excellent reasoning and communication skills.
111. A citizen sent an email to thank an employee who quickly responded to her blocked driveway. The parking enforcement officer was able to locate the address of the vehicle owner, found the driver and had him move the car. The PEO resolved the situation with a cordial introduction and no hard feelings. She appreciated his efforts and wanted him to know.
112. A citizen sent an email to thank two officers who stopped and helped her when her tire blew during heavy traffic. She stated they went above and beyond the call of duty and changed her tire and sent her on her way safely. She wished to thank them both for their service.
113. Recognition for a team who worked the second half of 2016 down an employee. Regardless of this, the team pulled together and continued to provide high quality investigative services to burglary victims in the city. These members of this team should be recognized for continuing the high quality work the unit is known for while under an increased workload that was required of them.
114. Recognition for the efforts of two detectives who went to the home where family had gathered after losing a family members. They wished to express their heartfelt thanks and appreciation for the care and empathy the detectives brought into their home. The detectives talked to the teenage sons who had lost their father, answered questions, helped gather the father's belongings, went out of their way to track down and deliver some of his belongings. They were kind and

understanding and the family wanted us to know how much they appreciated them.

115. Recognition for a supervisor who is the glue that keeps their unit together and running smoothly. She manages hiring and training of all new employees, handles the sometimes chaotic workflow with ease and is always available when needed. Staff appreciate having such a hands on, supportive and dedicative supervisor.
116. A citizen wrote an email to thank an officer for his attention to speeders on a specific road. She says she appreciates the officer's attention to a tragedy waiting to happen due to the volume of drivers who speed excessively.
117. Recognition for an officer who organized a tour of Camp Randall for kids in his district. This is a great community policing event and shows the officer's commitment and dedication to his community.
118. Recognition for the teamwork that went into a call regarding a man with a gun. Patrol officers responded to the 911 call and safely located and took into custody a potentially very dangerous armed suspect. A gang officer offered his expertise during the interview of the suspect and helped build rapport with him. Detectives assisted with gathering important investigative information and communicating with outside law enforcement agencies. Additional patrol officers safely conveyed the suspect to jail where the suspect commented on how nicely all the officers had treated him. All of the involved officers should be commended for their exceptional work to keep Madison safe.
119. A citizen wrote a letter to give recognition for two MPD officers after the passing of her father who died unexpectedly. She said the event was traumatic for her and the police, medical examiner's office and emts all came to her home. She

wished to commend the officers who treated her with kindness and compassion while also doing their jobs. The officers treated her with the utmost respect and a great level of professionalism.

120. Recognition for a sergeant who assisted a co-worker who was having a sudden onset of a potential medical concern. The sergeant escorted his co-worker to his healthcare provider and helped keep him calm during a stressful situation. He greatly appreciated the sergeant's thoughtfulness and professionalism.

121. An email was sent to recognize three officers who responded to a call where an intoxicated man was confused and trying to get into the wrong home. The citizen wished to thank the officers for resolving the matter calmly and effectively.

122. Recognition for an officer who was called upon by a 15 year old who wanted someone to talk to, who knew the officer and knew she could trust the officer. The officer should be commended for making a positive impact on this young girl's life and making a positive difference in her life as well. The officer goes to great lengths to build rapport in our community, build trusts and build positive relationships.

123. Recognition for a detective for her partnership with Shop with a Cop who has gone over and above to ensure that their program makes forward steps and that the children are taken care of. The detective works with the schools to choose the children, fundraise, coordinate rides for the kids, talk to parents to make arrangements and organize the volunteer officers and police explorers. Her work ethic is commendable and much appreciated.

124. A citizen wrote an email to thank an officer who responded when they were involved in a car accident. The



email stated they wished to thank the officer for her professionalism and more importantly her kind heart. They appreciated how the officer made a stressful situation more manageable.

