



If you would like any further information on any of these specific examples, please contact our Public Information Officer Joel DeSpain at 266-4897.

October-December 2018 Employee Recognitions:

1. An officer responded to a dispute between two panhandlers. The officer, as usual, provided an empathetic ear and perhaps even more useful, a solution. She assisted the victim with her bags and drove her to a park-n-ride to await the next bus. She also gave the victim money from her own pocket to pay for the bus fare. She stood by with the victim until she departed. The officer went out of her way to assist the victim. She should be commended for her efforts.
2. An officer responded to a check person call where a subject was yelling for help. The subject, armed with a handgun, approached an officer who ordered him to drop the weapon. The subject dropped his weapon and was taken into custody. The officer should be commended for his maturity and ability to perform a quick assessment of the situation.
3. Officers responded to a number of 911 disconnect calls that evolved into an armed robbery resulting in the battery of an elderly woman and two other victims. Officers converged on the area, took victim/witness statements, canvassed the area, pursued the suspect on foot and ultimately took the suspect into custody. This case all entailed an excellent investigation, top-notch response, the apprehension of the suspect and professional teamwork which should all be recognized.
4. A recognition was submitted for a Sergeant stating that time and time again he exemplifies again why he is a supervisor that people flock to. His commitment to the patrol cadre of officers is highly commendable.

His exceptional service, performance and dependability should be commended and recognized.

5. Officers responded to an incident involving a subject who had been drinking and was breaking things. The subject hid in his backyard as officers were attempting to dialogue with him. The subject was uncooperative and hostile throughout the contact with officers. The subject was ultimately taken into custody without incident. These officer's exceptional cool under pressure and use of the less lethal options prevented this rapidly evolving and dangerous situation from escalating. Their outstanding response to this situation resulted in a dangerous subject being taken into custody. Their actions bring great credit upon themselves and the MPD.
6. An email was sent to thank the officer/sergeant who she met a year ago when her husband was having a heart attack. The email stated the sergeant was gentle, calming and she would never forget her kind face. She provided an update on how she is doing and wished to reach out to thank the sergeant for her efforts during a very difficult time in her life.
7. An email was sent to thank an officer who helped him when his vehicle broke down. The officer gave him a ride home and offered to take his key back to the tow truck driver when requested.
8. A letter was sent to two officers thanking them for their participation/presentation regarding the role of police in responding to persons in crisis, with an emphasis on mental health issues. The letter stated their professional perspective and understanding served as an excellent addition to their class material on the important topic of crisis intervention by law enforcement.
9. An email was sent to thank the employee for their presence and presentation at their church. The presentation was direct, responsive, articulate and clear. People left with hope in their hearts and confidence in their police force.

10. An email was sent to thank the presenters of an active shooter training. The officers were engaging and professional while also being personable. The information presented was eye opening and very much on point. It was an excellent experience.
11. Recognition for the efforts of an officer who responded to assist a very concerned mother and father regarding their adult son. The officer obtained the necessary background info, communicated with Journey and with an out-of-state law enforcement agency to ensure the subject was listed as missing, and eventually located and returned to Madison. The parents sent a note to the officer thanking him for everything he did. They said that because of the officer's knowledge of how to "navigate the system" their son, who was in a dangerous situation, was located and is under the necessary care. They said the officer is a wonderful example of our outstanding police department and the excellent leadership of the Chief.
12. A community member stopped by a police district to give recognition for two officers whom she came into contact with. She said she was cleaning off gravestones belonging to family members when she observed two officers walking through the area. The officers stopped and helped her clean off her son's gravestone. She was very impressed and grateful for this kind act.
13. An email was sent to thank two officers who responded to a "minor domestic dispute involving my son". The officers were described as polite, professional and resolved the situation in a very short amount of time with everyone happy in the end. He was impressed with the way things were handled.
14. An email was received thanking an Assistant Chief who spoke to an over-flowing crowd about ICE. They have a better understanding of MPD's response to undocumented residents from the discussion. The Assistant Chief was terrific - he was calm, answered every question and very informative.

