



If you would like any further information on any of these specific examples, please contact Public Information Officer Joel DeSpain at 266-4897.

January-March 2017 Employee Recognitions:

1. Officers responded to a call where a woman had been stabbed in the chest and arm. The officers arrived to find the injured woman and discovered that the suspect was likely in the apartment across the hall and was significantly mentally ill, not acting himself and that he was possibly going to turn the knife on himself. While one officer worked on getting the woman out of the building to EMS, other officers worked quickly and calmly to offer ideas on how to make contact with the suspect. The suspect's location and the fact that he was gravely injured was determined quickly due to the tremendous teamwork that all of these officers demonstrated. Based on the injuries that the victim and the suspect sustained it is very likely that both will survive this incredibly violent and unfortunate situation in large part due to the courage of these officers in addition to their ability to operate under extreme pressure and chaos.
2. Recognition for three officers with regards to a juvenile who has significant deficits including mental health challenges and cognitive delays with whom comes into contact with the police on various occasions. The officers always demonstrate benevolence, support and empathy when dealing with the juvenile and they really appreciate the efforts of the officers.

3. Recognition for an officer who assisted several motorists with changing their tires during a terrible cold snap. The officer always gives 110% to the job and goes beyond what is expected.
4. A citizen left a voicemail to thank an officer for their assistance and their service. The citizen said they were impressed by the officer when they came into contact and the officer was very professional and kind.
5. Recognition for a new captain who came to a weekly coffee with a cop event to introduce himself, answer questions and provide his contact information to the attendees. This type of interaction and attention to the neighborhood is appreciated and recognized.
6. Recognition for an officer who gave a ride to work for an individual who had his bike stolen. The officer then called the individual later in the day to tell him the bike had been located which made his day. The officer should be recognized for his efforts and professionalism.
7. Recognition for an officer and her efforts which led to the saving of a life when a subject had an overdose. The officer should be commended for her dedication to duty and her selfless response (due to her being in briefing at the time the call came in) to save the life of another heroin overdose subject.
8. A detective recognizes the excellent investigation and report that an officer completed regarding a robbery investigation. The officer should be commended for his fine work.
9. Recognition for the efforts and teamwork of an officer and two detectives in regards to a subject who came into a district who wanted to report some of his past behavior such as trespassing.

Instead of giving the individual the number to make a self-report the officer spent time building rapport with the subject which turned into the subject admitting that he had walked into an apartment and had sex with a woman he did not know. He shared other concerning behaviors as well. The officer and detectives worked together to put together the pieces of his stories and previous cases. They coordinated a consent search of his residence and he was eventually charged with several offenses. This is a great example of teamwork.

10. Officers responded to a call where a burglary had occurred at a business. The suspect was found via cameras and he was located. Due to a coordinated effort, the suspect was apprehended and arrested.
11. Another law enforcement agency called to thank an officer who provided translation assistance that greatly assisted their investigation regarding an OWI. The officer from the other agency wished to convey his gratitude to the officer and MPD.
12. An individual sent an email to thank an officer for his efforts and investigation that led to the recovery of her stolen bike. The email stated her bike, which was given to her from her recently deceased grandmother, was stolen and believed to be found on an ad on the internet. The officer set up a meeting with the person listing the bike for sale, met the person, arrested the person and returned the bike. The individual was so happy and appreciative of the officer and his efforts and she wished to thank him for his service.
13. Recognition for an officer who was filling in at a local high school when there were concerns about a student bringing a gun to school. As the principal was searching the bag of the student she discovered a smaller bag with something heavy in it. The student attempted to lunge for the bag and attempted to run from the officer. The officer was able to grab onto the

student and ultimately take him to the ground and place him into handcuffs. A search of the bag found a loaded handgun. The officer's quick actions resulted in the arrest of the suspect rather than a potentially very dangerous scenario of a student running around the school with a loaded gun.

14. Recognition for three officers who responded to a call regarding a depressed United States Veteran who was suicidal and was holding a firearm. One of the officers who arrived began a dialogue and was able to relate with him as they themselves are an army vet. The officer kept a dialogue going while calmly moving towards the subject and eventually they were able to place their hands on the firearm. Another officer was able to appropriate cover for the initial officer as he made his way to the subject. The officer was able to convince the subject to let go of the rifle. Another officer arrived who was an army ranger, started a conversation with the subject and shared stories of their combat experiences. The subject asked for this officer to ride with him to the VA hospital. All three officers should be commended for their interaction and the way they handled this particular call. Their teamwork, compassion and professionalism deserves recognition.
15. Recognition for an officer's proactive efforts as she noticed a vehicle leaving a parking lot of a store rapidly and saw an individual running after that vehicle. The officer decided to follow the vehicle and located a subject who was hiding behind a hotel in a bed of an open pickup truck. The officer developed probable cause to arrest him for felony retail theft as well as a warrant. This subject had been conducting a string of felony level retail thefts. The proactive efforts of the officer brought that spree to an end.
16. An email was sent by a mother of a subject with thanks for two officers. The police were called to assist with her daughter who was suicidal. The mother stated the officers were outstanding in handling the situation. In describing one

of the officers she said "her instincts were 100% accurate and her actions and communication to my daughter were powerful and effective." She then stated the other officer present was a perfect counter balance to the other officer as he effectively secured a safety and cooperative commitment from her daughter. The mother was incredibly thankful and appreciative of the efforts by the officers.

17. Recognition for an employee and her assistance arranging backgrounders and their schedules. The employee took into consideration denials, pending requests and ensuring we stayed above soft minimums when pulling employees to assist with background investigations which was very much appreciated by other staff and schedulers.
18. An email was sent to thank an officer who was so nice and beyond kind to his daughter. The email stated that his young daughter is in awe of police officers and was very excited to see an officer at an event they went to recently. The officer complimented her on her light up shoes and commented that his shoes did not light up. The individual wished to thank the officer for his presence.
19. Recognition for the efforts of multiple officers and detectives regarding multiple cases of purse snatchings. Officers gathered evidence related to the crimes, elicited detailed statements from victims and witnesses, video of suspects were able to be obtained which led to them being identified, the apprehension and arrest of suspects was then coordinated. The suspects were successfully apprehended and confessions were obtained from two of the three suspects. These members of the Department should be recognized for their excellent investigative efforts and their exceptional teamwork.
20. Recognition for an officer who was responsible for conducting recruit tactical response training which included 4

full days of scenario training for 23 recruits, multiple instructors, actors and several observers. The officer was able to secure a training site that would replicate real working environments for recruits outside of the MPD training center. The officer's performance received positive reviews. The officer's commitment to providing excellent training to recruits not only prepares recruits to be successful in patrol but also for positive resolutions in our community. The officer's dedication to providing excellent training to recruits reflects great credit upon himself and the MPD training team.

