



If you would like any further information on any of these specific examples, please contact our Public Information Officer Joel DeSpain at 266-4897.

### **April-June 2018 Employee Recognitions:**

1. A letter was sent with appreciation and thanks to officers who gave a presentation to their department and school district. The officers were described as engaging, professional and exemplified the best qualities of law enforcement personnel. The presentations given to approximately 200 teachers, administrators and support staff were dynamic and empowering.
2. A letter was sent from the State of WI Department of Justice with recognition for a detective who attended a specialized training school on internet crimes against children investigations. The detective ranked #3 in the class. They wished to commend the detective for her outstanding achievement which they view as a reflection of her ability and professionalism of the agency she represents.
3. An email was sent to thank an officer who took her on a ride-along. She was very impressed with and by the officer. The officer was described as being very calm when he made contact with someone from the community. The officer, by being calm, was also able to display his authority appropriately, knowledge and sensitivity. She was very appreciative of the officer for his efforts and service.
4. A community member left a voicemail with thanks and appreciation for two officers who responded to assist her when her vehicle was broken into and her purse was stolen. The officers were described as

awesome, wonderful, kept her updated and just amazing. She said the service she received from the officers was very heart-warming and she wanted them to know how much their efforts, concern, care and service meant to her.

5. An email was sent to thank an officer for his efforts when he responded to their home regarding an intruder. The email said the officer was put in to deal with a high stress situation with little information known and he handled it in a way that made him very proud of the MPD. The officer was courteous when talking with them and explained the situation clearly to them. He appreciated the officer's service and wanted him to know.
6. A community member called and wanted to thank the kind officers who arrested her for being so kind and dignified during her arrest.
7. Recognition for an officer who, while on another call, noticed an odor in the air of something burning. The officer saw smoke and immediately went to the location where a large fire was burning in the attached garage of a residence. The officer became aware that there was still someone inside of the residence. He immediately entered the residence, which was burning at the rear and filling with smoke. The officer found the resident and led her away from her home. The officer then cleared the residence to make sure no one else was there and in the process rescued two pets. His poise under pressure, and certain, decisive action should be commended.
8. Recognition for the efforts of an officer when he responded to a call reference a child abuse investigation. The officer was asked by investigators to look for evidence of damage on the walls. The officer found an area that was later confirmed to be the area involved when detectives received a confession from the suspect. Due to the fact that the bedroom where the damage was found had no working light sources, the officer found the tiny area with his flashlight literally in the dark. He should be commended for his attention to detail, which could have been easily overlooked. He is a credit to himself and the entire

department. This vital piece of evidence will make this case far stronger because of the officer's efforts and his diligence.

9. Recognition for a co-worker who assisted with training a PRT with some new tasks. The employee stated her co-worker did an amazing job teaching her the ins and outs of being a district PRT. She was patient with her and she benefitted greatly from her co-worker's extensive knowledge.
10. Officers responded to a call where a mother and her young children had been kicked out a motel they were staying in. Many options to find them housing were explored without success. The mother and children went to a restaurant that was open 24 hours a day and the officer received permission for them to stay throughout the night. The officer gave the mother personal money so they would be considered customers and could stay. The mother has a history of being difficult and being kicked out of housing due to her conduct. Despite this, the officer was compelled to ensure that the children were with their mother and not outside on a cold night.
11. Officers responded to a pulseless non-breathing subject. As paramedics worked on the subject the officer was alerted to the possibility of children being in the residence. The officer went to check on the children and discovered a 2nd unconscious subject. The officer administered Naloxone to the subject. The officer should be commended for his lifesaving actions.
12. A letter was received from the Department of Natural Resources thanking an officer who gave a presentation regarding drug updates for their staff/officers. The presentation received positive feedback from their staff and they very much appreciated the efforts by the detective. The information she presented will assist in keeping their officers safe and knowledgeable about drug identification, safety precautions, current market trends and fentanyl concerns.
13. During a recent interaction with a co-worker, recognition was

given towards a Sergeant as being a very supportive Sergeant/co-worker. The employee stated they truly felt like the Sergeant cared about them and that they were treated fairly. The sergeant is a model to all supervisors. His efforts and caring demeanor should be recognized.

14. Recognition for officers who assisted in providing a high quality basic SWAT/Advanced Tactical Patrol Course training. The trainers provided real line of duty examples where SWAT basics were applicable in both patrol and tactical situations. Instructors provided a safe training environment where students could practice the skillsets safely. The quality of the instruction provided by the instructors reflects great credit upon the MPD, the MPD training team and the MPD SWAT Team.
15. Recognition for officers who assisted in providing a high quality training related to the tactical shield course. This course is in high demand as agencies look at ways to provide better protection to its officers in dangerous situations. The trainers provided real line of duty examples. The quality of instruction provided reflects great credit upon the MPD, the MPD Training Team and the MPD SWAT Team.
16. A community member called to thank an officer who responded to her car crash that she was at fault for. The community member explained that she rear-ended another vehicle. She said the officer's patience and professionalism calmed her down as the situation was very stressful to her. She wished to commend the officer for his efforts and service.
17. An officer received an email with thanks and appreciation from a community business. The employees of the business advised that they feel more safe and are reporting less external issues which they say is the result of the efforts by the officer and her consistent presence at their store.
18. An email was received with thanks and appreciation for the detectives, officer and sergeant who were so helpful and supportive as

they responded to her home for a tragic situation. The detectives were described as wonderful. A sergeant kept giving her hugs which were appreciated and the officer stayed by her the entire time giving her the support she needed. She wanted them to know how much she appreciated their efforts.