15. Recognition for an officer who responded to a pulseless non-breathing subject. The officer arrived quickly, conducted a medical assessment and began CCR. The officer also administered Naloxone to the subject. The victim regained consciousness, thanks to the quick actions of the officer. He should be commended for his lifesaving measures.
16. A voicemail was left with recognition for an officer on how quickly she arrived and handled a situation regarding a potential intoxicated subject/driver. The officer arrived promptly and handled the situation professionally. He wished to commend the officer on her efforts.
17. An email was sent to thank an officer who assisted her when she was frantically trying to locate her vehicle. The officer was helpful and treated her with such kindness and understanding.
18. An email was sent with recognition for an officer who conducted several training sessions on active shooter incidents. The officer did a fantastic job in presenting the material and was truly engaging.
19. A detective sent an email with recognition for an officer who took a constituent on a ride-along. The constituent sent a letter with recognition for the detective and the officer. The detective spoke at a conference recently and was a great representative of the department. She was professional and caring. The constituent went on a ride-along with an officer and was very impressed with the experience. She said the officer was such a fun, professional and ideal officer. The officer was polite, respectful and dynamic with everyone she interacted with. The constituent was very impressed by the representation of the Department and wished to convey her thanks and give recognition.
20. A community member called to give recognition for two officers who responded to a domestic disturbance call. She was very appreciative of how the officers handled the call and how they treated her. She said while one officer was very present, level-headed and thorough, the other officer was very calm and put her at ease. She

wanted to thank both officers for their efforts.

21. An officer responded to a call where an elderly female subject was exposed by a male subject. The female victim was shook up from the incident. The officer responded and handled the case with the utmost professionalism. Due to the officer's tenacity, a suspect was identified and arrested which brought a little comfort to the victim. The officer should be commended for his efforts and service.
22. A community member (identified in the case as a suspect) left a voicemail to give recognition to the officer he had contact with recently. He said the officer was passionate, caring and professional. He wanted to thank the officer for what he did for him.
23. Recognition for multiple officers who immediately and without hesitation ran towards the area/scene of a reported subject having been shot. The officers came to the area and began to take control in various capacities. This included a foot pursuit, tactical clearing of a ramp and controlling the crowd around the victim. The officers, even in the face of tense, uncertain and rapidly evolving circumstances, were professional and performed with the highest level of service. They should be commended for their service.
24. A community member called to give recognition to an officer for his service in helping with her missing child. The officer was described as calm, professional and helpful. She was very appreciative of the efforts by the officer and wanted to relay her thanks.
25. After an attack on a synagogue in Pittsburg, extra patrol requests were sent out to patrol from a Sergeant. The sergeant did a very thorough job with his requests. Meanwhile, an officer stopped by a synagogue and spent time with the visitors/members to help reduce tension and anxiety. Appreciation was given to MPD for our efforts in providing extra assistance/patrol/presence during a difficult time.

26. A letter was sent to thank two officers for participating in a Basic Training for Street Gang Investigators training. The officers did an excellent job of educating the attendees regarding street gangs and the current trends.
27. A thank you came in from an outside county ambulance service provider who was in our area on the night of the Freakfest event transporting a subject. Due to the event, traffic and street closures made it more difficult to navigate our city. An officer made contact with the ambulance and led the way for them to get to the hospital in a timely manner. The ambulance employees were very appreciative of the officer's efforts and wanted him to know how much this meant to them.
28. Recognition for a K9 officer who responded to an armed robbery. The number of officers sent on this call was limited due to calls for service occurring at the time. The K9 officer arrived on scene and went right to work, securing the scene and gathering vital suspect description information from the victim. The officer should be recognized for her dedication to duty and extreme professionalism. It is not the role or responsibility of a K9 officer to arrive first at a scene, secure it and then begin interviews but that is exactly what she did. She seized upon the opportunity, knowing that back-up was not very close and understood the importance of putting in an exceptional effort in the early stage of an investigation.
29. Recognition for officers who stepped up to participate in a cub scout meeting/activity. The officers all did an excellent job serving as ambassadors for our department. The officers took time out of their busy schedules to come into work on their own time in order to help these scouts earn their "animal kingdom" belt loop. The officers should be commended for their efforts and outstanding commitment to community service.
30. An officer responded to a call that involved a young child unable to get into her home. The officer arrived at the home and checked on

the welfare of the child. The officer then attempted to locate the child's guardian, and during his search, observed a person laying on the floor in the home. The officer immediately requested Fire Rescue and forced entry to the home to assist the child's mother. With the officer's persistence, quick thinking and entry into an unknown and tactically uncleared residence the mother was located and her life was saved. The officer should receive recognition for providing life saving aid to this community member.