21. Officers recognized a pattern of behavior where a suspect was targeting the elderly in retail stores by stealing their purses and using their credit cards and checks. This suspect was released from prison in 2016 and within 10 days of being released she had absconded from probation and parole. Officers alerted retail stores about this suspect and her recent behavior. A plan was developed to apprehend the suspect however a retail store called in the meantime to advise the suspect was at their store. An officer located the suspect driving and waited until additional officers arrived before contact was made. Contact was made with the suspect and she was taken into custody where she confessed to several crimes. The suspect was booked into jail and will be charged with at least 12 crimes, including 8 felonies and 4 misdemeanors. The officers involved in this incident did an outstanding job to take the suspect off the streets as she was in the middle of another crime spree and victimizing a vulnerable part of our community. The officers efforts should be commended.
22. A subject called to recognize an officer for their efforts. The individual stated he first met the officer last summer when his ex-girlfriend called the police. He explained that the officer investigated what was going on and was able to see that his ex-girlfriend was trying to harass him. The caller went on to say that due to his interaction with the officer his viewpoints about police have completely changed. He said the officer has

changed his life and he has never had such a positive interaction with the police before. The caller said the last 6 months of his life have been very difficult and he doesn't believe he could have gotten through it without the help of the officer. The caller was emotional on the phone and wanted the officer to know how much he is appreciated. The officer has made a deep impact on this individual and has made a difference in his life.

23. A note was attached to a citation being paid with recognition for the officer. The officer was described as kind, thoughtful and professional when he responded to a car accident. The citizen wished to recognize and thank the officer for his service.
24. A citizen stopped in to the PD to thank an officer for their assistance over Thanksgiving when she got into a car accident. She wanted to convey to the officer how appreciative she was of the officer and how kind she was to her during the investigation.
25. Recognition for an officer and his efforts in locating a vehicle where the passenger was wanted for bank robberies. The vehicle was stopped and the suspect was taken into custody without incident. If it were not for the officer, the suspect probably would have been a part of more robberies in the city.
26. Recognition for the planning that went into a Judgment Under the Radar training which was attended by social workers, police officers and other community partners. MPD officers put in an immense amount of collective time and energy to make the training possible. Officers were valuable advisors on material and logistics, scenario actors and led instruction sections. This all required independent research, collaboration with community partners, creative vision and perseverance. This team consistently embodies MPDs core

values of strengthening community partnerships, seeking continuous improvement, promoting diversity and cultivating leadership.

27. Recognition for an officer who responded to a call where a man was yelling and banging on the caller's door. The officer responded and eventually had to arrest the man for his erratic behavior and for disorderly conduct. The man was also saying he wanted to get home to his children. The officer decided to check on what this meant by responding to check the welfare of the children. The officer located a 5 year old and 7 year old locked out of their home with no adult supervision. A parent or guardian was not able to be located so the officer took the children into protective custody. The officer took the children out to dinner and paid for their meal out of his pocket. The children's mother was eventually located and taken to detox due to her intoxication level. The children's biological father was located and came to get the children. The officer should be commended for helping these children and making sure they had dinner when they had no control over the circumstance.
28. A citizen called to thank officers who responded to two separate incidents involving his son. The father stated he wanted to call and thank the officers for their selfless service. He was very grateful for the assistance of the police and how attentive they have been to him and his son recently.
29. Recognition for an officer who responded to a call where an elderly man had called 911 stating his phone and televisions were not working. The officer arrived to find an 83 year old elderly gentleman who was surprised to see the police at his home. The officers were invited into the home where one officer re-set his satellite system, moved furniture to access the TV and installed batteries in the remotes. The man's wife was sleeping when the officers first arrived but woke when they were present. The wife described how she

and her husband have been together since 8th grade and she talked about her husband's Parkinson disease and the struggle of watching her husband deteriorate. The officer was plain awesome. She was patient, considerate, compassionate and listened with sympathy, offering kind words of encouragement.

30. Recognition for an officer and his reports which are excellent, model pieces of work, with follow-up and records checks and summaries. The officer continues to show he is an asset to not only his home district but other service providers within and outside of the Department.
31. Recognition for an officer who responded to a hospital reference two gunshot victims even though he was not dispatched to the call. After determining that the victims were being interviewed, the officer went to review camera footage and found out the victims arrived on foot. The officer then went to try to locate the scene where the victims were shot. The officer was able to quickly locate the vehicle which had sustained significant damage from the shooting. The vehicle was also reported as stolen from Chicago. The officer greatly assisted in this investigation through his proactive work, helping to secure needed evidence and giving investigators multiple tools to work with in regards to the victims.
32. Recognition for an officer and how she handled a call she was sent to at a local store where a woman was causing a disturbance. The officer was able to determine that the woman was upset that she could not return baby formula that her friend had bought incorrectly for her and that without being able to return the formula she would have no money to buy milk for her children. The officer deescalated the situation by purchasing milk for the family using her own money and offering to take the mother a ride home. The officer's exceptional actions and outstanding professional communication resulted in a positive outcome from all

involved. The mother was extremely appreciative. This call was a perfect example of community policing.

33. Recognition for an employee who was organized and had everything the district needed for shift change which included charts, lists and detailed instructions which all made shift change go smooth. The employee is a dedicated employee and her work often goes unnoticed but is appreciated by everyone at their district.
34. Recognition for an officer for providing life saving measures to an individual who was passed out in a bathroom of a restaurant. The officer used naloxone which resulted in saving the subject's life. The officer should be commended for his actions.
35. A mother sent an email to thank the officers who assisted for "probably saving my son" by picking him up and taking him to detox.
36. Recognition for an officer who is a master of organization and documentation. The officer constantly is trying to improve the training we offer or tweak it for the benefits of the students we train. The officer is extremely competent in all facets of training, knows how to get information across to the students, comply with academy requirements/documentation and has so much doing it. His dedication to his job pay forward big rewards for our department.
37. Recognition for a cadre of officers who assisted with the 40 hour block of OWI instruction for the recruits. The reasons we were able to get the student/instructor ratio needed was due to selfless acts of officers who were willing to change days off, take MPPOA time, etc. This type of dedication to the job and this topic is appreciated and the recruits benefit from it. There are so many moving parts to this training and the

recruits leave this block of instruction with a good grasp of the severity of impaired drivers and are given the tools to try and detect, arrest and document the behavior for a successful disposition. They do so because of the efforts of the trainers.