19. An email was sent to thank an Assistant Chief for his efforts, support and ultimate signature on the amicus brief filed by law enforcement in support of DACA. The email continued to state she is deeply indebted to the service and endorsement of the program that keeps their family thriving in our community. She was very appreciative of the efforts, support and service of the MPD.
20. An email was sent to thank an officer who helped her when she tripped on the sidewalk. The officer was kind, helpful and caring. The officer really went above and beyond to provide comfort and care.
21. An email was sent to thank an officer who investigated an entry to locked vehicles in an underground parking structure of where his daughter lives. The investigation resulted in the identification of a juvenile suspect. The email stated the efforts by the officer really relieved his daughter. This is just another example of the fine people the MPD hires.
22. An email was sent to thank the officers who responded to a situation with her adult son. The community member wished to give officers an update on her son's situation. She said that her son has since checked into rehab/treatment facility to get help. The officers were commended for their efforts and service.
23. An officer responded to a report of 2 people under the influence of heroin. When the officer arrived, a subject was found with agonal breathing. The officer administered Naloxone to the subject. The subject was revived. The officer should be commended for his response to this incident.

24. An email was received thanking two officers who responded to check on the welfare of her brother who she had not been able to contact. The officers found her brother unresponsive but breathing. She wished to thank the officers for their assistance in getting help for her brother and making sure her brother's dogs had fresh water and food. The officers were very kind and compassionate to her during this time.
25. An officer was in contact with a subject who wished to thank and commend an officer for the gloves she had given to him, as well as other warm items to survive the winter. The officer should be commended for her selfless acts.
26. An email was received with recognition for a sergeant, two officers and their K9s for attending an event. The officers were extremely friendly and engaged with the crowd. This event was an opportunity for some great public relations and our department came through. The event was successful thanks to our presence.
27. Recognition from another law enforcement agency for the efforts and service of an officer on a specific call. The officer was requested to assist with a rental eviction call which involved a subject with mental health concerns. The officer was present for the notice of the eviction process to offer support, assistance and resources to the subject. The officer's compassion and knowledge put the subject at ease. The officer formulated a plan, communicated with the subject's therapist and assisted the subject with going to the hospital for an evaluation/treatment. The officer was a tremendous help and allowed for this situation to have the best possible resolution.
28. Officers responded to a burglary in progress that was rapidly evolving with a fair amount of confusing initial information coming in. Officers responded and set up a perimeter. The suspect was observed running from the residence and an officer was able to provide a good description and direction of travel. The home was cleared. The suspect was apprehended and arrested. The officers demonstrated

outstanding professionalism and "can do" attitudes to accomplish the coordination and execution of each element of this incident. They should all be commended for their teamwork and efforts.

29. Recognition for our crime prevention officer who works day shift but often changes her hours around so she can attend community events in the evenings. The officer, when speaking, comes across as very professional and an expert in her field. The citizens who are at these community meetings are very appreciative of the tips she provides to them. The officer is a very valuable asset to MPD and we are lucky to have a person of her dedication and expertise representing our department.
30. Recognition for an officer, who is a field training officer as well, and was recently assigned an officer in training who struggled in multiple areas. The officer showed great attention to detail, patience and diligence while working with the recruit and attempting to assist the recruit in development for the law enforcement field. The officer specifically set up extra training for deficient areas, debriefed incidents and modeled best practices. The effort and good work that the officer did as the recruit's field training officer tested her ability to keep herself, the recruit and others safe while still being purposeful in her training of the individual. The officer should be recognized for her efforts.
31. A voicemail was left with thanks and appreciation for two officers. The voicemail stated she wished to thank the officers for the compassion they showed her and for calming her during the situation. The officers completed an emergency detention request in order to get help for the subject. The officers should be commended for their service and efforts.
32. An email was sent to thank two officers who presented a very compelling and informative conversation to his cub scout group. The officers should be commended for not only their willingness to engage with his group but also for their professionalism and patience with the

group.

33. Recognition for two officers who proactively reached out to Centro Hispano to create and host an art class for children at the center. The officers had an idea for children to design their own badges with various different art mediums, while hosting show and tell with their badge. This initiative was to foster an open conversation about what a badge can represent for each individual. The class was a success. The officers demonstrated their commitment to the MPD's core values while embracing community engagement in new and exciting ways. They should be commended for their efforts.
34. Recognition for an employee who suggested placing a "little free library" in the records waiting room as the pedestrian traffic flow is very high in this area and there are often long wait times. A "little free library" was secured and placed in the waiting room. The employee went above and beyond by placing extra personal assistance pamphlets inside of the free library such as pamphlets for people seeing assistance for abuse. The employee also built a little free library designed especially for kids. The little library was painted with special paint that allows for children to use it as a chalk board and was filled with age appropriate books for kids. The employee should be recognized for taking the initiative for doing this for our community members who visit our records unit/department.
35. An email was sent to the mounted horse patrol officers who attended the Midwest Horse Fair over the weekend. The entire team should be commended for their high level of professionalism and interacting with the public in the way they did. Outstanding team with very well training animals - impressive.
36. Recognition for the teamwork that went into a violent sexual assault case. This case is an excellent example of teamwork covering different shifts and assignments with the common goal in mind of getting justice for the victim. This investigation required a tremendous amount of police resources. Their collective efforts are to be

applauded and commended. A suspect was identified and arrested thanks to their hard work and efforts.

37. Recognition for an officer who is an invaluable member of our SWAT Sniper Platoon. The officer, over the past 14 years, has excelled in all sniper skill sets and through his diligence and dedication to duty has become a tactical subject matter expert. The officer selflessly dedicates himself to help mentor and train other officers through department in-services, field training, district training and SWAT training. Through the officer's exemplary efforts he has provided officers with a solid foundation that has positively impacted their individual safety as well as the overall safety of the citizens of Madison. The officer should be commended for his significant professional efforts.
38. An email was sent to an officer with thanks for a training he presented. The officer's way of presenting the information was engaging and informative.
39. An officer received emails from individuals that attended a training with recognition for the information/training. The officer was described as patient and answered all their questions. One attendee stated they felt more empowered than simply informed after the training. Another attendee stated the officer masterfully presented invaluable information for saving lives. The officer's insights transformed the attendee's thinking process on the topic. The officer was given praise, thanks and recognition for the presentation/training.
40. Recognition for officers who responded to a pulseless non-breathing subject. One officer gave CCR while the other administered Naloxone to the subject. The subject was revived. The officers should be commended for their quick actions which helped save a community member.
41. Officers responded to a suicidal subject call. One officer was part of the contact team and made an instant connection with the subject

who was depressed. After 17 minutes of talking with the subject, the subject came down and was conveyed to a local hospital. The officer showed exceptional dependability and performance and he should be recognized for his efforts.