31. An officer responded to what was originally dispatched as a hit-and-run crash but turned into a motorist having vehicle issues. The officer assisted to get the vehicle out of traffic safely. The community member/driver called to give her appreciation to the officer for his assistance. She wished to thank him for his service.
32. An email was sent to give recognition to an officer who recently assisted her. The email stated the officer did an "awesome job with the situation". The officer worked well with the other agency which they really appreciated. The officer was kind and her concern was very appreciated. The officer understands what is important and does her best to provide prompt police services to Madison's most vulnerable community members.
33. Recognition for an employee who assisted by covering their customer service window so a team meeting could take place. The employee should be commended for her willingness to help out whenever and wherever needed.
34. Recognition for an employee who has really assisted their unit with training and testing of the new parking system. She takes the initiative to write up notes and has been working with other team members to train for AIMS. She is an asset to the unit and department.
35. Officers responded to a traffic stop where the original officer asked for additional assistance. As other units came into the area, the suspect fled on foot . A perimeter was set up and a K9 was requested

to conduct a track. The suspect was located and apprehended. The officers in this situation all remained calm, gave proper suspect description information, kept resources mobile and detained the suspect. The officers should be recognized for their outstanding work and efforts.

36. Recognition for officers and their professionalism as they responded to a call regarding a missing subject which resulted in the subject being located deceased having committed suicide. The family reached out to MPD to give thanks to the officers who responded. The family was very appreciative for the efforts and care the officers provided to them during this difficult time.
37. Two officers responded to an overdose call and referred the subject to resources that could offer them help. The subject was contacted by an outside resource and he made comments that the officers who he had contact with were kind, professional and thorough. The subject received treatment and is on his way to recovery. Due to the actions and efforts of the officers, the subject who was suffering from addiction has the opportunity to travel the road to recovery. They were able to recognize the "best possible resolution" for this subject and they should be commended for their actions and efforts.
38. Recognition for an officer who attended a community event and was a great representative of the MPD. The officer was responsive, accommodating, helpful and excited to be apart of the event. They are appreciative for her involvement.
39. An email was sent to thank an officer for his outstanding professionalism that he displayed. The officer contacted his wife because her driver's license had been turned into the police department. The officer went above and beyond what was required which was super nice. They appreciated the positive community engagement and professionalism demonstrated by the officer.
40. Recognition for an employee who covers a customer service

window biweekly so units can hold meetings. He also assists with customer service coverage when interviews need to take place. The employee deserves a thank you and recognition for his continuous service.

41. Recognition for staff who planned, prepared and presented a SWAT debrief at a statewide conference. They should all be recognized for their efforts and representing the department so well.
42. Recognition for an officer who worked extremely hard on a complex stalking case and provided the victim with exemplary service and some peace of mind. The officer went to great lengths to track down the suspect and arrested him on 3 counts of stalking and 3 counts of violating a restraining order. This is just another example of the impressive work the officer does on a daily basis.
43. Recognition for a co-worker/employee and his efforts/persistence to get the scanners working in their area. With his determination and knowledge, he has saved their team a great deal of time as they are able to successfully execute inventories of our property rooms.
44. An email was sent to thank an officer for the training/presentation she provided about civilian active shooter responses. The email said the presentation was informative and instructive and well received by their staff. They wished to express their gratitude to the officer for her efforts and service.
45. An email was sent to thank a detective and an officer for their assistance. The email stated the officer she made a report to made her feel comfortable. She was very appreciative that the officer also asked another officer to check in with her at a later date which was a genuine and appreciative gesture. The detective who attempted to make contact with her left a business card for her with information to call her if needed. She was very thankful and appreciative of the service and efforts by the officer and detective.

46. Officers responded to a call involving a subject shot. The first responding officer located the victim and obtained key information and identified evidence in the immediate area. He also obtained information about the suspect. Other responding officers cleared the residence, took statements, secured the scene, canvassed the area, collected evidence and much more. The response to this shooting was efficient, tactically sound and rapid while being under control. Officers worked to preserve life, obtain key information and maintain the scene and associated evidence. They succeeded in all regards. The gunshot victim survived, crucial suspect information was obtained and the alleged shooter's identity is known and he is being actively sought. The personnel that all contributed to this investigation's success deserve formal recognition.
47. An email was sent to thank an officer for his service/efforts as the liaison to their community board of trustees. The officer was described as being professional and efficient which they appreciate and acknowledge.
48. Officers responded to a death investigation involving a small child. The situation was terribly tragic and emotions at the hospital by all involved was palpable. The officers managed these emotions and continued to do an exceptional job balancing the family needs and the investigative needs, while keeping the communication constant and effective between themselves, in a chaotic situation, and the sergeant/officers still on scene. An email was sent by the hospital recognizing the officers in this incident for providing outstanding compassionate service and assistance. Their poise while handling their own personal and highly charged emotional response and putting others ahead of themselves cannot be overstated. The officers bring great credit upon themselves and the MPD.
49. An officer investigated a recent retail theft incident. She interviewed the suspect and took the time to ask extra questions regarding the circumstances surrounding the retail theft and the cause of it. The officer was determined through her interview and experience

that the incident was probably driven by heroin addiction. The officer recognized the opportunity to get help for the suspect by referring her to the MARI program. By taking the extra time to investigate this situation thoroughly, the officer has provided this person with the opportunity to get treatment for their addiction which will hopefully lead to recovery and a lifestyle free of addiction and its related crimes. The officer should be commended for her efforts.