38. Recognition for an officer who voluntarily left a unit she was involved in for several years, due to the unit being reduced, so another officer could stay in the unit he loved. This officer's terminal illness required him to leave the unit and the other officer was asked if she would be willing to come back and fill in which she accepted without hesitation. This is reason alone to commend the officer on her work ethic and performance of duty but there is more. She works tirelessly behind the scenes in many facets of the department. She is there to help others when needed. She volunteered to help with the OWI instruction block for recruits when she heard they were short-staffed. When a co-worker had to take some time off for a family illness she stepped up and dealt with 8 major traffic crashes and several others. The officer single handedly took every single one of these calls, even over holiday breaks. She would always reassure the other officer, out on leave, that she could handle the calls and for her not to worry about work at that time. The officer should be commended for her work and dedication she gives to our department on a daily basis.

39. An email was sent to commend and give thanks to an officer who assisted his nephew who was having a mental health issue. The email said that through the officer's efforts, he ensured that his nephew was safe, calm and quickly admitted to the hospital and connected with family. The officer did not leave until the situation was under control. The officer's demeanor and actions were sensitive and humane, professional and thorough. The officer is a credit to the Department per the family member and they were very impressed with the officer.

40. An email was sent stating even though they were pulled over for speeding they had a positive experience with the officer. The citizen said the officer provided the most professional and respectful interaction. Not only was he friendly, but he was kind, understanding, calm and efficient. They stated every officer they have ever interacted with has always portrayed the MPD in the exact same way - that is a testament to great recruiting, exceptional training and quality leadership.

41. An email was received with thanks for an officer who handled a situation. The email explained that the individual was thankful for the good service she received from the officer. She described the officer as truthful, considerate and consoling.

42. An officer contacted the driver of a vehicle he came upon that was sitting on top of a snow bank. The officer found the driver to be impaired and arrested him after he failed to complete various tests. A K9 responded and alerted to the vehicle. Ultimately numerous drugs and pills were located within the vehicle and on the suspect. Another officer assisted with the primary officer with meeting with the driver at the hospital for a legal blood draw. Dozens of pills, meth, marijuana and THC were located. These officers demonstrated initiative during this incident and completed an outstanding investigation.

43. An email was received with feedback regarding observations of police as they dealt with someone with a potential mental health crisis. The officers were warm, concerned and conscientious. The officers asked the subject if he needed to talk with someone, informed him that they were there to help and that he could rely on them to take him to the hospital. The individual wanted to say thanks for being upstanding officers.

44. A citizen called to thank an officer for his assistance. The officer was described as being the most professional officer ever encountered by the individual. The officer was kind, gentle and soothing. The officer was professional in his explanation and considerate of the parties involved.
45. Officers were dispatched to a call reference a domestic/person with a gun threatening others. It was reported that the suspect was possibly suicidal. The officers were some distance away from this call. One of the officers was able to make phone contact with the complainant, who only spoke Hmong, and gathered valuable information that he passed on to officers who were arriving at the call. A perimeter was established/set up. The suspect exited the residence and complied with all orders. The officer who called to speak with the suspect should be commended for his patience and professionalism in speaking to the complainant. The other officers on scene did an outstanding job in tactics and vision as they set up on the target address and planned the next move if needed. This was a call where great team work was displayed.
46. A citizen sent an email wishing to thank the officer who saved her brother's life. The email advised that she wanted to thank the officer for not only doing their job but for going above and beyond. The efforts of the officer is appreciated by all of their family members. She wished to thank the officer for not giving up on her brother.
47. A citizen sent an email to express his appreciation for two officers on how they handled a situation in which they called the police. A man was located at a church and it was determined he had spent the night there. A conversation was struck up with the man and there were concerns about his well-being as he seemed very disoriented. The police were called to check on his well-being. The officers courteously asked the subject questions and maintained a friendly, business like composure throughout their conversation. The subject

was found to have an extraditable warrant out of another state so he ended up getting arrested. Regardless, the officers efforts were recognized and appreciated.

48. Recognition for an officer who, after noting ongoing issues related to a specific bar, completed extensive statistical research on calls for service at this bar. He also synthesized the data and provided context and comparison data with other liquor establishments. The report done by the officer was thorough, organized and conceptionally sound. What is most striking about this situation is that the officer did this report on this bar even though he is no longer working in the district where the bar is located. He completed this project because he identified an ongoing problem in his district and wanted to support future changes that could increase officer and community safety. This officer is an exceptional officer and an asset to our department.
49. The City Attorney's Office gives recognition to a detective who assisted with a recent case. The comments regarding the detective referenced what a great job the detective did. Due to his herculean efforts to dig up information on a case from 1980-2006, it is no exaggeration that he probably saved the City half a million dollars and was responsible for the law firm wanting to settle in the first place.
50. Recognition for the efforts of an officer who has seamlessly joined a new work group while taking on a leadership role on several projects and investigations. One of his projects was developing a proposal for environmental changes to a downtown area. He identified and examined the problem, enlisted the assistance of his team members in exploring possible solutions and submitted a proposal in an effort to improve officer and community safety. Several of the suggestions have already been put into place. The officer is a very active officer who consistently searches for ways to contribute to the success of the MPD. He is a critical thinker,

not only prior to taking action but also in after action reviews. He performs his duties with little to no direction. He is thorough, patient yet decisive when appropriate and has the confidence to make tough and potentially unpopular decisions in order to ensure the best outcome.