42. An email was received which was sent by a subject who was arrested recently. He sent an email wishing to apologize to the officers for his behavior towards them when they were taking him into custody. He stated he was not in the right state of mind and made bad decisions that night. He says he highly respects the MPD and appreciates the way the officers handled the call/treated him even though he was being highly uncooperative.
43. A phone call was received by an individual who wished to thank the officers for their care and empathy they showed to his son. He said he was extremely impressed with how the situation was handled and he wanted the officers to know he appreciates their efforts. He said the officers showed care and compassion and resolved the situation.
44. Recognition for the detectives and investigators who work difficult cases involving our most vulnerable subjects in our community - children. The efforts and dedication they give to these cases should be recognized as their goal is to protect children and seek justice for them.
45. Recognition for a co-worker and her customer service skills. She displays such kindness, compassion and a calm demeanor towards customers. No matter how many calls she takes in a shift or how busy she is, she does not waver and consistently provides outstanding service to those she speaks with.
46. Recognition for a co-worker who has assisted in translating over the phone multiple times for customers. The co-worker, when asked to assist, has been so nice and helpful to the customer on the phone. The customers are delivered with great customer service thanks to this employee. She should be recognized for her efforts.

47. A community member reached out wishing to give recognition and thanks to all the officers and detectives who responded to help their son last year who was involved in a horrific incident involving a former foster parent. The community member stated the response and efforts by the officers/detectives saved their son's life and they are forever grateful. She went on state that their son came into their foster home after he was released from the hospital and they are going to be adopting him in a few weeks. She gave an update on her son and how he is doing - loves digging in the dirt, coloring, dancing. She said they are so thankful to have the opportunity to parent and give their son a family and to help him succeed. Her family is so appreciative of the efforts by the officers/detectives and wanted them to know how much they have positively impacted their lives.
48. Recognition for officers who responded to a community members home after she was awakened in the middle of the night by a very loud pounding sound on the door and someone yelling "let me in." The community member was very appreciative of the response and efforts by the officers. She described the officers as professional and courteous. The officers should be commended for their service and commitment to our community.
49. Officers responded to a bank robbery. A parking enforcement officer observed the suspect running and gave a description and last known location to officers. Responding officers arrived quickly to the area and the suspect was located and apprehended. The coordination and teamwork was exemplary and they should all be commended for their actions and efforts.
50. An email was sent to give recognition for a Lieutenant. The email stated the Lieutenant is a great communicator and his help is much appreciated.
51. An email was sent to thank a sergeant and an officer for a recent training they presented. The email stated they were both "great and

professional." The email went on to state that the sergeant and officer did a great job of engaging the members that were at the training and answering their questions.

52. Two officers and a MPD crisis worker gave a presentation on the Chapter 51 process as well as de-escalation. The group expressed how much they appreciated the information and the presentations. The email wished to thank them for their time, efforts and dedication towards those suffering from mental illnesses.
53. An email was sent to give recognition for the care an officer gave to an animal that was hit by a vehicle. What the officer did for the dog was extremely compassionate and respectful to the dog as well as to the residents who might have seen the dog lying in the street. The dog did not make it from its injuries. Instead of allowing City Streets to pick up the dog, the officer made several phone calls to find a better solution, even after getting interrupted with a priority call. The efforts by the officer should be recognized and appreciated.
54. A parking enforcement officer was performing his normal parking duties when he observed a subject running across the street carrying a purse. The PEO had a suspicion that the subject was fleeing from something. The PEO continued to watch the subject and soon heard the alert tones on the radio with a broadcast of a bank robbery that had just occurred. The PEO realized that the subject he saw matched the description provided. He continued to observe the subject's movements and relayed the information to dispatch. The subject was taken into custody, thanks to the PEO's efforts. The PEO should be commended for being alert and observant while performing his regular duties. His actions and efforts were instrumental in the swift apprehension of a subject that had just committed an armed robbery of a bank.
55. Recognition for an employee who assisted the mental health team with evaluating an individual on numerous home visits. The employee took it upon herself to reach out to MFD community

paramedics, west Madison senior center, APS and family members in an attempt to bring services to the subject. The subject declined all attempts to help them. Due to a dire medical emergency the subject would face if they did not receive help, an emergency detention was sought. Had it not been for the employee's initiative, the subject could have likely suffered a high level medical emergency or death. The employee should be recognized for her efforts.

56. An email was sent by parents thanking officers for their service and efforts when their daughter called them as she was very intoxicated and had gotten separated from her friends. They stated their daughter was crying and not being very clear with them on where she was. The officers helped locate her and stayed with her until they could get there. They wished to thank the officers for their help and for their kindness.

57. A community member sent an email to thank an officer. The community member said in her email "you saved my life without even knowing it." She went on to explain that she was going on a very dark road and she was having suicidal thoughts. She said when the officer gave her a business card and the way she talked with her changed something in her. She said she felt appreciated and cared for by the officer. The officer should be recognized for her caring and compassionate demeanor.

58. An officer was assigned to a challenging and ongoing neighbor trouble involving issues related to drug use, homelessness and quality of life concerns. The officer tackled this problem with his usual diligence and effort and worked with the complainant, other city staff and other team members within the MPD to work on improving the situation. The complainant sent a note recognizing the efforts of the officer and stating that the problem has pretty much gone away. He thanked the officer for his efforts and expressed how appreciative he was of the assistance.