50. Recognition for an officer who over and over again has the unique ability to identify when people are struggling, to acknowledge that person compassionately and to simply give a brief amount of time for the person to be heard. The officer also goes the extra mile to compose meaningful reports that assist the MHO team with their follow-up. The officer is a valuable member of the MPD and his efforts should be acknowledged and commended.
51. An email was sent to thank two officers for their service and efforts on a call. The officers were impressive at their attempts to deescalate a fight that was in progress. Even as the officers took a subject into custody, they did so with respect and professionalism. The officers should be commended for their service.
52. An email was sent to thank an officer for his service and efforts on a call. The officer showed up quickly to the call for help and was very professional in his actions and his de-escalation skills which calmed the situation down. The officer should be commended for his service and efforts.
53. Recognition for two officers who continually go above and beyond the call of duty. The officers volunteered to write a blog that will be coming out which is an easy reading document for community members which highlight crime scene etiquette. In the blog, the officers explain crime scenes, the investigative process, the importance of securing a scene, officers' roles and community members rights. The officers should be recognized for their initiative and outstanding dedication to duty.

54. Officers responded to a disturbance call with reports of a vehicle leaving the area and a subject running down the street. Officers arrived on scene and found evidence consistent with a struggle. An investigation was initiated. The officers who responded to this call should be commended for their service and efforts. Officers conducted an extensive neighborhood canvass, interviewed witnesses, located victims and preserved evidence. This situation involved an outstanding team effort and everyone involved should be commended.
55. Recognition for a staff member who is and has been performing above and beyond in managing and supporting the mission of the department. The employee should be recognized for her service and efforts.
56. An email was sent to thank several officers for allowing his staff to go on ride-alongs. They were impressed with the officers knowledge base, current trends, knowledge of gang neighborhoods and problematic individuals in the area. They also were impressed by the officers understanding and support of intervention and prevention programs to give people second chances. They wished to thank the officers for their time, expertise and being excellent role models in policing.
57. A note was sent to thank all the officers who responded when his vehicle was stolen. He was very impressed with the response, follow-up, recovery of his vehicle and overall service from the officers. He wished to thank them all for their efforts.
58. A community member left a voicemail to thank an officer who helped her when she had car issues. She said the officer was so helpful and she wanted him to know how much his assistance meant to her.
59. A letter was sent to thank an officer who assisted him when his vehicle broke down. The officer arrived, pushed him out of traffic and

was described as kind, efficient and the epitome of professionalism.

60. An email and letter was sent to the officers who responded in 2017 to a call where the caller's ex-husband was located deceased. The officers who responded were described as compassionate and comforting to her and her children. The letter stated that she wanted the officers to know how important their work is and the huge impact it can make. She said she would be forever grateful to the officers for their kindness and compassion they displayed, as well as their words and actions that had a profound impact on them.
61. Recognition for an officer who has been a member of the Special Weapons and Tactics Team since 2003. For the past 10 years, the officer has served with distinction and has excelled in all areas. He has improved overall capabilities by selflessly sharing his professional talents as an instructor and mentor for other team members. His commitment and dedication to duty is exceptional and deserves recognition.
62. Officers responded to a call that involved an alert tone of a disturbance involving a gun. The first arriving officer responded quickly and observed the suspect on scene. The officer delivered effective verbals to the suspect and the suspect was detained. Other officers arrived and assisted in canvassing the area. The gun was located under a large tree. A tremendous amount of collaborative police work went into this successful call disposition. The officers on this call conducted an exemplary tactical response, gained evidence to substantiate felony charges and took a gun and a dangerous individual off the street. They should be commended for their efforts.
63. Recognition for an officer who demonstrated exceptional performance of duty and commitment to customer service while managing multiple tasks at a very chaotic scene. The officer quickly responded and was the first on scene of a shooting. He provided life saving measures to the victim and remained with the victim to keep her calm until EMS arrived. The officer went with the victim to the hospital

and later returned to the scene to provide further assistance. The officer is dependable and deserves recognition for his efforts.