51. Recognition for a group of officers whose efforts led to a recovery of a stolen bike valued at \$1,000. An operational plan was developed to meet with the potential seller of the stolen bike. The first attempt was not successful but contact was eventually made, the bike was confirmed to be the bike stolen and probably cause was developed to arrest the suspect. The bike was returned to the victim who was obviously very pleased with the outcome. The suspect then had an active warrant put out on him for failure to appear for the charge. The officers tracked down the suspect and arrested him. This case highlights the team work necessary to conduct these operations and the exceptional performance by all involved.
52. Recognition for two officers who responded to a call which involved a mental health commitment of a 15 year old boy. The 15 year old at one point retreated to a back bedroom, grabbed a large steak knife and posed a threat to the officers. The officers responded appropriately by creating some distance and giving very stern directives to drop the weapon which thankfully the 15 year old complied with. The officers used great restraint, patience and effective verbal commands. The officers deserve recognition for their outstanding work on this call.
53. The police were called to assist a frantic mom who stated her son was suicidal, had a plan and that she didn't think she could keep him safe. The officers went to the home where they discussed strategy and a desired outcome. The officers were described as kind, benevolent and supportive during the duration. The outcome was that the youth agreed with the officers, and went to the hospital with his mom and officers.

The family and youth's treatment team are meeting with a MPD mental health officer for further partnership planning.

54. Recognition for a sergeant who often puts out role call training for officers working 4th and 5th details. This initiative makes briefings a learning experience and is appreciated.
55. Recognition for the life saving efforts of an officer who was on his way to another call when he came upon a vehicle that was partially in a snow bank. The officer checked on the vehicle and found the driver slumped forward, unconscious and turning blue. The officer administered nalaxone to the driver and requested EMS to the scene. The driver did not have a pulse so the officer removed him from the vehicle and began administering CCR. CCR continued until the driver eventually did regain consciousness. The driver was transported to the hospital and made a full recovery. The officer's quick assessment and subsequent actions of rendering aid to the driver saved his life and he should be commended.
56. Recognition for the efforts of the officers and investigators that handled a call which involved a very serious injury to a young child. While the child was being transported to the hospital, one of the officers was able to obtain an incriminating statement from the foster mom while providing legal standing at the residence and being very professional with his contact with the foster mom while also assisting to entertain two other children that were in the home. Another officer, who was with the injured child and foster dad at the hospital, displayed his compassion and patience. The investigators went above and beyond in processing evidence at both the hospital and the scene. All involved were able to perform their duties in a professional manner consistent with our department's core values, in spite of the highly emotional affect this traumatic call had. They should be recognized for their remarkable work on this difficult call.

57. An officer responded to a 911 disconnect call at a hotel. The officer proactively stopped out to contact the staff after being told that security checked and there were no issues. The officer was described as very kind, friendly, and professional during his contact with the hotel staff. The officer was also described as displaying very good community policing skills by introducing himself and handing out his business card. The officer showed a commitment to community policing and customer service during this interaction.
58. Recognition for the efforts and investigation by a detective in regards to a domestic disturbance case. Over the course of a year, the victim reported several interactions she had with the suspect. The investigation culminated in a contentious jury trial where the suspect was found guilty and he was sentenced to the maximum penalty. The victim wrote a letter to the detective expressing her appreciation. The letter went on to state that the detective help the victim find her voice, helped bring her clarity and understanding in what to expect in the criminal case and helped her find the strength to move forward. She said that the officer's calm, validating interpersonal style engendered in her a sense of safety, protection and trust. She talked about in the letter about how she can be herself again after 13 years of being in a marriage where she had no hope. She called the Detective her hero in the letter.
59. Recognition for an officer who assisted with an endangered missing person report. The caller and other family members that initiated the investigation were challenging to work with, providing sparse and conflicting information. In addition, there was concern about a subject in the missing person's life who had absconded from a half-way house and was currently wanted. The officer went well above and beyond in this investigation by contacting multiple agencies and working multiple leads over a period of weeks, ultimately getting into contact with the missing person and verifying her

well-being. His outstanding work alleviated the concerns of her family and friends and is to be commended.

60. Recognition for an officer who has made several efforts to enhance the solvability of a recent shots fired call by returning to the scene and interviewing potential witnesses and in one case the potential victim of the shooting. During the course of these efforts, the officer found video footage from the apartment management as well as developed further leads on the subjects involved. All of these efforts were self-initiated by the officer. This is yet another stellar example of the work product of the officer and his dedication to service.
61. Recognition for an officer who provided nalaxone to a subject which revived and saved a life. The subject who was revived later called to thank the officer for not only saving his life but for the compassion and professionalism displayed to himself and his mother.
62. The OIC received a phone call with recognition for an employee. The officer was described as someone who brightens days with his agreeable disposition and with the humor he displays on the job.
63. Recognition for officers who presented a Hmong Cultural competence block to the recruit academy. This presentation gave insight to the Hmong culture in Madison as well as the Midwest. The recruits further had the opportunity to dress and dine like members of the Hmong community which allowed them the opportunity to hear, taste and feel the Hmong culture. The recruits learned about Hmong clan structures, family structures, customs and social issues. This training was invaluable to the recruits as they prepare to work with the Hmong community to resolve issues. The work provided by this group of officers reflects great credit to themselves as well as their dedication to our Department and community.

64. The father of a suicidal subject was contacted to follow-up to see how his son was doing. The father raved about the outstanding service that the responding officers provided. He was very appreciative of the efforts by the officers and of the help that was provided to his son.
65. An email was sent in to thank a sergeant for his help. The email stated they received a call from the police that we had their back license plate. He described the sergeant who helped him as extremely nice and professional.
66. Recognition for an officer who has over 20 years of experience and led their district with the number of citations issued. The officer continues to demonstrate a level of initiative which is an example to all. He has a reputation for problem-solving, seeking alternatives to mere ticket writing so this statistic emphasizes his all around work ethic and he should be commended.
67. Recognition for the efforts of two officers who assisted a family through a very difficult time. An email exchange between one of the officers and a family member provided recognition for the officers as the family member stated he would never forget the compassion of the MPD as a whole and specifically two officers. He described one of the officers as "providing a park of hope when I had none." Both officers exhibited a high degree of compassion and attention to the needs of this family and they should be recognized.
68. A citizen wrote an email to give recognition to two officers who assisted with checking the welfare of a suicidal student. The citizen expressed appreciation for the efforts of the officers, the follow-up they provided to her and for their overall care they displayed to the student and family. The officers were able to develop a plan which included a place for the student to stay. The officers did not judge anyone and should be commended for their work.