125. An individual contacted the OIC to compliment an officer who responded to their home for a noise complaint regarding their dog. The individual said they were impressed with the professionalism the officer displayed. He said she was friendly, professional and dealt with the problem effectively.
126. Recognition for two detectives with regards to a case where a subject shot at officers. The detectives from the get go tirelessly gathered and organized every detail of the case. They worked in close concert with the DA's office to build a solid case against the subject. The detectives undertook extraordinary efforts to keep involved officers that were involved in the case apprised of the case. The subject was sentenced to more than 20 years of confinement as a result. The detectives showed extraordinary dedication, compassion and professionalism during this case and their performance was exceptional.
127. After meeting a young girl who was getting into a bit of mischief (which could lead to bigger problems as she got older) the officer discovered that the young girl and family did not have a Christmas tree due to family and financial issues. The officer, instead of taking the traditional law enforcement approach to deal with the young girl's troubles, took it upon herself and used her own money to buy and deliver a tree, lights, ornaments and presents to the family. The excitement of the young girl and her sisters was obvious on their faces. This was a kind outstanding gesture on the part of the officer who truly cares about our community and those that reside here.

128. Recognition for the officers who responded to a call where a subject who was suffering from a mental health issue had armed himself with a knife and his family had barricaded themselves away from him. The officers organized an exceptional display of teamwork who formed a perimeter and a contact team. The contact team was successful in taking the subject into custody safely. All members of the team contributed to the successful resolution and provided ideas and actions in a high risk environment that represent the best of what MPD has to offer. They should all be commended for their professionalism and outstanding performance.
129. Recognition for the efforts of all staff that were involved in a call where a violent suspect who was wanted for a number of violent felonies was tracked and located. The suspect barricaded himself inside an apartment with an adult female and two young children. SWAT and other MPD personnel were on scene to make contact with the suspects via phone, take containment of the building and to start negotiations that went on for 7+ hours. The operation was made even more challenging due to cold weather and the presence of family/friends around the perimeter. Eventually the suspects exited the apartment and were taken into custody without incident. This incident reflected exceptional professionalism, capability and effort on the part of tactical and CNT personnel. The outstanding performance by all SWAT personnel was directly responsible for this challenging incident resolving peacefully.
130. Recognition for a Sergeant who completed a project that was months in the planning. The sergeant volunteered to lead a local business and their employees through hostage exercises. The sergeant received excellent reviews from the business for his attention to detail, presentation and knowledge base. This is another example of the Sergeant's commitment to training and commitment to providing professional customer service to our community.

131. An officer provided a safety plan with photo, diagnosis and a map of the residence of a subject who eventually conveyed/committed. The officer should be recognized for his efforts related to this case.
132. Recognition for two officers who were able to bring the ARV to a scene where a violent suspect was under surveillance. The incident continued for more than 7 hours with a number of tactical and negotiation challenges faced by SWAT personnel. The officers noted here operated the ARV throughout the incident and their assistance was critical to the incident being resolved successfully.
133. Recognition for an officer who took it upon herself to organize a thanksgiving meal for patrol personnel working on thanksgiving. These gestures and actions in no small part create a strong, positive climate in which to work. She should be commended for taking the initiative and producing such a positive event.
134. A citizen sent an email to thank an officer who assisted him after his vehicle got stuck in the snow. The officer arrived fairly quickly, located a barrel of sand and helped spread sand on their hill for at least a half hour. It was the coldest night we have had this year and instead of the officer telling him to call a tow truck the officer opted to stay and help. The citizen was very appreciative of the help from the officer and stated the officer who helped him is an example of what all police should be like.
135. A citizen sent an email to thank an officer for helping when her tire was flat. She said she was upset and the officer was incredibly helpful. She said it was very kind of the officer to stop to help her and it made her day better.
136. Recognition from a business who responded when the business experienced a series of internal alarms. She was very

complimentary of the officers on scene, their performance and the service they delivered. She said they thoroughly checked the business. She described the officers as friendly, thorough, professional and they made her feel safe.