64. Recognition for an officer who gave a presentation. The officer excelled and "blew the collective minds" of the audience. The officer provided education and transparency to community members when he tackles controversial topics. The officer was knowledgeable, professional and had a sense of humor which was appreciated. He should be commended for his service and efforts.
65. After receiving information on the whereabouts of a wanted suspect, officers set up and ultimately took a suspect into custody. Evidence of the multiple crimes committed by the suspect was located at his residence. The apprehension of the suspect, and the evidence recovered, would not have been possible without the hard work from all the officers involved. They should be commended for their efforts.
66. Recognition for the personnel who responded to an attempted homicide incident. Officers responded quickly, provided first aid to the victim, secured the perimeter and secured evidence. Interviews of key witnesses were conducted which led to the identification and location of the suspect. The suspect was located and arrested. The officers who responded should all be recognized for their attentiveness to details, willingness to work in a fluid and dynamic situation and the teamwork to make it all happen.
67. Recognition for the efforts of a detective and an officer for their cultivating professional relationships with those that have had disproportionate contact with the criminal justice system. The officers fostered a relationship with a subject throughout the year with someone who was attempting to turn his life around and was awaiting release from incarceration. Following the subject's release, he continued to provide information that was helpful to law enforcement but due to the trust that had been built with the two officers. Unfortunately, the subject returned to a state of active addiction and a string of violent crimes. The detective received a call one day from the

subject stating he was barricaded in a home in a police standoff in another state. The subject called the detective extremely distraught indicating he wished to commit suicide in a "suicide by cop" scenario. The detective was able to convince the subject to talk with the crisis negotiator on scene. Prior to the detective being contacted, there was no communication between police on scene and the subject/suspect. The detective had to act quickly to establish communication with the local SWAT team and essentially do a phone introduction between the armed, suicidal suspect and the police. After a 5+ hour standoff, the suspect and his girlfriend surrendered peacefully. The outcome is a testament to the relationship building the detective and officer had built with this person overtime. They should both be commended for their efforts and commitment to the importance of MPD's engagement and relationship building efforts.

68. A community member sent a letter wishing to commend an officer and also nominate him for an award for his outstanding service. The letter stated that the officer goes above and beyond the call of duty. The officer responded to a physical disturbance at her home involving her son. The officer was pleasant, non-judgmental and had a caring demeanor. He was also a clear and experienced communicator and natural leader. The officer later stopped by a few days after the initial call to check on everyone. He built rapport with her son and started a special relationship/bond between the two of them. The officer offered to be her son's mentor as well and followed through on this by offering to be there for him, spending time with him, offering resources in the community, etc. The officer's leadership, integrity and superb communication skills, as well as his empathetic, caring and non judgmental demeanor should all be recognized and commended. He should be honored for his service and commitment to our community.

69. Officers responded to a disturbance call and found a very convoluted situation when they arrived. Through stellar investigative work, probable cause was developed to arrest the suspect for a felony domestic strangulation charge. The officers reports were detailed, organized, thorough and showed great investigative work. They should all be recognized for their efforts and teamwork.

70. Recognition for an officer who provided assistance to a subject who could not afford to get home. The officer provided the subject with bus fare and assisted him in planning his bus routes so he would get home safely. The officer should be commended for his efforts.
71. Recognition for the efforts of two officers who responded to a disturbance that resulted in an arrest. As officers were present things started to become a bit heated between family members about the situation and arrest. The officer displayed outstanding communication skills when talking with the family and due to his efforts, a more significant crisis was avoided. The other officer, moved seamlessly into his support role, and with minimal direction, discreetly escorted the suspect out another door and into his squad. Both officers showed skill, experience and good communication skills in defusing a potentially dangerous situation.
72. An officer was observed communicating with a community member reference a call for help. The manner in which the officer handled the situation was amazing. The officer did his homework before he arrived so he could have a clear understanding of the situation. His firm professionalism was recognized and appreciated. This is just one call but the officer repeatedly provides this service level to all.
73. Officers responded to a violent domestic disturbance call. The suspect was no longer on scene. The officers met with a victim and her family members who were present and witnesses the horrific crime. Officers did an excellent job of controlling a chaotic scene when they arrived. They interviewed the victim and witnesses, photographed the scene and collected evidence. The suspect, who was talked to over the phone by officer, was determined to be suicidal, was ultimately located and taken into custody safely. The officers all displayed excellent communication skills, teamwork and tactical skills. They should all be commended for their efforts.