69. A male subject left a voicemail to thank an officer who stopped at his home to check on him. He said the officer was very kind and spent a lot of time talking with him which meant a lot to him. He wanted to call and express his appreciation for the officer and his efforts.
70. Recognition for two officers who were able to talk a suicidal subject off the ledge of a parking ramp. The officers were able to establish rapport with the individual and eventually were able to talk her into going to the hospital. The individual later stated it was her intent to kill herself by jumping off the structure. The officers should be commended for their actions.
71. Recognition for the excellent work that an employee does in preparing for, applying for and administering grants. The efforts and guidance by this employee is truly remarkable and the work he performs makes a significant difference in reaching challenging deadlines.
72. An individual contacted the PD to give thanks and appreciation for three officers who responded to a fairly loud situation in which they "defused" perfectly. He commended their professionalism and thanked MPD for our fine officers.
73. Recognition for an officer who has been working with a mentally ill and homeless citizen for the past year to secure housing and other mental health resources. The officer will convey the subject to the Social Security Administration building this week to secure his social security letter and other paperwork that is needed. The officer should be commended for this initiative and work towards making the plight of a citizen in need more bearable and humane.
74. An email was received with thanks and appreciation for a parking enforcement officer who took the time to answer questions so that there was no confusion by what had taken

place with a parking space being bagged. The parking enforcement officer then followed up with a voicemail which the individual was very appreciative of.

75. Recognition for a Sergeant who put together a 2 day site visit for another law enforcement agency regarding our mental health program. The sergeant delivered a fantastic 2 day visit that was immensely helpful in providing the overall highlights of our mental health program. All of the officers they met were consummate professionals and eager to help them get the most out of their visit. They absorbed a great deal of information that they will use to develop their own mental health program and were very appreciative of our efforts to assist them on this endeavor.
76. Recognition for the efforts of two officers who handled a call where the reporter was concerned about the well-being of a subject in Chicago who was intoxicated and making suicidal statements. Instead of just referring the call to Chicago PD the officers facilitated a telephone ping and then communicated to Chicago PD the location of the subject who were able to eventually make contact with. These officers wanted to see the call through to the best possible outcome and do right by the subject in question. They wouldn't accept less than the best effort by all involved and made sure that the subject was checked on. Their efforts should be commended.
77. An employee from a school sent an email to thank two officers who visited her classroom. She described both officers as being absolutely wonderful to have in her classroom. She said her children loved learning about safety, meeting them and interacting with the officers.
78. A consumer wrote on a citation a nice note about an officer. She stated that the officer was very helpful and professional to her at the time of the accident. She also stated the officer is a credit to the MPD.

79. An email was sent to the Chief with recognition for an officer. He stated that it had come to his attention that a tenant in one of the buildings they provide security services for had passed away. He went on to explain that in his normal course of work which involves reviewing video footage he observed one of our officers informing someone that the tenant passed away. He said the video was difficult to watch but what made it easier was watching the officer comfort the individual for several minutes while he began the grieving process. He said that many may think this is a standard and normal duty for a police officer but he said that no where does it state in any document or policy that the officer needed to comfort anyone. He did it based on his character and commitment to serve the people of our community. The individual went on to state that he wanted to take the time to say he appreciates the work by our department and what our officers do on a daily basis.
80. Recognition for an officer who responded to a stolen auto call. The officer discovered that the mother went to start her car to warm it up and then went inside to get her children. When the mother returned to the car the car was gone. This was the only transportation for the family and they were on their way to the store to get milk. The officer completed her investigation, listed the car as stolen and then gave the family a ride to a nearby store to buy milk and then returned them to their residence.
81. An email was sent giving recognition to the officers that responded to his daughter's home when her husband threatened to kill her and injuries were sustained. He said the officers who responded were kind, caring, considerate and the epitome of professional. He said he was able to speak to a sergeant on scene three times throughout the ordeal as he lives out of the area. He said the sergeant was prompt to return his calls. He said the sergeant made him feel like he truly cared and was concerned about his daughter and grandchildren. He wished for the officers to be complimented and commended

for their excellent service.

82. An email was sent to thank the WPD for their support and dedication for protecting residence and property. He also wished a specific officer for establishing the West Side Community Boxing Club which is a wonderful idea to help kids and young adults.
83. Recognition for a sergeant who gave their unit a presentation on what their unit does. The sergeant's presentation was well-organized, easy to understand and unthreatening. The sergeant was so kind and approachable in matters that can often be stressful.
84. Recognition for two officers who have participated in a restorative justice circle. Throughout the process the officers have shown a tremendous commitment as well as openness and a willingness to share and reflect. It took an incredible amount of courage for the officers to agree to participate in this program and they should be commended for their participation and their efforts. They have shown a great deal of compassion and character to everyone involved and they too have become advocates for the Community Restorative Court. This process is on track for very successful outcome and the officers' efforts should be recognized.
85. Recognition for three officers who responded to a call where a female was unconscious, had no pulse and had infrequent agonal breathing. While another officer from a different agency arrived first and started life-saving measures, the three MPD officers arrived and contacted the female's very distraught family members who were on scene and witnessed when the female went down. The officers did an extraordinary job of empathizing with the family, helping to calm them down and act as compassionate servants for them as they were dealing with a very traumatic and stressful event. The female suffered a very serious heart attack and was revived on the

scene. The officers should be commended for their caring and compassionate support of the family during this crisis which is a great credit to themselves and a model of the values we have at MPD.

86. An officer was dispatched to investigate a physical domestic in progress. The officer conducted a very thorough investigation and documented specifics about the scene, injuries and additional details within his report. The case detective provided feedback to the officer informing him of his excellent investigation. Without the officer's details investigation the report a substantial battery charge would not have been possible.
87. Recognition for a civilian employee/co-worker who assisted an officer recently on two separate occasions. The officer found the efforts of the employee to be tremendously helpful. The efforts of the employee literally saved the officer hours of work. She regularly provides excellent support and service and she should be recognized for her outstanding service.
88. Recognition for the efforts of an officer and a detective whose efforts certainly helped save a life. The officer was contacted regarding a 15 year old transgender female who was somewhere in the Madison area making suicidal statements. The officer and detective worked together and were able to eventually locate and make contact with the 15 year old. The officer and detective then worked with the family to get the teenager the help she needed. This was great teamwork by all involved and this is a great example of the officers commitment to a high quality of police services which are accessible to all.
89. Recognition for two officers who responded to a call and preserved the life of two teenage addicts. The officers arrived on scene to find a woman passed out in the bathroom and

subsequently found two teenage addicts physically intertwined in an overdosed state. They were able to get both individuals out of the bathroom, apply naloxone which revived both parties. The officers should be recognized for fighting for these subjects lives.