59. MPD recently completed the promotional assessment center for

2018. This effort would not have been possible without the assistance of numerous employees. The officers involved provided the service to make the process move smoothly for the candidates. Their focus was on providing a quality assessment experience. They should be recognized for their professionalism and willingness to offer quality assistance.

60. Officers responded to a subject down in a roadway. Officers administered nalaxone which revived the subject. The officers should be recognized for their lifesaving efforts.
61. An email was sent to a Detective stating he was very kind and helpful in getting her phone back. She wished to thank the Detective for his efforts. She said it meant a lot to her that he was so responsive and thoughtful. She appreciated his help and service.
62. A community member sent the Department an email stating she observed officers make contact with a homeless subject asking him to move from the location. She said she saw an officer buy a cup of coffee, add cream and sugar to it and then hand it to the homeless subject. She wanted to thank the officer for doing his job with compassion and putting the human aspect first.
63. Officers responded to a hospital to assist with a subject who was wandering around the ER in a psychotic state. One officer, spent well over an hour building rapport and talking with the subject, eventually convincing her to voluntarily go into her room. The officer displayed such unbelievable patience and clear understanding of mental illness. Two other officers were also present and were also extremely helpful and patient. The officers should all be recognized for their amazing service and efforts.
64. Recognition for the efforts of an officer with regards to an overdose investigation. Despite the subject being upset and confrontational, the officer was able to build a strong rapport with the subject and he admitted to the use of heroin. The officer collected

physical evidence from the scene as well as obtained a statement from the friend who called the incident in. After a thorough investigation, an arrest was made. The case detective praised the officer for the great job she did on the investigation. The officer should be recognized for her quality of service.

65. Officers responded to a domestic disturbance and ended up referring one of the subjects to the Madison Addiction Recovery Initiative (MARI). The subject connected with MARI and spoke about how well she was treated by the officers. She said she was motivated to reach out to MARI for help because of the way the officers treated her. The actions of these officers possibly prevented another overdose in our community and may have started one person on the road to recovery. They should be commended for their efforts.
66. Recognition for a Sergeant who conducted a training. The training provided those trained with a tool that provides an applicable method of tactically safe extraction. The Sergeant volunteered his time and energy to conduct this training. His dedication to the betterment of officers and his willingness to go above and beyond brings great credit upon himself and the MPD. He should be commended for his efforts.
67. An email was sent to thank an officer. The email stated she was pulled over earlier in the day and instead of it ruining her day the officer was incredible. She was respectful, funny and compassionate and their interaction, despite her getting a ticket, ended up actually brightening her morning. She said their interaction almost left her in tears because of how kind the officer was to her. She wished to thank the officer for her service and efforts.
68. An email was sent to compliment officers whom she observed handled a situation at a coffee shop with a subject who was causing a disturbance. The officers arrived quickly, handled the situation very calmly, respectfully and professionally. She was impressed with their professionalism in handling this situation. She wished to thank the officers and recognize them for their efforts.

69. Recognition for a co-worker who went above and beyond to assist an officer with his attempts at returning a wallet to its owner. The co-worker, once the officer hit a roadblock, stepped up and volunteered to assist. The co-worker took care of the issue so that the owner of the wallet could get their wallet returned to them which they were very grateful for. The co-worker often goes above and beyond his duties and this is just one more example.
70. An officer responded to a disturbance and spoke with a subject who was initially identified as a suspect. After speaking with the subject, witnesses and reviewing city camera data, the subject was found to have been defending himself and in the course of his actions his cane broke. The officer, after the investigation was completed, took it upon himself to take the subject to a store so the subject could get a new cane as he needed it to walk. When the subject did not have enough money, the officer paid the difference with his own money. The officer made such a connection with this subject that the subject opened up to him about his struggles. The officer's commitment was clearly on display and he should be recognized.
71. An email was sent to thank a detective for presenting such a "detailed, professional program describing your work within the MPD's Special Investigations Unit and the Focused Deterrence Program." The information was eye-opening to learn how they interact with violent offenders, provide resources and incentives to give them a chance to change the course of their lives. The presenters held the interest of the audience and they were very appreciative of the presentation.
72. An officer, while working on a different call, came upon a subject having an overdose. The officer pulled the overdose victim from a vehicle and administered Naloxone to the subject which revived him. The officer should be commended for his lifesaving efforts.
73. Officers responded to a pulseless non-breathing subject. Officers administered Naloxone and CCR. The officers continued to provided

CCR, gave breath to the subject and administered a second dose of Naloxone to the subject who was revived. The officers should be commended for their lifesaving efforts.

74. Recognition for an officer who volunteered to assist with a systems improvement project. The officer has always been a proactive participant in process improvement methods and this time was no different. The officer spent several months and countless hours creating a systems improvement for CPTs. He continually sought feedback from others throughout the process. The officer recently completed the project and the prototype log appears to be a much more user friendly and intuitive on the data entry side and looks to both provide the information that decision makers need on the back end as well as present that information in a way that is easily read and interpreted. The officer's extensive and self-directed efforts deserve to be recognized and commended. The officer's work and efforts reflect great credit upon himself and the values of the MPD.
75. Recognition for a Captain and two officers who assisted MPD's training component by coming up with some creative thinking in order to make it happen. The Captain developed an ingenious, cross-departmental plan to help navigate and find a resourceful solution for training, even though staffing is very tight. Two officers assisted to volunteer and put on a training. The training consisted of a PowerPoint instruction, briefing and a hands-on learning/specific scenarios. All of the officers who participated left the training with valuable skills, knowledge and most importantly the confidence that only comes from excellent training set up by motivated training officers. The officers should be commended and recognized for their efforts, taking time out of their schedule to plan and implement the training, facilitating the training and for creating a great training experience.
76. Recognition for an officer who routinely conducts high quality investigations and reports. The officer conducted a traffic stop which turned into an intoxicated driver arrest. The officer conducted a very thorough investigation and the arrest yielded the discovery of quite a

bit of marijuana. This was an excellent investigation and the officer should be commended for his efforts.