74. An officer responded to assist a subject and her caregivers. The community member later called to commend the officer on the fine job she did speaking with the subject and he was very impressed with her patience and service.
75. A letter was sent to an officer from the University Hospital with commendation for an officer whose quick actions of placing a tourniquet and stopping the bleeding on a subject who sustained a gunshot wound saved a life. The officer successfully averted devastating consequences from severe bleeding, correctly utilized bleeding control principles and saved a life.
76. Recognition for a group of officers who volunteered to be mentors to the newest members of the MPD. They answer questions, provide valuable information and help integrate the new officers into MPD's culture. Mentors accomplish all this on their own time without compensation. Their efforts are to be commended and acknowledged.
77. Recognition for the officers who made up the MPD recruiting team for 2018. The team spent hours behind the wheel of a car traveling long distances to find the best and brightest to fill the ranks at MPD. The recruiting team attended job fairs, lecture forums, taught in classes, hosted school field trips, conducted off-site testing, physical agility testing and created online advertising for MPD's social media sites. Their efforts and willingness to help recruit the next generation of MPD officers is appreciated and they should be commended.
78. An email was sent to give recognition to an officer for her kindness and help.
79. An officer responded to a call where a backpack was recovered. The officer was commended for the great job he did of returning the backpack to its owner and the overall service he provided.
80. Recognition for the officers who assisted in chaperoning youth so

they could attend a Chicago Fire soccer game. Initiatives such as this help strengthen community relationships. A lot of logistics had to take place to make this trip a success and all the officers assisted with this mission. They should all be recognized for their commitment to our community, building positive relationships with youth and their overall efforts and service.

81. While officers were working on a separate call, they observed an oddly parked vehicle and decided to investigate further. The officers relied on their ability to recognize something did not feel right and took the initiative to look into things. Officers made contact with the subjects in the vehicle and discovered illegal drugs present. The officers conducted a search of the vehicle which resulted in a loaded handgun being located. The suspects were arrested and interviewed. The tenacity of all the officers on this call cannot be overstated as this call will likely result in the US Attorney's office taking the case based on the work done and a federal indictment rendered. The outstanding proactive work by officers is an excellent representation of solid police work and the outcome it can generate.
82. Officers responded to a domestic disturbance incident. Due to the seriousness of the situation, the officers reached out to community resources and located a safe place for the victim to stay. A staff member from the DA's office Crime Response Unit sent an email to commend the officers for thinking creatively. The email stated the officer's solution was a wonderful way to address safety and problem-solve at the same time.
83. An email was sent to commend an officer who responded to his home for an incident. The officer was described as extremely professional, polite and capable. The officer helped his family through a difficult event and his efforts were noticed and appreciated.
84. An email was sent to thank a Detective for her "compassionate response" when their home was burglarized. They wished to thank the detective for her insights and information that helped them have a

better understanding of the situation our community is facing. They wished to send their appreciation to the detective for her efforts.

85. A community member called to thank an officer for the way he handled a crash. The officer was described as professional, fair and did a remarkable job.
86. Recognition for two officers who, after noticing that a co-worker was struggling with report writing, offered to spend extra time with the officer and assist them. This exhibited exceptional team work and initiative by the officers and they should be commended.
87. A mother of a victim involved in a crash called to thank an officer for her help with her daughter. The officer was described as very kind and supportive.
88. An officer worked on a residential burglary where three juveniles entered a garage and a vehicle. The officer took the time to follow-up on the case and see to it that the juveniles that were involved were identified and held accountable for their actions. The officer's commitment to service was recognized by the homeowner who noted that the officer's professionalism was recognized.
89. Officers were on a separate call when they heard gunshots. Officers responded to the area and started an investigation that revealed finding shell casings. A residence was located with damage. The officers who responded came together to secure the scene, preserve evidence, contact witnesses and piece together what occurred. This was truly a team effort and the officers should be commended for their service and efforts.
90. Recognition for a sergeant for how he has shaped his team into such a competent and cohesive unit in such a short amount of time as a Sergeant. He has empowered his team members to grow as individual officers and take a more proactive approach in how they work each call

to a successful conclusion. He incorporates unit level trainings so his team becomes more "well-rounded". He has a very personal and unique way to make the entire department better starting with his unit. He is a great credit to himself, his team and MPD as a whole.