90. A letter was received to thank an officer for his expertise, commitment and training skills when he presented a Civilian Response to Active Shooter Events training to a local business. The letter stated that the officer was not just a great trainer but an exceptional trainer. He connected with the audience, empowered staff and did so without coming across as alarming or negative. He was highly engaging in his style and technique. He is an asset to our community and the MPD.
91. Recognition for the efforts of a civilian employee/co-worker who is responsible for conducting the background investigations for all firearms that are to be returned to the owners. The employee is an amazing source of knowledge regarding our firearms. She recently quickly assisted another employee by determining how to find a report and deciphering an NCIC return from 1981. She is a very important asset to the MPD and she should be recognized for work ethic and teamwork.
92. Officers responded to a call to check the welfare of an employee who had been exhibiting some odd behavior in the past week. Before the police arrived, the employee stated that people were after him and trying to follow him so he began running through the business and hid in a room. The initial officers arrived on scene and attempted to hold the door shut to where the subject was hiding to wait for additional officers to arrive. The subject forced the door open and charged at the officers. A taser was deployed but was not effective. The subject resisted, struggled and caused injuries to an officer. The subject was eventually taken into custody. This was a challenging call. The officers all responded in a tactical,

humane and professional manner. A manager of the business sent an email to thank the officers for their actions and all that they did to ensure the safety of the rest of the employees at their business.

93. A letter was received to thank an officer who assisted him when he ran out of gas. The letter stated that his vehicle stopped during rush hour and although he was able to get out of traffic he had to walk in the bitter cold, dark and against ongoing rush hour traffic. He also had to cross three lanes of oncoming traffic in the dark. The officer must have come by a few minutes after he started his walk. The officer visited a few nearby gas stations in the vicinity and found him. He waited until the gas can was filled up and then gave him a ride back to his vehicle. He then helped him ease back into the eastbound traffic. The officer was alert to the situation, courteous in helping him and a welcome sight. He wanted to thank the officer for his assistance and express his appreciation for the officer.
94. Recognition for an officer who administered naloxone to a subject who was not breathing and who did not have a pulse. The subject was eventually revived and transported to a local hospital. The officer should be commended for his quick life saving actions.
95. Recognition for two K9 handlers who, for the first time, was involved in the internal training of a new K9 handler. The two K9 officers involved were critical in this almost six week process. They were patient, willing to change their schedules, being willing to travel for some training, etc. The two K9 officers went above and beyond in their efforts and they should be recognized as they embraced this challenge and got the new K9 handler off to the best start possible.
96. Recognition for the efforts and teamwork that resulted in an arrest of a sexual assault suspect. One officer completed a

very thorough, detailed investigation which led to PC for sexual assault charges, documented and collected evidence and got a good statement from the victim. Another officer sent a preservation request to Facebook to have them preserve the content on both the suspect and victim's accounts. The third officer was provided with details on the whereabouts of the suspect. He took the initiative to contact the detective assigned to the case to get background information. He then tracked down the suspect arrested him and seized his phone. The efforts of these three officers are greatly appreciated and they did a great job working together to get the suspect.

97. Recognition for a PRT who is dedicated to her duties and committed to getting the job done. She consistently helps where needed and always seems to be able to answer questions, solve issues and get projects done in record time. She is truly an asset to our department and she should be commended for her efforts.
98. An email was sent to give recognition and appreciation for an officer. The email stated that we have an angel working for us and said the officer literally saved her life. She went on to state she suffers from a few different mental illnesses and she is on disability. She talked about the struggles she had gone through recently with troubles at her bank, the loss of her service dog and other issues. She said the officer helped fill her pantry, let her cry on her shoulder and was there for her when she most needed it. She said the officer also helped her find the most incredible service dog she could ask for. The officer makes her feel special and she would like the officer to be commended.
99. A dispatcher sent an email to thank three officers who provided her with a ride-along experience at the last minute. She said she was impressed with their willingness to step up last second for a task not everyone enjoys and also ended up learning a few tips from all three of them. She said the

officers took time to explain what would be helpful to help guide officers during tough tactical calls. She said the sense of teamwork and camaraderie she observed was really something and she has a very positive view of the MPD.

100. Recognition from the DA's office for the efforts of a detective which led to a 23 year confinement sentence of a 75 year old man convicted of sexual assault of a child, exploitation of a child and possession of child pornography. This sentence was due to the detective's thorough investigation, dedication and advocacy. The detective did an exemplary job investigating this case and ensuring that everyone involved understood the true heinousness of the defendant's conduct. She attended the hearing/statements from the 5 year old victim who struggled to communicate what exactly happened to her. She coordinated search warrants, managed to make the suspect's minimization and denial helpful to the case. She patiently let him spin his web of lies until he unwittingly trapped himself. She came to every court date. She stayed connected to the victim's family. She promptly responded to call emails and calls. She ensured that this case would not be lost in the messy chaos of the criminal justice system. She made sure the suspect was held accountable for his actions and that the little child's voice, strength and resiliency would not be ignored. Justice was served. True justice. This is all thanks to the dedication and service of the detective involved.

101. A letter was received from another law enforcement agency thanking a sergeant for his assistance regarding a recent domestic violence incident involving one of their officers. They stated the sergeant's response and investigation was prompt, professional and thorough. The Chief of Police from the agency thanked MPD, our Chief and the sergeant for the assistance we provide to their agency when called upon.

102. A mother of a teenager sent an email to thank the officer

who had stopped her son for driving without his lights on in a parking lot and for driving without insurance. The email stated this was one of the first times her son had been driving by himself since he got his driver's license. She said they do have insurance but her son did not know where the insurance card was in the vehicle. She said she called the police to explain this and the dispatcher was helpful as was the officer she talked to. She said the officer who pulled over her son exhibited fabulous communication. He did a wonderful job of explaining to me the importance of documentation and transparency in traffic stops. She thanked the department for all the work they do to keep the community safe.