77. An email was sent to thank an officer for his commitment to our community and to partnering with our local schools. The officer gave a tour and a presentation to middle school youth recently. His professionalism and job knowledge was appreciated and acknowledged. The officer gave a very informative, positive and educational experience to youth.
78. Officers, Detectives, Investigators and Sergeants were dispatched to a very horrific call which involved severe child abuse of a 6 month old child. The child's father confessed to his crimes and is currently charged with 1st degree reckless injury. The child is unlikely to survive his injuries and is currently on life support with limited brain activity. These cases tax even the most seasoned officers, detectives, investigators and sergeants. When the most vulnerable amongst us are savagely attacked and abused, it is difficult to maintain composure and professionally do our job. The men and women on this case, did just that though, they maintained their composure and professionally did their job. This case was a complete team effort. The first responding officer did a fantastic job and her detailed report greatly assisted in the investigation. A detective came in right away and established rapport with the suspect, ultimately securing a self-incriminating statement. A sergeant did an excellent job of coordinating resources at the hospital and at the scene. An investigator did a fantastic job of processing the scene and getting critical information from the scene to detectives early on to assist with interviews. The case detective conducted detailed follow-up with her teammates in order to move this case to a successful prosecution by the DAs office.
79. Recognition for officers, detectives and sergeants who volunteered to be part of the Madison Police Mentor program. This program was created to help recruit hires successfully complete the academy, field training and probation solo patrol. Mentors routinely assist with questions from the academy, department procedures, rent

and housing in Madison and much more. Mentors give up their own personal time to answer their phones and be a listening ear as well as their off-duty time to meet with their mentees and help them during this time. All have shown great dedication to training the next generation of MPD officers. They exemplify MPDs core value of proficiency and continuous improvement. They should be recognized and commended for their dedication and efforts.

80. A community member wrote a note to thank the officer who helped her recently when she was having a horrible migraine. The officer pulled the subject over concerned about her driving. The officer found out the subject was suffering from a migraine. The officer drove the subject to a local store to get some medicine, took her home and arranged for her vehicle to be dropped off at her home. The community member was so grateful and appreciative of the efforts.
81. Two officers responded to a check person call where the subject was threatening the use of a gun and was in the throes of a serious mental health crisis. The officers' outstanding efforts and work product should be commended and recognized. The officers' reports were very well written and complete. They conducted a very thorough investigation, despite it being a very busy night of calls, and upheld this family's dignity in every sense of the word.
82. Recognition for a co-worker who is always patient, kind and willing to help. She makes an effort to fully answer questions, is consistently pleasant and helpful.
83. While working another call an officer observed a subject that was being looked for in order to refer them to substance abuse treatment. The officer took the time to stop what he was doing to make contact with the subject and provide them with the referral documents. Because the officer took the time to do all this, this subject now has the opportunity to receive treatment for his addiction and begin the road to recovery. The officer should be commended for his efforts.

84. A letter was received with thanks and appreciation for an officer. The officer demonstrated great empathy and support to an understandably traumatized victim who sent a letter of appreciation. The officer should be commended for his efforts and service.
85. Officers, Investigators, Detectives and Sergeants responded to a shots fired call with a victim shot. This was a very fast moving incident and covered a large area. Personnel responded in a timely manner and due to their investigation a suspect was identified and taken into custody safely. Important forensic and physical evidence was located and collected. All personnel should be commended for their efforts, team work and service.
86. Officers responded to a shots fired call. Officers arrived quickly and established a scene perimeter and interviewed witnesses. Multiple shell casings were located and recovered. Video evidence was collected. The intelligence gathered by all officers and a detective led to positive identification of suspect vehicle information and suspect which ultimately led to the apprehension of multiple subjects. They should all be commended for their efforts.
87. Officers responded to a check welfare call of a subject threatening to kill himself with a knife. Officers cleared a wooded area of where the subject was last known to be. A detective researched the subject and provided information and photos to officers on scene. An Assistant Chief checked the last known address of the subject. The subject's phone was ultimately pinged, his location identified and he was located and taken into protective custody safely. The teamwork, tactical response and communication with the subject was exemplary and all on this call deserve recognition for their efforts.
88. A law enforcement agency sent a letter with thanks and appreciation to a Lieutenant for assisting them with their promotional process as a panelist. The agency was appreciative of the Lieutenants perspective and exceptional qualifications that contributed to making their process successful.

89. A hospital staff member called to give recognition to an officer on how he handled a call with a subject. The officer was described as "super professional, compassionate and empathetic". The staff member wanted to convey his thanks and appreciation to the officer for his efforts.
90. A letter was sent to recognize the outstanding work and contributions of several officers and staff members. The letter stated the individuals are an exceptional team who contributed and/or presented excellent information on the mental health police officer program, the emergency detention process and de-escalation strategies to their staff at the hospital. They wished to thank the officers and staff for their professionalism and excellent work.
91. An email was sent to thank an officer who was observed patrolling the streets. The officer was cheerfully checking in with homeless folks and business owners alike as she made her way up to the info center at Peace Park. The officer should be recognized for her efforts and service.
92. Officers responded to multiple reports of individuals being struck by paint balls. The officers, sergeants and investigators working these cases showed great persistence and dedication to their duties across district boundaries to investigate these incidents and to safely and successfully stop a suspect vehicle which resulted in numerous arrests. Everyone involved on these incidents should be commended for their efforts, dedication and teamwork.
93. An email was sent by another law enforcement agency with thanks and appreciation to an officer who attended a meeting in their city that had the goal of helping build relationships with their Latino community. The officer attended and assisted in presenting and translating information about traffic stops, accidents, driver's licenses, vehicle registration and car seats. The officer made the meeting better. She was engaging, helpful and several attendees complimented her on

her gift as an interpreter. The officer represented our department admirably.