91. A letter was sent from another police department to thank an officer for the assistance she provided to them. The officer attended a class and did a wonderful job talking about her current and past roles at the MPD. The level of expertise exhibited by the officer was remarkable. She is a true professional who shared her experiences and knowledge with individuals from his department and beyond.
92. Recognition for a detective who came in early on multiple dates to training officers on how to set up and present a photo line up as well as follow-up on other considerations. Many thanks for the detective for taking the time to present a fantastic training.
93. Officers responded to an armed robbery case where the weather was not ideal, yet through great work, the officers located key evidence that identified a suspect. The officers should be commended for their efforts.
94. Recognition for an officer for her exceptional investigations and reports. She does excellent investigations, follow-up and documentation. Her reports are very detailed, thorough, always contain the appropriate charge elements and paint a great overall picture of what happened.
95. An email was sent to thank the officers who responded when their juvenile client was out of control and was a danger to himself and others. The officers who arrived responded in a way that allowed everyone to calm the child and get him home safely without any further traumatization. The officers should be commended for their efforts.
96. A letter was sent to give several members of the MPD recognition

for their partnership which helped to solidify relationships and partnerships between our agencies. The efforts by MPD to pursue a new and collective way to move forward in our community to address and respond to violent events and to identify and improve opportunities for prevention are recognized and should be commended.

97. An email was sent to two officers thanking them for their response and efforts when they responded to her home after an armed robbery incident. The officers secured their home, helped to install dead bolts and were very kind and courageous. The homeowners were very appreciative of the efforts by the officers. The officers aftercare for the victims of this crime and their willingness to go above and beyond demonstrates the kind of big-hearted people they are and it brings great credit upon themselves and the MPD.
98. A note was sent to an officer thanking him for being so kind to her when he stopped her for speeding. The note said the officer tried to make a hard thing a little bit easier by being patient and thoughtful with her. She wanted to let the officer to know how much she appreciated his kindness.
99. A community member left a voicemail with thanks for an officer who responded when she was involved in a crash. She stated she wanted the officer to know how much his kindness meant to her.
100. A community member left a voicemail to give recognition to an officer who responded to assist with an incident. The community member stated the officer went out of his way to investigate the situation and he wanted to let the officer know how much he appreciated his help.
101. An officer was dispatched to a check person report. The officer made contact with the subject and assisted him in getting some assistance/help at the VA hospital. The subject called to thank the officer for his assistance and professionalism on this call.

102. Officers responded to a weapons offense call where it was reported that a gun was involved. Officers arrived on scene and tactically assessed the situation. A suspect was identified, located and taken into custody. Officers on this call did an excellent job identifying, separating and interviewing witnesses to develop a timeline of events and another suspect, who had the gun. The second suspect was identified, located and also arrested due to the hard work and dedication displayed by the officers. They should all be commended for putting in the strong effort to ensure a complete investigation and correct suspect were identified.
103. Officers responded to a weapons offense call with a possible gun involved. Officers arrived quickly on scene and tactically assessed the situation. Two subjects were taken into custody quickly and statements were obtained. Probable cause was developed for charges to be brought against a suspect. There were many different officers, shifts and police districts involved in this investigation. Due to everyone's fantastic response, effort and investigation this case had a positive solution.
104. Recognition for an employee for his continued commitment to the health and wellbeing of MPD staff. Under his leadership and guidance, a peer support team has met the ever increasing challenges faced by our officers. He handles all the details, from training to ensuring a response from the team occurs when needed. He should be commended for his work and commitment.
105. An email was sent to thank an officer who responded to a recent crash. The officer was described as super efficient, friendly and helpful.
106. An email was sent to thank the officers who instructed a recent DAAT instructor school. The email stated that the long 2 weeks was made worthwhile due to the instructors and their style of running the course. The team ran the course in a easy and comfortable setting where everyone could ask questions and make mistakes. The constant

positive atmosphere coupled with their genuine positive attitude towards the material, skills, techniques, learning, presentations, growth and the students kept him engaged and made him want to be there. The team went way above and beyond throughout the training and set everyone up for success.

107. Recognition for the property team who has, for the past 4 years, participated in the Dane County's holiday host a family program. The unit has worked together to deliver gifts for both kids and parents in need. This act in our community shows the compassionate side of MPD. They should all be recognized for their efforts.
108. Recognition for a detective for her prompt and efficient service on a case. Due to the investigative skills of the detective, the case was successfully resolved with the recovery of items and charges filed against a suspect. The letter wished to thank the officer for her diligence and skills.
109. An email was sent to thank the officers who responded when his wife had fallen and gone unconscious. Within minutes officers arrived and helped his wife until others arrived as well. The officers were kind and knew exactly what to do. He wanted to let the officers know how much he appreciated their help and to give an update that his wife is fine and is home doing well.
110. Recognition for an officer who takes the initiative to follow-up on traffic complaints. She routinely works in all the high complaint areas without being asked to do so. The officer is detailed in her responses, listing how many cars were stopped, what the violations were for and areas where enforcement occurred. She also coordinates for full TEST team enforcement days within her district. The officer shows her dedication to the MPD and to improving traffic safety. She goes above and beyond what is normally expected and she should be commended for her efforts.