103. The team that put on a civilian active shooter training received praise from the organization who attended the training. The email recognition stated the training was really well done and very much needed. They also said they wanted to set up another training. This team should be recognized for their outstanding efforts in putting on this valuable training.
104. An email was sent to thank two women who answered the phone and assisted in that morning. He said he was impressed by their very professional and helpful attitude. They did a fine job addressing his questions and guiding him to a problem resolution.
105. Recognition for an officer's work ethic. A sergeant stated they continue to be impressed with the officer's knowledge and tremendous work ethic.
106. Recognition for the efforts and teamwork of all involved in a call where a man was running from an officer and had a gun. As the call unfolded, officers called out instructions, information and suggestions to one another and to Dispatch, including where they should be setting up a perimeter, notifying the nearby high school, requesting a K9 officer and contacting local businesses as they searched for the suspect.

The radio traffic of the officers was disciplined and clear. The officers were able to take the suspect into custody safely in a very crowded restaurant and recover a loaded handgun. The bravery, professionalism and response to this call was exemplary.

107. Recognition for the teamwork and efforts that occurred when a robbery suspect was apprehended. After probable cause was developed on the suspect, the lead detective obtained a trap and trace warrant. The lead detective organized an apprehension operation. The suspect confessed to his role in the robbery and also implicated another person. Many officers assisted with this apprehension which led to a dangerous felon being apprehended safely. This is a great example of team work due to all the various work groups that were involved in this operation.

108. Recognition for the efforts that went into a child abuse call which was an extremely difficult and complex call. All of the individuals on this call stepped up to the challenge and demonstrated compassion and professionalism. Teamwork was in full display while they were working this case from various angles and locations - hospital, interviews with suspect/witnesses, attending to distraught family members, assisting in the command post, processing cell phones, etc. They all worked selflessly as a team on this call.

109. Recognition for an officer who responded to a report where multiple mailboxes were damaged due to a vehicle striking them. Instead of making this just a "routine" call for service in which there was property damage the officer took the information she learned even further and ended up saving a life. The officer tracked down the driver, went to his residence and found the victim/driver laying down appearing unresponsive. The officer took immediate action and entered the home with force to render aid. Another officer arrived to assist and also provided life saving measures. Both employees

performed admirably under an unknown, high-pressure situation to save a life.

110. Recognition for the personnel that responded to a home invasion call. All parties involved showed exceptional police work navigating through a somewhat complicated call. There were multiple issues to address throughout the call such as setting up a couple different perimeters based on morphing information, contacting the citizen that reported seeing the suspects, tracking the gun, tracking from the residence and then processing the residence. Due to everyone's efforts more than one gun was recovered and a significant amount of drugs were taken off the street.

111. An individual called to thank an officer who responded when she was in a car accident. She said the officer was wonderful and calming and is a terrific representative of the MPD.

112. Recognition for the teamwork and problem solving that came about a situation where a caller has been calling 911 as many as 32 times in the past few months. The unknown caller was reporting weapon violations which prompted numerous significant police responses but in the end resulted in nothing being found. An officer listened to the various calls to listen to the voice of the caller and then went to the residence with other officers to try to track down the caller. The caller was eventually located and identified due to the great work by the officers. The woman gave a full confession and due to some significant struggles the woman has experienced the officers also came up with a compassionate disposition. This resolution will save numerous hours of time for dispatch and officers, as well as reduce the number of emergent responses in that highly populated neighborhood.

113. A letter was sent to give recognition to the officers and parking enforcement officer who assisted with a call where a

vehicle became fully engulfed in fire inside of a parking structure. The letter stated MPD responded promptly, worked efficiently to manage the fire, directed traffic effectively and ultimately kept the scene safe. They wished to thank the first responders for their outstanding performance and service, for their outstanding support, skill and professionalism.

114. Recognition for the efforts of several officers and a detective who created a new SOP. They worked together, on a tight timeline, to get the SOP completed in preparation for a fast approaching, significant event. These officers recognized the importance of having the SOP in place and demonstrated a great deal of initiative, flexibility with their time, dedication to the department and teamwork.

115. An email was received with recognition for an employee who is a parking enforcement officer. The individual explained that he is an uber driver and when he was waiting for a client one night an officer (later determined to be a PEO) advised him he was parked in the bus stop area. He said that she pointed out to him where he should wait instead. She was very pleasant and helpful. He wished to thank her.

116. Starting in the spring of 2016 our community has had 3 homicides and numerous attempted homicides that have stemmed from a series of disputes between rival groups. Due to increased violence surrounding this group, a resource intensive day was planned to seek out and arrest multiple targets associated belonging to and associated with this group. The operation was planned for in March of 2017 and with the assistance of multiple agencies, the two main targets were taken into custody without incident and three search warrants were served. Due to the collaborative efforts of all involved, two dangerous individuals were taken off the street, weapons were recovered and information about other cases was learned. Everyone involved should be commended for their hard work and attention to detail during a very fluid and dynamic

situation.

117. A juvenile was brought in to records to be fingerprinted. The juvenile was very upset with the officers and the circumstances he was in, yelling and causing a disturbance. The records employee stepped up to assist with the processing and within a few minutes was able to build rapport with the young man. She calmly and respectfully explained what she needed to do, and engaged him by asking him questions about school and his interests which immediately seemed to put him more at ease. The employee greatly helped diffuse the initial agitation and thanks to her the rest of the process went smoothly.
118. A letter was sent to express gratitude and appreciation for the professionalism and compassion of the two officers who responded to her disabled brother recently. The officers demonstrated a great deal of professionalism and respect as they assisted him after receiving a wellness call. They assisted him, stayed while he ate something and ensured his well-being. The impact of this kindness on her brother was immense. This conduct speaks volumes about our department generally and these officers specifically. She went on to state that their family is so grateful and they wished to thank the superb officers.
119. An officer should be commended and recognized for his assistance of an exceptional investigation. A woman turned over a large sum of money to the police department and wanted to claim the money for herself if the owner did not turn up. An officer was requested to conduct additional investigation and follow-up due to the large sum of money at stake. When the owner turned up the officer interviewed him to ensure that it rightfully belonged to him. The officer's investigation was very detailed and fair.
120. An officer responded to a call from a spouse who had

received letters from her husband, a firefighter, hinting at a possible suicide. Initial attempts to locate the husband and ascertain his welfare were unsuccessful and a phone ping could not be completed as his cell phone was off. The officer and a sergeant started to coordinate efforts and started to gather information that led to the husband being located. The husband was located in another county in a hotel room with a rope and an additional suicide note. Were it not for the dogged determination and exceptional investigation, it is very possible that he would have carried out the act of ending his life. The officer and sergeant's work brings great credit upon the City of Madison Police Department and they should be commended.