94. Recognition for several detectives who worked a home explosion case. A thorough and detailed investigation took place and while many different agencies assisted, several detectives should be recognized for their significant contributions. The hard work and abilities of the detectives involved was impressive. They are truly a credit to the MPD. Each detective was an instrumental member of the team which was an intense and exhaustive investigation. A suspect was identified and pled guilty to first degree intentional homicide. They should all be recognized and commended for their efforts.
95. An email was sent to thank an officer who responded to help with a situation involving a disengaged student. Within a minute, the officer had engaged the student positively and the student was feeling good and confident within a few minutes. The officer should be thanked and recognized for her efforts and her time. She is really quite extraordinary.
96. An email was sent to thank an officer for maintaining and for filling a promise given to his 5 year old. The officer, while on duty, saw his daughter and he did not have any police badge stickers on him. The officer promised he would bring one to her and he did. The officer is a prime example of how all police officers should be. The officer made his daughter's day.
97. Officers responded to a call where a juvenile had run away from her caretakers. The officers located the female and followed her at a safe distance and coordinating a loose perimeter until she was detained. The juvenile threw rocks at the officers but the officers maintained their composure. They maintained their safe distance, did not escalate the situation and ultimately detained the subject. They calmed the juvenile down and reassured her. The officers' patience, professionalism and teamwork paid off with a safe resolution.

98. An email was sent to the Chief with recognition and appreciation for an officer. The individual stated she was at the mall with her teenage daughter when her daughter was being difficult. She walked away from her vehicle and daughter when she saw an officer driving by. The officer alerted her to a door on her vehicle being open. She talked with the officer about her daughter and asked if he would be willing to talk with her. The officer did and was very eloquent, talking to her about respecting her parents and helping around the house. The officer not only had the perfect message but the perfect tone and demeanor. She wished to thank the officer for his efforts and to let him know how grateful she was.
99. An officer volunteered to respond to a request by his co-workers for an officer who was African American to help with a call where the caller/victim refused to speak with the officers on scene and requested an African American officer. The officer responded and talked with the caller/victim and interviewed others on scene and completed a report. The officer should be commended for his outreach and effort as well as his ability to meet the constituent and deliver great customer service even under very difficult circumstances.
100. On a very hot and humid day a Sergeant took it upon himself to have all the fixings for amazing ice cream sundaes for staff. This gesture was a great example of the care the Sergeant shows and he should be commended for his efforts.
101. An email was received from dispatch with recognition for a sergeant's scene management of a convoluted multi-vehicle crash with injuries. The dispatch center was impressed with how calm, knowledgeable and informative the sergeant was during the initial response and investigation.
102. Officers responded to a pulseless non-breathing subject. An officer provided immediate first aid to the subject when he arrived. He administered CCR and naloxone to the subject until EMS arrived. As a result of the officer's efforts, the subject was revived. The officer

should be recognized for his prompt arrival, assessment of the situation and lifesaving medical attention.

103. The US Attorney's Office wished to recognize the work of a Detective Sergeant and a Detective in helping solve multiple bank robberies which occurred throughout our community. The investigations were intensive and many agencies/personnel assisted. Our staff should be recognized for their determination and attention to detail on these investigations which ultimately led to several arrests.
104. An officer responded to a call that involved a threat to two schools. The officer took the initial report by taking statements, exhausting all possible leads and built relationships with the families which led to valuable information being provided and ultimately an arrest of a suspect. The officer should be recognized for her hard work and efforts.
105. Recognition for a co-worker who bent over backwards for victim of a 2-year-old theft case. The employee assisted with property disposal of several heavy pieces of tools/equipment from the property room. He also volunteered to help with the unloading of the same equipment at the nearby home of the victim. He went above and beyond his normal duties. His commitment to customer service is second to none and he should be recognized for his efforts and service.
106. Officers responded to a crash where an MPD Investigator was the victim of a hit-and-run crash. The force of the impact rolled the Investigator's SUV and pinned the investigator. The suspects fled. Officers responded to the call, including outside agencies to assist. All the personal who responded played a vital role in the investigation. The teamwork was outstanding. Everyone was very dependable and performed their duties exceptionally well. They should all be commended for their efforts and service.
107. A letter was sent from another law enforcement agency with thanks and appreciation for officers who assisted them by being actors

for scenarios/training. The officers represented our agency with the up-most professionalism. They were extremely accommodating and had wonderful attitudes. They were amazing in their roles and made the scenarios extremely realistic and beneficial. They should be commended for their efforts.

108. Recognition for the extra effort numerous PRTs put forth in processing PPO police reports during field training. They each processed close to 200 extra reports during this 3-month period and gave individual feedback and routing to every report while maintaining their normal work duties. PPO reports can be very time consuming and frustrating as they learn this new skill. Each PRT being recognized remained professional throughout and shared their valuable insight to our newest members of the department.
109. An officer responded to a child abuse investigation. The officer stayed with the child while the mother was being interviewed. The officer spent several hours with the child/victim keeping him entertained and distracted from the investigation. The officer took the child to get pizza, gave him a tour of the police district and fire station. A Child Protective Services case worker reported a week later that the child was still talking about the time spent with the officer and the tours they were taken on. This had to be a traumatic day for the child but hopefully the child will remember it as a night with a friendly officer getting pizza and tours. The officer should be recognized for his professionalism, work ethic and service.
110. An email was sent with recognition for two officers who responded when they had a break-in, burglary and automobile theft at their residence. They were thankful for the officers' assistance and are proud that they serve the city of Madison.
111. An email was sent with thanks and recognition to an officer who responded to check the welfare of a friend. The officer was incredibly thorough, caring, professional, reassuring and gentle. He was very grateful for the presence of the officer who was so competent and kind.