111. An email was sent to thank the officers who responded when someone broke into her home. She said the police arrived within minutes of calling 911 and they were incredibly thorough and compassionate. She wanted to relay her appreciation to the officers.
112. An officer made contact with a subject who was screaming for help. The subject mentioned having a young child, who was not with her, and not being familiar with the area. The subject was upset and intoxicated. Other officers responded to assist and were able to locate the child safe with a friend of the mother. Officers, after discovering the mother did not have essential materials for her child, took her to a store and purchased items for the child. The officers spent a good two-hours on this call. They were patient, kind and dignified in their treatment of everyone involved. They should be commended for their efforts.
113. Officers were monitoring city cameras in an area that is notoriously known to have problems. Officers observed a disturbance take place and immediately responded to the area. The victim was reached quickly and an investigation took place to locate the suspect. Interviews took place, the suspect was located, guns were removed from the street and the incident came to a close due to the tremendous efforts of all involved.
114. Recognition for an employee who, after noticing an on-going problem, took the time to think outside the box, collected the proper information, worked with the proper channels for approval and came up with a process improvement. The employee should be recognized for the initiative he took and for his commitment to customer service.
115. Recognition for staff who were tasked with assisting schools with creating safety plans. Understanding the importance of this endeavor and keeping our schools safe, the officers changed their schedules and provided valuable input to over 58 public schools and numerous private schools. The officers should be commended for their efforts.

116. An email was sent to thank an officer for her efforts. The officer did a really amazing job with a challenging client. The officer was engaging with the client, kind, understanding and compassionate.
117. Recognition for the exceptional work performance throughout the year for numerous officers. The work and dedication that each officer demonstrated has been remarkable. The officers all showed true commitment to customer service, community policing and problem solving. They routinely took on projects, developed and participated in many community outreach programs and took on multiple demands of their district. Each officer should be commended for their outstanding work and accomplishments throughout the year.
118. An email was sent to thank an officer for providing an active shooter training to her workplace. The training session was described as "fantastic." After the training, her team had a great discussion about different exits and strategies in case they ever faced the unthinkable. They wanted to convey their appreciation to the officer.
119. An email was sent to thank an officer for his efforts when he responded to a crash. The officer was kind and supportive during a stressful situation.
120. Recognition for an officer who, after learning that a family in his neighborhood did not have any furniture or much food, took the initiative to reach out to MPD family for donations. The officer received an overwhelming response and the family was delivered much needed items. The officer's initiative, compassion and ability to organize many moving parts means one family will have a brighter holiday season.
121. Officers responded to a burglary at a business on Christmas morning. One of the officers should be commended for conducting a very thorough investigation and report while another officer took the initiative to research and identify a footwear impression left in the snow by a suspect. The documentation of the scene was fantastic, which included a detailed photo of the footwear impression. The

officers should be commended for their excellent investigative efforts.

122. An email was sent to thank the officers who responded to her building when a belligerent male subject was causing a disturbance. The officers were very calm and professional as they de-escalated the subject's threatening behaviors. They responded quickly and resolved the situation peacefully. The officers are to be thanked and appreciated for their efforts.
123. Recognition for a group of officers who committed/volunteered to assisting with self-report follow-ups in their district. The officers completed a tremendous amount of extra work in their district and ultimately resulted in numerous reports/complaints being investigated to their fullest extent. The officers should be proud of their work and recognized for their dedication and commitment to customer service.
124. An email was sent to thank an officer for his efforts. The email stated the officer stopped by their home to inform them of a situation happening in their neighborhood. The officer did a great job of explaining the situation, answered all their questions and walked them through what they should do if they faced a similar situation. They really appreciated the officer stopping by and taking the time to talk to them.
125. An email was sent to thank an officer for her efforts. The police were called to her home due to concerns for the welfare of her father who had made suicidal statements. The officer was very patient with her and her father and gave her the space to try to connect with her father to de-escalate the situation. The officer was compassionate but firm with her dad. The officer provided her with excellent resources in the area for her dad and stayed with them at the house and hospital until her shift was over. She was a reassuring presence during a very hard time. She wished to acknowledge the officer for her efforts and tell her how much her service/efforts meant to them.