121. Recognition for an officer who came from another district where he normally works to talk with an individual about an item being stolen from her vehicle. She said that even though her issue was rather minor compared to what other officers deal with on a regular basis the officer gave her his full attention and some wonderful advice on how to remedy her issue. She said she never felt rushed, patronized or unimportant. She said he cared about her and how her issue might affect the neighborhood. It was the most positive interaction with law enforcement she has had since she was a child. She wished to thank the officer for his time and attention.

122. Officers were dispatched to a subject having mental health concerns at a hospital. The subject believed someone was trying to hurt or kill him so he ran from the hospital. A perimeter was set up to check the area for the subject. A canine officer was dispatched and had a successful track which led to the subject being located. The combination of good tactics, directed efforts and teamwork by officers in this incident led to the successful resolution of safely assisting this person get the much needed mental health help he required.

123. An officer had been granted overtime but it was then cancelled at the last minute. The officer spoke with a Lieutenant about this as this normally was not the process. The Lieutenant took it upon himself to consult with other staff and then advised the officer that his overtime was reinstated. The officer really appreciated the time and effort that the Lieutenant put into this situation as well as his commitment to fairness and a healthy workplace.
124. An email was received thanking two officers for being so caring when they found her sister deceased. She said she was truly grateful for the kind and caring ways the officers handled the situation.
125. Officers were dispatched to a call referencing an attempted kidnapping and enticement of a 15 year old exchange student. Relevant information pertaining to the suspect and the vehicle involved was aired to the officers. This information that was crucial to the identification and eventual apprehension of the suspect was made possible due to a citizen who witnessed the attempted kidnapping and made the conscious effort to stop her vehicle, check the welfare of the child and by doing this the suspect fled. One officer was able to locate the suspect vehicle and the suspect. Other officers came in to tactically clear the vehicle and they arrested the suspect. The vehicle was discovered to have been stolen during an armed robbery in another city earlier that day. A facsimile firearm was located with the suspect. Two other officers did an exceptional job of interviewing, consoling and investigating the crime by obtaining statements from the witness and victim. The teamwork by all the officers helped to secure the arrest of a very violent suspect that is suspected of committing multiple violent felonies in the course of just 5-6 hours. These officers should be commended for their work, efforts and professionalism.
126. The father of a subject who was involved in an excited

delirium incident sent an email to the officers who assisted on the call. The father stated he wished to thank all the officers involved. He described the officers as kind and helpful, professional and showed compassion. He said that as a full-time father that raised his son he is partially to blame for what happened and he sends the email with a broken heart. He went on to state they are partially optimistic and praying that the incident will not repeat itself. They are taking immediately steps and working closely as a family with his son to help change his willingness to participate in illegal and dangerous activities. He thanked the officers for the great work they do every day.

127. A subject was at large for a shooting on the north side of the city. Due to the excellent and proactive police work the subject was apprehended and taken into custody. Great teamwork!

128. Officers responded to a report of a domestic incident. The suspect fled as officers began to arrive at the location. Recognition for an officer, who was not assigned to the call but was in the area and stopped to see what she could do to assist. The suspect was located, taken into custody and a knife was found to be in the suspect's hand concealed in clothing wrapped around his hand. The primary officer stated that due to another officer stopping her, her presence at the time of contact was instrumental in the apprehension of the suspect without resistance and without causing possible injury to officers.

129. A citizen called to explain that he works security at the local malls and has had many occasions to have interactions with officers. He described the officers as always being professional, helpful and he said they all do an excellent job. He went on to express his appreciation and support for the MPD. He wanted to relay his thanks to the officers.

130. An officer was behind a vehicle that was possibly related to a wanted individual. The driver of the vehicle suddenly pulled over and began flagging the officer down. The officer approached the vehicle and discovered that the passenger was unconscious. Suspecting a heroin overdose, the officer began to render aid on the subject and administered two doses of Naloxone. The subject regained consciousness and was breathing by the time paramedics arrived. The officer's actions directly contributed to the preservation of this person's life and she should be commended.
131. A woman left a voicemail stating she was involved in a domestic violence incident with her daughter recently. She wanted to convey to one of the officers who came to assist her appreciation for his help. She said the officer really went out of the way to spend time with her and he really impressed her.
132. Recognition for two officers who conducted an on-duty training for MPD Officers. Their training was a live course of fire and protective shield training. They trained 32 on-duty officers. Positive feedback was received for this training. The officers should be commended for their initiative in planning and carrying out this valuable training.
133. Recognition for an officer who puts her all into every single case. On a recent case that she took over for another officer she spent hours with the prosecution team in prepping witnesses for trial, discussing strategy, poring through medical records, helping prepare for the DRE's and toxicologists' expert testimony and listening to hundreds of hours of the defendant's jail calls. Her time, attention and assistance were absolutely invaluable. The officer has a unique ability to see what needs to be done on every case and she takes the initiative to follow-up when necessary. She is committed to every aspect of traffic safety and protecting the public from impaired and dangerous drivers.

134. A woman left a voicemail wishing to thank the two officers who helped her when she couldn't find her car and thought it had been stolen. She said the officers were so great, patient and thorough. She wished to convey her appreciation to the police officers.
135. A citizen sent an email to thank an officer who assisted her after she called police to report her vehicle was stolen. She said the officer went above and beyond. He offered reassurance, hope and even got her ice cream to calm her down. She said she has had delusional thoughts before and was worried that maybe this was another case of that. She said the officer did not judge her and was very supportive. Within 4 hours of her making the report her vehicle was found the the officer caught the guys who stole her car. He was still out of breath when he called her to tell her they got her car back. The officer then went to the dumpster to locate her belongings. She wished to convey her thanks and appreciation to the officer.