He wanted the officer to know how much his efforts meant to him.

112. An email was sent to thank an officer who helped rescue some baby ducklings. They greatly appreciated the officer's time and efforts.
113. An email was sent by the Victim Witness Unit at the DA's office with thanks and appreciation for the efforts of an officer. Due to the follow-up and report of the officer the victim was able to be contacted and the DA's office was able to make a charging decision. The officer should be commended for his efforts and service.
114. An officer responded to a report with a subject who sustained injuries and was bleeding. The officer conducted an excellent investigation, went above and beyond with respect to follow-up and set the wheels in motion so that justice can be hopefully be obtained for the victim. While conducting a follow-up phone call to a victim, the victim expressed deep appreciation for the officer who responded to assist. The officer's report and follow-up was top notch and he should be recognized for his service and efforts.
115. Recognition for an officer who is a field training officer and is often matched to help struggling recruit officers. The officer wears many hats as an exceptional field training officer - coach, mentor, teacher, evaluator and documenter. The officer recently worked with a recruit and worked tirelessly to help the recruit's skills in geography, going above and beyond in a variety of ways. The recruit ultimately resigned and sent a message to the officer thanking him for his efforts, his kind patient approach and his professional style. The officer should be commended for his dedication, commitment and efforts to our field training program/recruits.
116. An email was sent with thanks and appreciation for an officer who attends their neighborhood association meetings. The officer checks in often with them and has good/helpful information to share with them. They wanted the officer to know how much they appreciate her service

and efforts.

117. An email was sent to thank an officer who went above and beyond his duties in helping him attempt to locate his vehicle when he could not recall where he had parked it. The officer came to his rescue and helped him search for possible locations on where his vehicle might be. He is proud of MPD and how they responded, especially the officer. He wanted to let the officer know how much his efforts meant to him.
118. A dispatcher called to give recognition and thanks to an officer during a time when the city saw inclement weather. The officer self-initiated to a call to assist individuals travel around a flooded area. The officer spent a substantial amount of time in the rain assisting others. The dispatcher wanted the officer to know his actions were recognized and appreciated and that his work matters.
119. Recognition for several officers who facilitated a drop-in/on-duty shoot style training event. The training provided an opportunity for some good quality repetitions with respect to basic hot and warm zone casualty care. The training was scenario based. The instructors of this training should be recognized for this outstanding training event.
120. Officers responded to a burglary in progress. Officers arrived and staged tactically in the area. Officers observed in the area an open door with a subject who after seeing police, quickly slammed the door. Officers, believing that the suspect from the original call, was now taking refuge in a new residence, responded and ordered everyone out of the home. What started out as a dangerous and complicated situation resulted in a suspect being located and identified. The suspect was arrested on multiple charges. Officers should be commended for their quick thinking and actions.
121. An officer, while patrolling the area, observed a wanted suspect driving. The wanted suspect had rammed a police squad, occupied by an officer, the day prior. The officer followed the suspect at a safe distance while giving excellent turn by turn directions. Additional

officers and a supervisor responded to assist. The suspect lost control of his vehicle and fled on foot. A perimeter was established and a K9 track was conducted. Communication between the officers, deputies and dispatchers was excellent. The suspect was located and arrested. All involved should be commended for their efforts.

122. Officers responded to a report of shots fired with multiple subjects fleeing the area. Officers responded to the area quickly and immediately started to preserve evidence. The area was canvassed and areas were cleared. The officers showed tremendous courage entering an apartment to ensure that no one involved/injured. The officers were able to stabilize the scene, gather key evidence and interview witnesses. The officers, detectives and investigators efforts on this chaotic and dangerous call bring great credit upon themselves and they should be commended.

123. Officers responded to a call where a subject was shot in the head. The rapidly evolving information indicated that a shooter had fired at the subject and was continuing to actively shoot at others. The officers entered a scene believing that they were about to encounter an armed and actively shooting subject and they did enter that scene without hesitation showing tremendous courage and professionalism. A victim was located and officers provided life-saving aid. They worked quickly and skillfully and were able to keep the victim alive until EMS could arrive at the scene. They did all this while attempting to locate a suspect, determine what happened and securing the scene. Officers established a perimeter, cleared areas and stabilized the scene. The officers on this call represent the best within humanity and their efforts bring tremendous credit to the Department.

124. A community member left a voicemail with thanks and appreciation for an officer who went out of his way recently and gave him a ride home after he was in the hospital. The community member was very appreciative of the officer's efforts and care and wanted him to know how much this meant to him.

125. An email was sent to thank two officers who responded to a crash that involved a new teenage driver who was devastated and "freaking out" over the crash. The community member who emailed stated she was so impressed with the officers demeanor and how well they handled talking to the teenager. They were both very kind and continued to make her feel comfortable while being professional and getting all the information they needed. The officers should be recognized for their efforts and care.
126. An email was sent to thank an officer for his prompt reply, his professionalism and calm demeanor. His efforts were appreciated.
127. An officer and a Sergeant responded to a report of an unconscious subject. The quick actions of the officer and Sergeant saved the life of a pulseless non-breather. Both the officer and the Sergeant administered Naloxone to the subject and rendered critical medical aid to save his life. The officer and Sergeant should be commended for their actions.
128. An email was sent to thank a Lieutenant and a PRT for their help. The emailer stated they went into a district with some concerns and the kind PRT facilitated a meeting right away with the Lieutenant who was able to hear her out and answer her questions. She was very appreciative of the service and help she received.
129. An email was sent from MFD with recognition for the officers' actions on a call. The officers were sent to deal with an individual who was clearly not pleased with the presence of officers. There was a level of verbal abuse and insult directed towards the officers by the subject. Grace, deference, professionalism, excellence - all words to describe the level of performance in deflecting and working to de-escalate the situation by the officers. They should be recognized for their extraordinary service and efforts.
130. An officer received a note of thanks from an individual who stated they met the officer recently and the officer was tremendously helpful. She wanted the officer to know how much she appreciated her

assistance.