137. A letter was received with recognition for two officers. The officers were described as compassionate and professional in handling a difficult situation. The letter went on to say the officers professionalism and compassion were exemplary in assisting their family during a difficult time.
138. A voicemail was left to thank an officer for her assistance. The voicemail stated the officer assisted with a difficult teenage patient recently. He said the officer handled the situation so professionally and he wanted to reach out to say "thanks" to the officer.
139. A voicemail was left with recognition for an officer. The female stated the officer assisted when she was a victim in a hit and run accident. She described the officer as helpful, sweet and professional. She wanted to pass along her "thanks" to the officer for doing a fantastic job.
140. Recognition for an officer who came to assist when they were having trouble getting their car up the hill due to the weather. The officer helped push their vehicle to the top of the hill so she could get to work. The subjects were very appreciative of the officers assistance and. They said this act not only shows the dedication of the officer but his willingness to help a couple in need on a night of subzero temperatures.
141. A subject sent an email to thank an employee who assisted with giving him directions so he could find his way to court. The subject was very appreciative and wanted to reach out to say thanks.

142. Recognition for an officers efforts and going above and beyond with a specific all. The officer was sent to a call where there were drug concerns and compelling personal issues for a subject. The officer, after not finding any dangerous behaviors per say, took the time to check the subject's welfare and offer him help. The officer offered to reach out to family members and offered to convey the subject to a narcotics meeting which he took her up on. The officer displays honorable and passionate skill-sets and work ethic.
143. Recognition for officers who responded to an address and forced entry to help a female in distress. The officers came upon the suspect who was holding a knife, had just cut his throat and was taken into custody with no issues. Interviews were conducted, rapport was built with the suspect and the victim. Evidence was collected, photographs were taken and an exceptional investigation took place. The officers involved demonstrated exceptional bravery, initiative and sound judgment and they should all be commended for their contributions to this call.
144. Recognition for an officer who took it upon himself to meet with an apartment manager where there were on-going issues. The officer met with the apartment manager to discuss police response and activities within the complex with the goal of reducing crime for the apartment complex. This dedication to community partnership and proactive work reflects great credit upon the officer and MPD.
145. Recognition for an officer who assisted with the hiring process for new records employees. The officer, even though being on his off days, was still willing to come in to assist with interviews and other hiring tasks. This dedication to helping other MPD entities reflects great credit upon the officer and MPD.

146. Recognition for an officer who, while talking with a victim of a road rage incident, overheard a second complaint aired by dispatch and began to look for the suspect vehicle. The officer located the vehicle and attempted to stop it but it fled. The officer demonstrated great restraint and did not pursue the vehicle as this would have been a safety risk to those in the community. The officer's decision making reflects great credit upon himself and the MPD.
147. Recognition for an officer who took the time to discuss current policing issues with two classes of middle school students. The students were offered an opportunity to participate in the discussion and ask any questions related to policing. This was a great opportunity for students to engage in a thoughtful discussion with the officer.
148. Officers worked together regarding a complaint about a male damaging numerous pieces of property with spray paint. Officers coordinated together to watch cameras, give directions on the suspect's whereabouts and eventually locate the suspect's girlfriend who was also involved. While one officer gathered non-consent statements from numerous victims another officer pulled together the entire report. This is an excellent example of a coordinated and shared effort by all.
149. A citizen wrote a letter to thank an officer who responded to her call when she was experiencing harassments through her phone. The letter went on to express her gratitude for how the officer handled the call, talked with her, followed up with her and overall treated her. The citizen said she feels safe because of the officer and she will continue to be a better person because of the officer as well.
150. An email was sent to thank an officer who retrieved her stolen laptop and dropped it off at her home. She said she really appreciated the officer's actions.

151. Recognition for officers who demonstrated the highest level of courage, teamwork, tactical and communication skills to quickly save a life, apprehend a suspect and keep other officers and the community safe. These first responders were able to stabilize a chaotic scene quickly, preserve the scene and coordinate with outside resources to help victims still inside the residence.
152. Recognition for an officer and her actions with regards to a call where a fatal accident occurred. The email stated she was involved in an accident and this was her first experience of interacting with the police. She said she was treated with compassion, understanding and felt respected. She said this was her first accident she had ever been in and she was full of emotions due to this and then for the result to be a fatality was shocking and heartbreaking. She said the officer made a lasting impact on her life that night and she is forever grateful for being treated with such compassion and respect.
153. An email was received with recognition for an officer who displayed compassion, professionalism and caring during a call. The email stated the call the officers were sent to was a difficult call dealing with someone in a hyper-manic psychotic state with a long history of abuse and trauma. The officer's composure and caring was a factor in de-escalating her and having the subject be willing to go to the hospital.