131. A note was sent to thank an officer who assisted her when she was involved in a vehicle crash. The community member said the officer handled the whole incident with courtesy and kindness. The officer was understanding and professional. He is a great example of a "good cop" and a credit to our department.
132. A community member left a voicemail with thanks and appreciation for an officer who rescued some ducklings. He stated the officer's leadership and professionalism showed. He said the officer even took the time to include the help of children who were around him at the time. He wanted to pass along his thanks to the officer.
133. A community member left a voicemail with thanks and appreciation for an officer who helped her and her husband when their vehicle broke down. She said the officer was a "lifesaver" to them and gave them a ride home. She stated the officer is a remarkable person/officer and she wanted to thank him for his help.
134. As an officer met with a subject on a follow-up on a case, the subject/victim gave high praise to the initial responding officer stating the officer was empathetic, friendly and overall a great officer.
135. A father of an arrested subject called to give praise to the officers who handled the calls involving his son. He wanted to express his deep appreciation for the kind and caring way the officers handled his son. He stated he is thankful that his son is now in treatment and getting the help he needs.
136. An email was sent to thank a parking enforcement officer for his help in clearing a curb to accommodate a moving van. The parking enforcement officer was extremely courteous, assuring and professional during a stressful time.

137. A community member called to give thanks and appreciation for an officer for going above and beyond when her son's xbox was stolen. The mother stated she was so impressed by the officer's efforts and she realizes that this type of crime/case is a low priority. She said the officer located the stolen xbox and returned it to her son. She wanted the officer to know how much her efforts meant to her family.
138. An email was sent to thank an officer for the great job he did when his brother was involved in a serious vehicle crash. His brother was seriously injured but could have been killed thanks to the assistance/efforts by the officer.
139. An email was sent to thank an officer who stopped to help her when her dog slipped out of his collar at a busy intersection. The officer hopped out of her squad and offered the dog a ride and the dog came right to her. The assistance by the officer was much appreciated.
140. An email was sent by the DA's office in recognition of the fantastic job officers did in a difficult domestic violence trial. The suspect was found guilty on all 3 counts, thanks to the hard work and efforts by the officers involved in the case. They should all be commended and recognized for their dedication and commitment to seeking justice for a victim.
141. Recognition for two detectives who worked tirelessly on a case that involved charges of 1st degree intentional homicide. The lead detective did a great job of organizing the case and knowing it inside and out. A second detective was there for every step assisting the lead detective in whatever needed to be done. The suspect was found guilty. The detectives should be commended for a job well done.
142. Recognition for an officer and his efforts as he assisted a walk-in customer at a district. The officer spent nearly an hour wading through the twists and turns of the customer's needs/requests. The officer was ultimately able to help the customer and get her on her way. The officer's patience, kindness and compassion was touching to observe.

He should be commended and recognized for his service and efforts.

143. Recognition was sent by the DA's office for an officer and how well he did testifying at recent trial. The officer was professional, prepared and overall really great to work with.
144. An email was sent by a co-worker commended the work and efforts of a fellow co-worker. The thoroughness and painstaking documentation by an officer on a recent chronic offender will not only aid the prosecution of the individual but will assist other officers in the future when dealing with this person. This detail is indicative of the general quality of the officer's work product. He should be recognized and commended for his efforts.
145. An email was received from the crime victim compensation program with a compliment for an officer and how she treated a sexual assault victim. The officer provided the victim very thorough information on how she could obtain reimbursement of medical bills. The victim was without insurance and was very concerned about how she was going to pay the bills. The officer helped put her at ease. The caring and compassion the officer showed the victim should be commended and recognized.
146. Recognition for the response and efforts of an officer when a co-worker was involved in a crash. The officer's involvement was essential and necessary to the team's overall success. A lot of officers responded to this call and they should all be recognized for their teamwork, investigative skills and efforts.
147. Officers responded to a call regarding a suicidal subject. Officers arrived and started to verbally engage the subject who was distraught. Officers built rapport with the subject and while doing this an officer saw an opportunity to grab onto the subject safely. Officers stepped in to assist and flawlessly rescued the subject. They all did an amazing job and their teamwork saved a life. They should all be recognized and commended for their lifesaving efforts.

148. Officers were dispatched to a disturbance when they discovered an armed robbery of 4 victims had taken place. Officers obtained statements, canvassed the area, identified and located two suspects, evidence was located and collected and arrested two suspects. This was an excellent investigation from start to finish by officers and detectives.
149. While off-duty, an officer observed a subject laying on the ground not moving. The officer pulled over and started CCR and directed individuals around him to bring him Naloxone which they did. The subject was revived. The officer should be commended for his service on and off-duty as well as saving a life on this incident.
150. Officers responded to a motorcycle crash where the driver sustained serious injuries. Officers arrived and provided aid to the driver, shut down traffic, set up a scene, contacted witnesses, canvas the area and view video surveillance from the area to determine what occurred. The officers, investigators and sergeants who responded should be proud of their efforts. They worked very well as a team and their efforts should be recognized.
151. An individual, who was recently in our hiring process, sent an email to thank several staff members who took time out of their busy schedules to either sit and meet him for coffee, respond to his emails with questions, offer advice over the phone or provide an extra word of encouragement. He was very appreciative of their time and efforts.
152. Officers responded to a crash and it was reported while en route that the vehicles were on fire. The first arriving officer found the drivers still inside the vehicles. The officer approached and worked to get the driver out. The officer worked to cut the seatbelt as the fire from both cars continued to grow. Other officers arrived and rushed to help. The driver was able to be freed from the vehicle. The officers should be commended for their lifesaving actions. An investigation then took place as to what happened with statements taken, scene

being secured, evidence being collected. The work ethic and professionalism of all the officers involved help make this chaotic, serious and intense call go smoothly. They should all be recognized for their efforts.